## Nu Html Checker

This tool is an ongoing experiment in better HTML checking, and its behavior remains subject to change

## Showing results for contents of text-input area



Use the Message Filtering button below to hide/show particular messages, and to see total counts of errors and warnings.

Message Filtering

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3. Warning Section lacks heading. Consider using h2 h6 elements to add identifying headings to all sections.

From line 111, column 3; to line 111, column 32

=== -->- <section id="market\_research"></sect

4. Warning Section lacks heading. Consider using [h2 h6] elements to add identifying headings to all sections.

From line 179, column 3; to line 179, column 26

=== -->← <section id="prototype"></sect

5. Warning Section lacks heading. Consider using [h2 h6] elements to add identifying headings to all sections.

From line 236, column 3; to line 236, column 28

=== -->← <section id="evaluations"></sect

6. Warning Section lacks heading. Consider using [h2 h6] elements to add identifying headings to all sections.

From line 321, column 3; to line 321, column 28

</div>→ <section id="reflections"></sect

7. Warning Section lacks heading. Consider using [h2 h6] elements to add identifying headings to all sections.

From line 350, column 3; to line 350, column 21

=== -->← <section id="team"></sect

8. Warning Section lacks heading. Consider using [h2 h6] elements to add identifying headings to all sections.

From line 378, column 3; to line 378, column 33

</div>
← <section id="acknowledgements"></sect</pre>

9. Warning Consider using the h1 element as a top-level heading only (all h1 elements are treated as top-level headings by many screen readers and other tools).

From line 39, column 7; to line 39, column 23

p">← <h1 class="logo"><a hre

## Source

```
1. <!DOCTYPE html>←
2. <html lang="en">↔
3. <head>←
     <meta charset="utf-8">←
4.
5.
     <title>UX Case Study</title>←
     <meta content="width=device-width, initial-scale=1.0" name="viewport">←
<meta content="" name="keywords">←
6.
7.
     <meta content="" name="description">←
8.
9.
10.
     <!-- Favicons -->←
11.
     <link href="img/favicon.png" rel="icon">←)
     <link href="img/apple-touch-icon.png" rel="apple-touch-icon">←
12.
13. ↔
14.
     <!-- Google Fonts -->←
     <!-- <link href="https://fonts.googleapis.com/css?
15.
   family=Oswald:400,300,700|EB+Garamond" rel="stylesheet"> -->↔
16.
     <!-- Bootstrap CSS File -->←
17.
18.
     <link href="lib/bootstrap/css/bootstrap.min.css" rel="stylesheet">←
19. ↔
20.
     <!-- Libraries CSS Files -->←
21.
     <link href="lib/font-awesome/css/font-awesome.min.css"</pre>
   rel="stylesheet">↔
22.
23.
     <!-- Main Stylesheet File -->↔
24.
     <link href="css/style.css" rel="stylesheet">←)
25.
26.
     27.
       Template Name: Minimal ←
28.
       Template URL: https://templatemag.com/minimal-bootstrap-template/←
29.
       Author: TemplateMag.com←
30.
       License: https://templatemag.com/license/↩
31.
     32. </head>←
33. ↔
34. <body data-spy="scroll" data-offset="0" data-target="#theMenu">←
35. ←
36.
     <!-- ======= SIDEBAR ======= -->←
37.
     <nav class="menu" id="theMenu">↔
38.
       <div class="menu-wrap">←
         <h1 class="logo"><a href="index.html#home">UX Case Study</a></h1>↔
39.
40.
         <i class="fa fa-times-circle menu-close"></i>
         <a href="#home" class="smoothscroll">Home</a>↔
41.
         <a href="#project" class="smoothscroll">Project</a>↔
42.
         <a href="#market_research" class="smoothscroll">Market Research</a>↔
43.
         <a href="#prototype" class="smoothscroll">Prototype</a>↔
44.
         <a href="#evaluations" class="smoothscroll">Design Evaluations</a>↔
<a href="#reflections" class="smoothscroll">Reflections</a>↔
45.
46.
         <a href="#team" class="smoothscroll">Our Team</a>↔
47.
         <a href="#acknowledgements"</pre>
48.
   class="smoothscroll">Acknowledgements</a>↔
49.
       </div>↔
50. ↔
       <!-- Menu button -->↔
51.
52.
       <div id="menuToggle"><i class="fa fa-bars"></i></div>←
53.
54. ↔
55.
     <!-- ======= HEADER ======== -->←
     <section id="home"></section>←
56.
     <div id="headerwrap">↔
57.
58.
       <div class="container">←
         <br>→
59.
         <div class="row">←
60.
61.
           <h1>UX CASE STUDY: ReSell</h1>←
62.
63.
           <h3>"You can have the greatest technical system in the world. But
   if it hasn't taken into account the humanity of the user, it's not going to
   be a successful system." </h3>↔
           <h3> --Matt Bietz</h3>↔
```

