

CHRISTOPHER CHUNG

UX Design // Data Analytics // Project Management

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OBJECTIVE

Seeking a position as a senior product designer, where I can combine my project management & data analytics skills with my passion for user experience

EDUCATION

Cornell University, College of Engineering, Class of 2014
B.S. in Information Science, Systems, and Technology, Minor in Business

University of Washington, Class of 2016
Master's in Human-Computer Interaction and Design

TRAINING

-Tableau Visual Analytics (2021)	-MCSA: BI Reporting (2018)
-Tableau Desktop I, II, III (2020)	-ITIL Foundation (2015)
-Professional Scrum Master I (2019)	-Six Sigma White Belt (2014)

RELEVANT EXPERIENCE

Product Designer **September 2018-Present**

Boeing

- Design lead for MOS & BWS team, collaborated with PM, Engineering, and Dev
- Built product roadmap, defined UX milestones, and managed product backlog in TFS
- Facilitated meetings, onboarded new team members, and established UX standards

Senior UX Design Specialist **January 2017-September 2018**

Avanade

- Managed a team of 6 designers, collaborated with Researchers, PM, HTML, and Business
- Maintained enterprise design system, performed visual QA, and streamlined UX process
- Reported monthly metrics to upper management and lead product demos

Business Analyst (IT Rotational Program) **July 2014-August 2015**

Baker Hughes

- Part of leadership program with a rotation in IT Sales & Marketing and IT Infrastructure
- Worked on RFP and attended vendor meetings as part of datacenter consolidation effort
- Created mockups using Axure and wrote training documentation for BES App

Handset Test Engineer **May 2013-September 2013**

ZTE USA

- Conducted field and performance testing of Android smartphones
- Ran test cases and logged bugs using ADB logcat and QXDM

ADDITIONAL SKILLS

Data Analytics/Project Management

Power BI, Tableau, Excel, Visio, Project, Sharepoint, Rally, TFS, Jira, Trello

UX Design/Web Development

Photoshop, Illustrator, Sketch, Axure, InVision, Figma, HTML + CSS, Javascript