John(Chun-Han) Lee
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Profile:

Technical Skills:
- Programming languages: C#, HTML5, CSS, Javascript, React, Python
- Databases: MySQL, SQLPlus
- E-commerce platform: Magento
- Tools: Visual Studio Code, Git/Github, Slack, Microsoft Office, Docker, Copilot, ChatGPT

Soft Skills:
- Communication: Communicated effectively with clients, colleagues, and other stakeholders through phone, email, and social media platforms
- Customer service: Provided excellent customer service and increased client satisfaction
- Teamwork: Collaborated with a team of 5 developers/graphic designers to create a web app for a fitness company
- Problem-solving: Troubleshot and resolved technical issues for over 50 customers

Language Skills:
- English: Fluent in speaking, reading, and writing
- Mandarin: Fluent in speaking; Basic reading, and writing

Education:

Present (Expected May 2025)
NAIT, Edmonton, AB
- Digital Media & IT
  - Computer Software Development

September 2015
University of Alberta, Edmonton, AB
- Bachelor of Science Degree
  - Major in Computer Science
  - Minor in Business

Employment Experience:

Pontem Innovations, Edmonton, Alberta
Data Solutions Developer
June 2024 – Present
- Developed templates for ABBYY FlexiCapture OCR tool.
- Collaborated with stakeholders to identify requirements

YEGPro Realty, Edmonton, Alberta
Associate Realtor
October 2019 – September 2023
- Communicated effectively with clients, colleagues, and other stakeholders through phone, email, and social media platforms, ensuring timely and accurate information exchange
- Arranged and managed over 100 showings, resulting in a high customer satisfaction rate and retention rate

J.E.L. Renovations., Edmonton, Alberta
Manager
May 2017 – January 2023
- Learned business management and communication skills through servicing over 20 clients' needs, resulting in a high customer satisfaction rate and retention rate
- Managed time effectively to meet strict deadlines for over 50 projects, ensuring quality completion and adherence to budget
- Attention to detail to deliver high-quality renovation services, such as painting, flooring, carpentry, window replacements, kitchen projects, basement projects

RF King Source Inc., Taoyuan, Taiwan
Software Programmer
January 2018 – June 2018
- Familiarized myself with the e-commerce platform Magento and Docker tool, using them to develop and deploy the e-commerce website
- Adapted to fast-paced environment of changing ideas, delivering high-quality code that met the requirements and expectations of the stakeholders
- Acquired critical time management and detail-oriented skills, working flexibly for over 40 hours per week and fixing over 90% of bugs in the code

WATICS Global Corporation., Taipei, Taiwan
Software Programmer
May - August 2016
- Created websites, web application in React, HTML, Nodejs, resulting in a 50% increase in user traffic
- Developed strong sense of team communication through collaborating with HR, Sales, Back End developers, and UI/UX teams, ensuring smooth and efficient workflow and delivery