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```
<br>→
65.
            <br>→
66.
67.
            <div class="col-lg-6 col-lg-offset-3">←
68.
            </div>←
69.
          </div>↔
        </div>↔
70.
71.
      </div>↔
72.
73.
      <!-- ======= PROJECTS ======= -->←
74.
      <section id="project"></section>←
      <div class="f">←
75.
        <div class="container">←
76.
77.
          <div class="row">←
            <h2>THE PROJECT</h2>←
78.
79.
            <div class="row">←
80.
              <div class="col-lg-6 col-lg-offset-3">←
81.
                <h3>THE PROBLEM</h3>←
                Our team set out to investigate how local students could buy
82.
    and sell used items in a safer, \leftarrow
83.
                  more trusted environment than is currently offered by other
    applications on the market. 
84.
              </div>←
85.
            </div>↔
86.
            <div class="row">←
87.
              <div class="col-lg-6 col-lg-offset-3">↔
                <h3>OUR SOLUTION</h3>←
88.
89.
                An application prototype we call ReSell.→
90.
                ReSell is a community-focused trading mobile app
    specifically for use by local students.
91.
                The goal of the design was to allow for easy communications
    and transactions between student users while maintaining a high level of
    trust.↔
92.
              </div>↔
            </div>↔
93.
          </div>↩
94.
95. ↔
          <div class="row">←
96.
97.
            <h2>DESIGN METHODS</h2>←
98.
            <i class="icon icon-circle"></i><i class="icon</pre>
    icon-circle"></i><i class="icon icon-circle"></i>↔
99.
100.
            <div class="col-lg-6 col-lg-offset-3">←
101.
              Our team used a variety of methods to create the design of our
    ReSell application prototype.
←
102.
              First, we performed <strong>Market Research</strong>,
    investigating our design's competitors, interviewing potential users, and
    creating user personas.↔
103.
              We then created an interactive <strong>Wireframe
    Prototype</strong> that could be tested.
→
104.
              Lastly, we conducted <strong>User and Heuristic
    Evaluations</strong> to help refine our Prototype into a <strong>High-
    Fidelity Mockup.</strong>↔
105.
            </div>←
106.
          </div>↔
        </div>↔
107.
      </div>↔
108.
109. ↔
110.
      <!-- ====== PERSONAS ======= -->←
111.
      <section id="market research"></section>←
      <div class="f">←
112.
        <div class="container">←
113.
          <div class="row">←
114.
            <h2>MARKET RESEARCH</h2>←
115.
            <div class="row">←
116.
117.
              <div class="col-lg-6 col-lg-offset-3">←
118.
                <h3>COMPETITIVE ANALYSIS</h3>←
119.
                We researched potential competitors in the market space of
    trading applications to help us↔
120.
                  understand potential pain points that our application could
    address for our target users.
→
```

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```
121.
               The top potential competitors we identified were
    <strong>Facebook Marketplace</strong>, <strong>Offerup</strong>, ←
                 <strong>Craigslist</strong>, and <strong>Ebay</strong>. \leftarrow
122.
123.
               <strong>Facebook Marketplace</strong> and
    <strong>Offerup</strong> offer a variety of services and safeguards for
    users but target a broad, generic range of users.
124.
               Meanwhile, <strong>Ebay</strong> and especially
    <strong>Craigslist</strong> offer a less restrictive and potentially
    anonymous environment for users that trades fewer safeguards for ease of
    use↔
125.
               With this analysis in mind, we decided our target users
    should be local students, believing that this would assist us in
    establishing trust between users of the app.
←
126.
             </div>↔
127.
           </div>↔
128.
           <div class="row">←
129.
             <div class="col-lg-6 col-lg-offset-3">\hookrightarrow
               <h3>USER RESEARCH</h3>←
130.
131.
               We began interviewing potential users of our system to
    understand their thoughts regarding trading apps. ←
132.
                 After these interviews, we analyzed the data collected and
    found that some of the most common themes were ↔
133.
                 <strong>a lack of trust</strong>, <strong>issues getting or
    sending their items</strong>, and <strong>lack of communication between
    buyer and seller</strong>.↔
               <h3>USER PERSONAS</h3>←
134.
135.
               This user research we conducted then allowed us to produce
    five personas that summarize our user feedback, \leftarrow
136.
                 and analyzes the different components that may affect our
    future design.↔
137.
             </div>→
138.
           </div>↔
139.
           <div class="row centered">←
             <i class="icon icon-circle"></i><i</pre>
140.
    class="icon icon-circle"></i><i class="icon icon-circle"></i>↔
141.
             <div class="col-lg-6 col-lg-offset-3">←
142.
143.
               <div id="carousel-example-generic2" class="carousel slide"</pre>
    data-ride="carousel">←
                 <!-- Wrapper for slides -->←
144.
145.
                 <div class="carousel-inner">←
146.
                   <div class="item active centered">←
147.
                     <img class="img-responsive" src="img/Persona 1.png"</pre>
    alt="Persona for CJ, a data scientist">←
148.
                   </div>↔
149.
                   <div class="item centered">←
150.
                     <img class="img-responsive" src="img/Persona_2.png"</pre>
    151.
152.
                   <div class="item centered">←
                     <imq class="imq-responsive" src="imq/Persona 4.png"</pre>
153.
    alt="Persona for Kenny, an Undergrad student">\leftarrow </div>\leftarrow
154.
155.
                   <div class="item centered">←
156.
                     <img class="img-responsive" src="img/Persona 5.png"</pre>
    157.
158.
                   <div class="item centered">←
                     <img class="img-responsive" src="img/Persona_3.png"</pre>
159.
    alt="Persona for Virginia, a Grad student">↔
                   </div>↔
160.
                 </div>↔
161.
                 <br>→
162.
                 <br>→
163.
164.
                 ↔
165.
                   to="0" class="active">↔
166.
                   to="1">↔
167.
                   to="2">↔
```

