

Henry Chun Hin YIM

Availability: Immediately available;
eligible holder of Study Permit in Canada

EXPERIENCE

Loblaw Companies Limited

Clerk, Meat (Part-time)

Jan 2023 – Present

- providing great customer service by ensuring the store shelves are stocked and by responding to customer needs
- maintaining and stocking product displays and shelves that meet company standards
- ensuring accurate product scanning and identifying inventory needs and assist with ordering
- setting up company-directed promotions and programs
- keeping department areas neat and ensure health and safety standards

Fire Services Department, HKSAR Government

Ambulance Officer

July 2020 – Aug 2022

- taking charge of an ambulance depot
- performing duties in relation to training of Ambulanceman/Ambulancewoman
- commanding and leading ambulance crew to carry out pre-hospital care service and ambulance duties at emergency incidents
- undertaking management and administrative duties such as staff management, quality assurance, ambulance fleet management
- attending emergency calls

Hang Seng Bank

Assistant Manager

June 2019 – July 2020

Functional Trainee – Customer Due Diligence Officer

June 2018 – June 2019

- collecting detailed customer information and supporting documents required for Customer Due Diligence (CDD) Review
- liaising with customers, relationship managers, and other colleagues and parties to ensure that the customers would not be involved in any financial crime
- escalating the suspicious cases to the related parties for reducing the chances of financial crime
- improving the whole CDD review process

EDUCATION

Centennial College, Toronto, ON

Diploma in Software Engineering Technician

Sept 2022 - Present

- HTML, CSS, JavaScript, SQL, C#, Python, NodeJS, MongoDB

The University of Hong Kong

Bachelor of Social Sciences

Sept 2013 – July 2017

- Major in Politics and Public Administration
- Second Class Honor (Division One)