

Importing Libraries

```
In [2]: import numpy as np
import pandas as pd
```

Importing Dataset

```
In [7]: dataset = pd.read_csv("Downloads\\City_Cultural_Centers_Audit_Community_Survey_-_Open.
```

```
In [8]: dataset.shape
```

```
Out[8]: (862, 7)
```

```
In [9]: dataset.head()
```

```
Out[9]:
```

	Facility	Survey Item	Response	Auditor-assigned Category	Re-assigned response?	Translated?	Original Language
0	African American Cultural and Heritage Facility	Please let us know if you have any additional ...	TJ Ownes should be compensated on the level of...	NaN	False	False	English
1	African American Cultural and Heritage Facility	Please let us know if you have any additional ...	I would like to see more professional producti...	NaN	False	False	English
2	African American Cultural and Heritage Facility	Please let us know if you have any additional ...	The dance studio floor is consistently dirty, ...	Negative	False	False	English
3	African American Cultural and Heritage Facility	Please let us know if you have any additional ...	This facility needs some TLC. It needs renovat...	Negative	False	False	English
4	African American Cultural and Heritage Facility	Please let us know if you have any additional ...	The facility needs to be updated and a deep cl...	Negative	False	False	English

```
In [10]: dataset.tail()
```

```
Out[10]:
```

	Facility	Survey Item	Response	Auditor-assigned Category	Re-assigned response?	Translated?	Original Language
857	George Washington	Please let us know if you	The staff is always helpful and friendly.	Positive	False	False	English

	Facility	Survey Item	Response	Auditor- assigned Category	Re- assigned response?	Translated?	Original Language
	Carver Museum	have any additional ...					
858	George Washington Carver Museum	Please let us know if you have any additional ...	Under the prior Director the experience with s...	Positive	False	False	English
859	George Washington Carver Museum	Please let us know if you have any additional ...	The staff, especially the new director is amaz...	Positive	False	False	English
860	George Washington Carver Museum	Please let us know if you have any additional ...	The staff and featured artist are always so we...	Positive	False	False	English
861	George Washington Carver Museum	Please let us know if you have any additional ...	The staff at the museum have always been amazi...	Positive	True	False	English

Data Preprocessing

In [12]:

```
import re
import nltk

nltk.download('stopwords')

from nltk.corpus import stopwords
from nltk.stem.porter import PorterStemmer
ps = PorterStemmer()

all_stopwords = stopwords.words('english')
all_stopwords.remove('not')
```

```
[nltk_data] Error loading stopwords: <urlopen error [Errno 11001]
[nltk_data]      getaddrinfo failed>
```

In [33]:

```
corpus = []

for i in range(0, 862):
    review = re.sub('[^a-zA-Z]', ' ', dataset['Response'][i])
    review = review.lower()
    review = review.split()
    review = [ps.stem(word) for word in review if not word in set(all_stopwords)]
    review = ' '.join(review)
    corpus.append(review)
```

In [19]:

```
corpus
```

```
Out[19]: ['tj own compens level staff head manag cultur facil behalf citi austin',
'would like see profession product theater would like spectrum theater group space h
ome space',
'danc studio floor consist dirti often debri floor hazard dancer feet small pebbl ev
en found curtain rod hook metal wire floor carpet runner provid time facil open appea
```

