

Subathra Inbassegarane

Software Engineer

Chennai, Tamil Nadu - Email me on Indeed: [indeed.com/r/Subathra-Inbassegarane/fd411da94cc14211](https://www.indeed.com/r/Subathra-Inbassegarane/fd411da94cc14211)

> 2.10 Years of experience in ORACLE SQL and UNIX. Involved in production support of ORACLE Database and windows application projects.

Note: Ready to put hands on in any kind of UNIX and ORACLE Database Application projects.

WORK EXPERIENCE

Software Engineer

HCL Technologies Limited - Bengaluru, Karnataka -

September 2013 to July 2016

Professional Competencies:

- > Hands on experience in SQL, UNIX and Windows servers.
- > Knowledge on ITIL and ITSM Service Management.
- > Working Knowledge in Windows and unix platform.
- > Interested to learn new technologies.

Oracle SQL and UNIX Support Engineer

HCL Technologies Limited -

September 2013 to July 2016

Duration From Sep 2013 to July 2016

Team Equities Risk Management (FO)

Team Size 15

Applications EQRms, ITRS and Razor

Role Oracle SQL and UNIX Support Engineer

Client info: Citigroup Inc. is an American multinational banking and financial services corporation headquartered in Manhattan, New York City and is all about global source of information and access to financial services provided by the Citi Bank Group.

Roles & Responsibilities:

- > Working as a Software Applications L1 Level Production Support Analyst for Global Equity Derivatives.
 - > Monitoring and resolving alerts in ITRS Geneos active console to avoid major incidents.
 - > Working on various types of database objects and connecting database server using Oracle.
- Preparation of technical documents based on the business blue print.

- Good understanding of Infrastructure, Trouble Shooting and Excellent customer service skills with background in phone and email etiquette.
- Involved in handling and resolving incidents, defects, problem tickets and change requests on priority basis within SLA timings.
- Worked on Joins and Manipulating data using DML Queries with control access and Constraints part in SQL.
- Connecting host and performing file operations & file compression and Backups for recovery using UNIX commands.
- Involved in solving production support issues like failures, Bugs and system run errors.
- Responsible for gathering troubleshooting issues and summarizing them into a weekly report for management.
- Expertise in analyzing and resolving production issues and ability to work multiple tasks simultaneously.

Career Highlights:

- Participate in all the major deployment activities in the application and got the high level appreciation from the management
- Received appreciation for my dedication on the work and domain knowledge of the situations from the customers and from the managers

EDUCATION

Master of Computer Applications at Sri Manakula Vinayagar Engineering in Computer Applications at Sri Manakula Vinayagar Engineering

Pondicherry University - Puducherry, Puducherry

SKILLS

Technical Production Support Engineer (3 years), Oracle (3 years), SQL (3 years), UNIX (3 years)

ADDITIONAL INFORMATION

Technical Skills:

- Languages: Oracle (SQL), Unix
- Databases: Oracle 9i/10g and Sybase
- Operating System: Windows XP/7, Unix
- Packages: Ms-Office Products.
- Tools: Putty (Unix), Geneos ITRS.
- Ticketing tools: JIRA, Service Now