

**Chloe Chung** Designer  
chungchloe.com | linkedin.com/in/chloeychung/

## Experience

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### Digital/Web Designer

Well.ca (April 2022 - Present)

- Designing wireframes, mockups and prototypes for landing pages and marketing emails.
- Navigating design ambiguity through focusing on building user-centred design through responsive design, following W3C guidelines and WCAG and AODA compliance - accessibility.
- Analyzing and updating the site architecture and the visual hierarchy for web pages and emails.
- End-to-end project delivery for e-commerce promotions and campaigns while keeping e-commerce best practices in mind.
- Communicating with the dev team for web development, debugging and accessibility compliance.

### Web Developer

Ontario Government (October 2021 - April 2022)

- Developed a website in cooperation with the development team and the design team, making sure the coded pages are pixel-perfect.
- Used HTML, CSS, JavaScript, jQuery, PHP and frameworks like Foundation.
- Followed the W3C guidelines, WCAG and AODA compliance to ensure inclusive design.
- Produced responsive design through inspection and testing.

### Web Designer

InterVarsity Canada (June 2018 - October 2021)

- Performed UX audits on existing pages.
- Analyzed existing site architecture and proposed improved visual hierarchy through UX best practices, user research, usability testing, user experience patterns and data analysis.
- Built personas and journey maps and gathered data with the team to build a high stakeholder page.
- Did AODA accessibility audits and improvements on 12 websites to make them AA compliant.

## Skills

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**Tools:** Figma, Illustrator, Photoshop, Canva, Sketch, InVision, Wordpress, After Effects

**Coding:** HTML, CSS, SCSS, JavaScript, jQuery, PHP, Bootstrap, Foundation

## Education

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### Humber College

September 2015 - April 2017

Multimedia Design and Development Diploma with Honours

## Publications

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### Application of Augmented Reality for Multi-Scale Interactions in Emergency Vehicles

September 2018

Adjunct Proceedings of the 10th International ACM Conference  
on Automotive User Interfaces and Interactive Vehicular Applications