

# CHRISTOPHER CHUNG

## UX Design // Data Analytics // Project Management

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### OBJECTIVE

Seeking a position as a UX program manager, where I can combine my project management skills with my passion for user experience

### EDUCATION

**Cornell University**, College of Engineering, Class of 2014  
**B.S.** in Information Science, Systems, and Technology, Minor in Business

**University of Washington**, Class of 2016  
**Master's** in Human-Computer Interaction and Design

### TRAINING

-Tableau Visual Analytics (2021)	-MCSA: BI Reporting (2018)
-Tableau Desktop I, II, III (2020)	-ITIL Foundation (2015)
-Professional Scrum Master I (2019)	-Six Sigma White Belt (2014)

### RELEVANT EXPERIENCE

#### **Product Designer** **September 2018-Present**

Yvonne Miller, Boeing, Everett, WA

- Lead designer for MOS & BWS team, collaborated with PM and Engineering
- Built product roadmap, defined UX milestones, and managed product backlog in TFS
- Facilitated meetings, onboarded new team members, and established UX standards

#### **Senior UX Design Specialist** **January 2017-September 2018**

Lisa Nguyen, Avanade, Seattle, WA

- Managed a team of 6 designers as a consultant on a long term project at T-Mobile
- Collaborated with Researchers, PM, HTML, and business stakeholders using Rally
- Managed enterprise design system and reported monthly metrics to upper management

#### **Business Analyst (IT Rotational Program)** **July 2014-August 2015**

Suresh Rajamani, Baker Hughes, Houston TX

- Part of leadership program with a rotation in IT Sales & Marketing and IT Infrastructure
- Worked on RFP and attended vendor meetings as part of datacenter consolidation effort
- Created mockups and wrote technical and training documentation for BES App

#### **Handset Test Engineer** **May 2013-September 2013**

Zhen Qian, ZTE USA, Morristown, NJ

- Conducted field and performance testing of Android smartphones
- Ran test cases and logged bugs using ADB logcat and QXDM

### ADDITIONAL SKILLS

#### **Data Analytics/Project Management**

Power BI, Tableau, Excel, Visio, Project, Sharepoint, Rally, TFS, Jira, Trello

#### **UX Design/Web Development**

Photoshop, Illustrator, Sketch, Axure, InVision, Figma, HTML + CSS, Javascript