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```
168.
                  to="3">↔
169.
                  to="4">↔
170.
                 ↔
               </div>↔
171.
             </div>↔
172.
           </div>↔
173.
         </div>↔
174.
       </div>↔
175.
     </div>↔
176.
    ب
177.
178.
      <!-- ======= PROTOTYPE ======= -->←
      <section id="prototype"></section>←)
179.
      <div class="f">←
180.
181.
        <div class="container">←
182.
         <div class="row">↔
           <h2>PROTOTYPE</h2>←
183.
           <div class="row"></div>↔
184.
185.
             <div class="col-lg-6 col-lg-offset-3">↔
186.
               <h3>HIGH FIDELITY MOCKUP</h3>←
187.
               After several iterations of early wireframes and design
    evaluations, we were able to produce a high fidelity mockup of our
    application.↔
188.
               Displayed below are some of the main pages of this
    prototype.→
             </div>↔
189.
           </div>↩
190.
191.
           <div class="row centered">←
192.
193.
             <div class="col-lg-4 col-lg-offset-4">←
194.
               <div id="carousel-example-generic" class="carousel slide" data-</pre>
    ride="carousel">←
195.
                 <!-- Wrapper for slides -->←
196.
                 <div class="carousel-inner">←
197.
                   <div class="item active centered">←
198.
                    <imq class="imq-responsive" src="imq/figprototype1.png"</pre>
    alt="Mockup of homepage">←
199.
                   </div>↔
200.
                  <div class="item centered">←
    $$ < img class="img-responsive" src="img/figprototype2.png" alt="Mockup of search page"> \hookrightarrow $$
201.
202.
                   </div>←
203.
                   <div class="item centered">←
204.
                    <img class="img-responsive" src="img/figprototype3.png"</pre>
    alt="Mockup of orders page">\leftarrow
205.
                  </div>→
206.
                   <div class="item centered">←
207.
                    <imq class="imq-responsive" src="imq/figprototype4.png"</pre>
    alt="Mockup of a message page">←
208.
                   </div>↔
209.
                   <div class="item centered">↔
210.
                    <img class="img-responsive" src="img/figprototype5.png"</pre>
    alt="Mockup of an item page">←
211.
                  </div>←
212.
                   <div class="item centered">↔
213.
                    <img class="img-responsive" src="img/figprototype6.png"</pre>
    214.
215.
                   <div class="item centered">↔
216.
                    <img class="img-responsive" src="img/figprototype7.png"</pre>
    217.
218.
                 </div>↔
219.
                 <br>→
                 <br>→
220.
221.
                 ←
222.
                  to="0" class="active">←
223.
                   to="1">↔
```

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```
224.
                to="2">↔
225.
                to="3">↔
226.
                to="4">↔
227.
                to="5">↔
228.
              →
             </div>↔
229.
           </div>↔
230.
231.
          </div>↔
232.
        </div>↔
233.
      </div>↔
   ب
234.
235.
     <!-- ====== EVALUATIONS ======= -->←
     <section id="evaluations"></section>←)
236.
237.
     <div class="f">↔
238.
       <div class="container">←
        <div class="row">←
239.
240.
          <h2>PROTOTYPE EVALUATIONS</h2>←
241.
          <div class="row">↔
242.
           <div class="col-lg-6 col-lg-offset-3">←
243.
             <h3>USER EVALUATION</h3>←
244.
             >Below is a table showing examples of feedback we received
   from users on the early versions of our mockup when they were still in the
   wireframe stage.\hookrightarrow
245.
              This helped us to refine our prototype into the high fidelity
   version. Within are listed the issues found, proposed solutions, and an
   assigned priority, 1 being the highest priority. 
246.
247.
           ←
248.
             <thead>←
249.
             ←
250.
              Issue←
              Evidence←
251.
252.
              Solution←
253.
              Priority←
254.
             ↔
             </thead>←
255.
256.
             ←
257.
             ←
258.
              Cannot filter product by conditioning the item
   page←
259.
              All participants are interested in clicking the Filter
   button but the Filter button does not redirect to any other pages or popped
   windows.←
260.
              Need to implement filter feature→
261.
              >2←
262.
             ↩
263.
             ←
264.
              Users cannot see what they have order →
265.
              User would like to see a page containing the item they
   have already bought →
266.
              Need order status in profile→
267.
              1←
268.
             ↔
269.
             ←
270.
              Community page's name does not clearly show its
   functionality←
271.
               Participants think the Community Page is a group chat or
   a "community" for people to know each other. Actually we plan to let user
   see whether there are seller or buyer nearby→
272.
              Change the community page to "Nearby page" →
273.
              1←
             ↩
274.
275.
             ↔
              Currently there is no actual price listing for the items
276.
   so customers can't tell how much it costs←
277.
              Users were confused at a blatant lack of an explicit
   price tag←
```

