CHRISTOPHER CHUNG

UX Design // Data Analytics // Project Management

cchungx@gmail.com // www.chungware.com // 914-525-6855

OBJECTIVE

Seeking a position as a senior product designer, where I can combine my project management & data analytics skills with my passion for user experience

EDUCATION

Cornell University, College of Engineering, Class of 2014 **B.S.** in Information Science, Systems, and Technology, Minor in Business

University of Washington, Class of 2016

Master's in Human-Computer Interaction and Design

TRAINING

-Tableau Visual Analytics (2021) -MCSA: BI Reporting (2018)
-Tableau Desktop I, II, III (2020) -ITIL Foundation (2015)
-Professional Scrum Master I (2019) -Six Sigma White Belt (2014)

RELEVANT EXPERIENCE

Product Designer

September 2018-Present

Boeing

- -Design lead for MOS & BWS team, collaborated with PM, Engineering, and Dev
- -Built product roadmap, defined UX milestones, and managed product backlog in TFS
- -Faciliated meetings, onboarded new team members, and established UX standards

Senior UX Design Specialist

January 2017-September 2018

Avanade

- -Managed a team of 6 designers, collaborated with Researchers, PM, HTML, and Business
- -Maintained enterprise design system, performed visual QA, and streamlined UX process
- -Reported monthly metrics to upper management and lead product demos

UX Designer (IT Rotational Program)

July 2014-August 2015

Baker Hughes

- -Part of leadership program with a rotation in IT Sales & Marketing and IT Infrastructure
- -Worked on RFP and attended vendor meetings as part of datacenter consolidation effort
- -Created mockups using Axure and wrote training documentation for BES App

Handset Test Engineer

May 2013-September 2013

ZTE USA

- -Conducted field and performance testing of Android smartphones
- -Ran test cases and logged bugs using ADB logcat and QXDM

ADDITIONAL SKILLS

Data Analytics/Project Management

Power BI, Tableau, Excel, Visio, Project, Sharepoint, Rally, TFS, Jira, Trello

UX Design/Web Development

Photoshop, Illustrator, Sketch, Axure, InVision, Figma, HTML + CSS, Javascript