

# CHRISTOPHER CHUNG

## UX Design // Data Analytics // Project Management

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OBJECTIVE	Seeking a position as a UX program manager, where I can combine my project management skills with my passion for user experience	
EDUCATION	<b>Cornell University</b> , College of Engineering, Class of 2014 <b>B.S.</b> in Information Science, Systems, and Technology, Minor in Business	
	<b>University of Washington</b> , Class of 2016 <b>Master's</b> in Human-Computer Interaction and Design	
TRAINING	-Tableau Visual Analytics (2021) -Tableau Desktop I, II, III (2020) -Professional Scrum Master I (2019)	-MCSA: BI Reporting (2018) -ITIL Foundation (2015) -Six Sigma White Belt (2014)
RELEVANT EXPERIENCE	<b>Product Designer</b>	<b>September 2018-Present</b>
	Yvonne Miller and Patrick Scheibe, Boeing, Everett, WA -Lead designer for MOS & BWS team, collaborated with PM and Engineering to meet deadlines -Built product roadmap, defined UX milestones, and managed product backlog in TFS -Facilitated meetings, onboarded new team members, and established UX standards	
	<b>Senior UX Design Specialist</b>	<b>January 2017-September 2018</b>
	Lisa Nguyen, Avanade, Seattle, WA -Managed a team of 6 designers as a consultant on a long term project at T-mobile -Collaborated with Researchers, PM, HTML, and business stakeholders using Rally -Managed enterprise design system and reported monthly metrics to upper management	
	<b>Business Analyst (IT Rotational Program)</b>	<b>July 2014-August 2015</b>
ADDITIONAL SKILLS	Eduardo Barrientos and Suresh Rajamani, Baker Hughes, Houston TX -Participated in leadership program with a rotation in IT Sales & Marketing and IT Infrastructure -Worked on RFP and attended vendor meetings as part of datacenter consolidation effort -Created mockups and wrote technical and training documentation for BES App	
	<b>Handset Test Engineer</b>	<b>May 2013-September 2013</b>
	Zhen Qian, ZTE USA, Morristown, NJ -Conducted field and performance testing of Android smartphones -Ran test cases and logged bugs using ADB logcat and QXDM	
ADDITIONAL SKILLS	<b>Data Analytics/Project Management</b> Power BI, Tableau, Excel, Visio, Project, Sharepoint, Rally, TFS, Jira, Trello	
	<b>UX Design/Web Development</b> Photoshop, Illustrator, Sketch, Axure, InVision, Figma, HTML + CSS, Javascript	