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```
278.
                 Need to add price to items←
                 1→
279.
               ↩
280.
281.
               ←
282.
                 Users may not know how to return from the confirmation
    page↔
283.
                 After participants finally buy items from the app, they
    can not find the button to go back to the home page. They are stuck in the
    checkout page.←
284.
                 Add an obvious return home button to confirmation
    page←
285.
                 >2←
286.
               ↔
287.
               ←
288.
                 In the report page, there is no place to upload a
    picture↩
289.
                 Participants want to add pictures when they report an
    item but they can't find a place to upload pictures.
→
290.
                 Add upload pic in the addition info section←
291.
                 2←
292.
               ↔
293.
               ←
294.
                 Back button in chat box page is kind misleading→
295.
                 When participants click the back button on the chat box
    page they seem to expect to go back to the item page rather than the chat
    list page.↔
296.
                 Chat box should have a button to return the item detail
    page←
297.
                 1←
               ↔
298.
299.
               ←
300.
                 There is no way to see at a glance what condition the
    items are in aside from photos, which can be small and hard to see
\leftarrow
301.
                 Users suggested having a dedicated condition section as
    part of the item page
302.
                 Add condition of item to item details→
303.
                 >3←
304.
               ↔
305.
               ←
             ↔
306.
307.
           </div>↔
           <div class="row">←
308.
309.
             <h3>HEURISTIC EVALUATION</h3>←
             <i class="icon icon-circle"></i><i</pre>
310.
    class="icon icon-circle"></i><i class="icon icon-circle"></i>↔
311.
             <div class="col-lg-6 col-lg-offset-3">←
312.
               The following table representS the team's heuristic
    evaluation findings. Priorities are listed as 4 being the highest and 1
    being the lowest. ←
313.
                 For the Group Heuristic Evaluation, we only implemented fixes
    on the issues with priority 3 and higher. ←
314.
    href="https://docs.google.com/spreadsheets/d/1WWGMvRdUYBNQ480dpqvZOTsg0eaBH
    yyKeXDGCH1bbeU/edit#gid=0">Group table here!</a>↔
315.
             </div>↔
           </div>↔
316.
317.
         </div>↔
       </div>↔
318.
      </div>↔
319.
    →
320.
321.
      <section id="reflections"></section>←)
      <div class="f">←
322.
323.
       <div class="container">←
         <div class="row">←
324.
           <h3>REFLECTIONS</h3>←
325.
326.
           <div class="col-lg-6 col-lg-offset-3">←
327.
             The process for designing our ReSell application involved a
    variety of←
328.
               approaches for finding out information and constructing our
    prototype. ↔
```

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```
329.
              One of the most challenging aspects of our process was
    interviewing potential users↔
330.
                and collecting the data together into some form of meaningful
    feedback we could use. ←
331.
                Once we had done this, though, some interesting patterns
    emerged.↔
              →
332.
                We were pleasantly surprised at some of the common themes we
333.
    encountered among our potential users, ←
334.
                in particular that users are wary of how they use trading
    335.
                By focusing on a local student community, we felt able to
    address that lack of trust. ↔
336.
              ↔
337.
              As we iterated through our prototype, it became clear that we
    couldn't just slap on a generic↔
338.
                Community social media page to our application. As we gained
    feedback regarding this, ↔
339.
                we shifted towards a more direct communication-focused
    approach↔
340.
                and allowed people to post item requests that others could
    fulfill. ↔
341.
              There are likely many other approaches to this problem that
    could be explored, ↔
342.
                but we feel we have made an excellent effort coming up with a
    design↔
343.
                that is user friendly and tries to foster a trading community
    among students. ↔
            </div>↩
344.
345.
          </div>↔
346.
        </div>↔
347.
      </div>↔
348.
      <!-- ======= OUR TEAM ======= -->←
349.
350.
      <section id="team"></section>←
      <div class="f">←
351.
        <div class="container">←
352.
353.
          <div class="row">←
354.
            <h2>OUR TEAM</h2>←
355.
356.
            <div class="col-lg-4">←
              <h3>Parker Scott</h3>↔
357.
358.
              >scottpt@uci.edu↔
359.
              <a
    href="https://www.linkedin.com/in/parker93/">linkedin.com/in/parker93</a>
    ↔
360.
            </div>↔
    ₽
361.
            <div class="col-lq-4">←
362.
363.
              <h3>Lai Wang</h3>↔
              laiw13@uci.edu↔
364.
365.
              <a
    href="https://www.linkedin.com/in/addyourlinkedin/">linkedin.com/in/addyour
    linkedin</a>↔
366.
            </div>↔
367.
368.
            <div class="col-lg-4">←
369.
              <h3>Chupeng Zhang</h3>↔
              chupengz@uci.edu↔
370.
371.
              <a
    href="https://www.linkedin.com/in/addyourlinkedin/">linkedin.com/in/addyour
    linkedin</a>↔
372.
            </div>↔
373.
374.
          </div>↔
375.
        </div>↔
      </div>↔
376.
377.
378.
      <section id="acknowledgements"></section>←)
      <div class="f">↔
379.
380.
        <div class="container">←
```

