

CHRISTOPHER CHUNG

UX Design // Data Analytics // Project Management

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OBJECTIVE	Seeking a position as a UX program manager, where I can combine my project management skills with my passion for user experience	
EDUCATION	<p>Cornell University, College of Engineering, Class of 2014 B.S. in Information Science, Systems, and Technology, Minor in Business</p> <p>University of Washington, Class of 2016 Master's in Human-Computer Interaction and Design</p>	
TRAINING	<ul style="list-style-type: none">-Tableau Visual Analytics (2021)-Tableau Desktop I, II, III (2020)-Professional Scrum Master I (2019)-MCSA: BI Reporting (2018)-ITIL Foundation (2015)-Six Sigma White Belt (2014)	
RELEVANT EXPERIENCE	<p>Product Designer September 2018-Present Yvonne Miller, Boeing, Everett, WA</p> <ul style="list-style-type: none">-Lead designer for MOS & BWS team, collaborated with PM and Engineering-Built product roadmap, defined UX milestones, and managed product backlog in TFS-Facilitated meetings, onboarded new team members, and established UX standards <p>Senior UX Design Specialist January 2017-September 2018 Lisa Nguyen, Avanade, Seattle, WA</p> <ul style="list-style-type: none">-Managed a team of 6 designers as a consultant on a long term project at T-mobile-Collaborated with Researchers, PM, HTML, and business stakeholders using Rally-Managed enterprise design system and reported monthly metrics to upper management <p>Business Analyst (IT Rotational Program) July 2014-August 2015 Suresh Rajamani, Baker Hughes, Houston TX</p> <ul style="list-style-type: none">-Part of leadership program with a rotation in IT Sales & Marketing and IT Infrastructure-Worked on RFP and attended vendor meetings as part of datacenter consolidation effort-Created mockups and wrote technical and training documentation for BES App <p>Handset Test Engineer May 2013-September 2013 Zhen Qian, ZTE USA, Morristown, NJ</p> <ul style="list-style-type: none">-Conducted field and performance testing of Android smartphones-Ran test cases and logged bugs using ADB logcat and QXDM	
ADDITIONAL SKILLS	<p>Data Analytics/Project Management Power BI, Tableau, Excel, Visio, Project, Sharepoint, Rally, TFS, Jira, Trello</p> <p>UX Design/Web Development Photoshop, Illustrator, Sketch, Axure, InVision, Figma, HTML + CSS, Javascript</p>	