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```
381.
           <h2>Acknowledgements</h2>↔
           <div class="credits">←
382.
383.
             <!--←
384.
               You are NOT allowed to delete the credit link to TemplateMag with
    free version.←
385.
               You can delete the credit link only if you bought the pro
    version.↔
386.
               Buy the pro version with working PHP/AJAX contact form:
    https://templatemag.com/minimal-bootstrap-template/↔
387.
               Licensing information: https://templatemag.com/license/↔
388.
             -->+⊃
389.
             Created with Minimal template by <a
    href="https://templatemag.com/">TemplateMag</a>↔
390.
          </div>↔
391.
         </div>↔
392.
      </div>↔
393.
394.
      <!-- JavaScript Libraries -->←
395.
      <script src="lib/jquery/jquery.min.js"></script>←>
396.
      <script src="lib/bootstrap/js/bootstrap.min.js"></script>←>
397.
      <script src="lib/php-mail-form/validate.js"></script>+
398.
       <script src="lib/easing/easing.min.js"></script>←
399.
      <!-- Template Main Javascript File -->←
400.
      <script src="js/main.js"></script>←>
401.
402.
403. </body>↔
404. </html>
```

Used the HTML parser.

Total execution time 23 milliseconds.

About this checker • Report an issue • Version: 21.6.9

https://validator.w3.org/nu/#textarea

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