r not clean sinc instal sweep floor everi time use facil bathroom consist soap toilet
nasti ring bowl scrub year floor not appear ever mop mirror smear fingerprint pock ma
rk damag marley cover floor pucker tape bind togeth fray creat trip hazard space gene
r waay small know decid small space adequ accomod myriad cultur artist need black co
mmun appear space built without real thought need instead tini meet room tini danc st
udio much larger facil need addit larger meet space danc studio perform hall sever me
et room small least one larg one appear power approv construct tini inadequ space say
someth black commun mexican american cultur center asian american cultur center facil
far larger accomod tini bone thrown austin blackfolk determin facil deserv tiniest l
east appoint',
'facil need tlc need renov expans accomod commun program restructur',
'facil need updat deep clean great locat see wonder opportun peopl gather learn',
'need statu pharoah black queen also descend king queen africa america need showcas
black indian america well',
'facil need updat video projector last time help jerri rig old projector said alway
need project screen auditorium citi austin realli spend money updat projector properl
i set howev saw make event work commend come austin tx spend money facil least give n
ew video project set',
'austin worst mix cultur fuck place',
'sixth gener austin it would like see space dedic hispan heritag access area town rai
ney street not feasibl',
'current room size limit gather small group howev locat excel central austin choic',
'hour use facil meet space limit day time use not great use commun usag work hour ge
ner public',
'facil poorli design space upgrad',
'aachf simpl observ particip ethnic group facil smallest least activ fund citi curat
host anyth substanti meaning larger austin metro popul',
'cultur center built stolen land emin domain theft violenc black commun give back',
'park place area limit',
'staff aachf profession knowledg welcom extrem help alway',
'staff friendli not sens knowledg african american cultur would love host event abl
learn cultur',
'make cost effect retire',
'even want black peopl firstli also not go detail us slaveri live interact technolog
anyth',
'event gone alway kind person open door great make feel respect welcom',
'not met staff',
'staff eager help answer question not feel like impos',
'time gone visit littl activ mani peer visit said cold peopl cold get know hous impo
rt say staff occupi work space appreci articul signific work',
'visit center twice east austin studio tour never see activ artwork display front ar
ea regular basi local black artist craftspeople spoken word perform etc center thoroug
hli advertis invit local talent display sell talent center would lije display art cra
ft miss lical black talent citizen center good area attract traffic',
'cultur center built stolen land give back',
'mr owen ms malik not welcom knowledg facil east austin rich african american histor
i joy use aarc',
'event becom popular like citi wide affair small build compar peopl think show succe
ss better plan growth continu welcom peopl enough space make sure still serv asian am
erican constitu center',
'could use park',
'impress attend divers forum ask mother room pump convert space lock door sign baske
t help suppli way prepar',
'option addit park citi park lot next door easi way get park center right walk way s
treet big loop ditch two place think spot clear poison ivi brambl peopl could walk di
tch want least event past two year alway enjoy event space littl small think would be
nfit event find better way use side space extend event like mayb bench picnic tabl ou
tsid',
'well plan design execut oper facil',
'room accomod small medium size group',
'like idea build park lot use lot block big event think transport option ok citi put
buss rout asian american commun space well maintain like see money upgrad restor syst
em build year old excit expans real theatr would like see coloc social servic organ d
emand',
'like build ground espec ground',
'understand due budget constraint compromis made term size center',
'wonder aarc',
'austin extrem poor transport citi size',
'park tough espec walk overflow park love center wish far away',

'regard park attend event famili friend event popular park overflow park area fine e
xampl much space center would need futur certainli room growth expans',
'leas room time problem kind staff help',
'non drive option get facil great practic across street rundberg high frequenc trans
it corridor get last littl bit hard not pleasant',
'like center lot',
'park center event cau traffic accid cameron addit park across street make danger dr
iver cameron lem effect',
'pleas consid open center northwest austin northwest center charg fee major class un
lik aarc gu garcia center believ outsid agenc would rent space specif ballroom renter
not vacuum put tabl take garbag',
'wish aarc central locat also wish perform space suitabl danc theater etc attend aus
tin danc india event perform carpet rais stage seem less ideal classic indian danc',
'need park ton empti lot across street citi buy one park seem like poor plan citi pa
rt limit park increc place draw larg crowd festiv',
'park overflow park well sign post',
'need space would accommod larg gather gala event sometim sever hundr peopl attend n
eed space perman staff help variou activ involv',
'aarc facil often book demand seem outstrip suppli',
'avail classroom limit divid ballroom would provid flexibl space atmospher recept ar
ea chaotic light chang decor soft music might help attent maintain great lawn limit a
nt weed uneven ground garden great addit not use exercis equip glad overal signag wit
hin facil could improv need divid ballroom provid flexibl meet space limit program ed
uc need done promot divers cultur park better access overflow park increas staf offer
even weekend hour',
'need phase construct go ahead soon need perform hall capac least flat floor use use
perform',
'lunch room need expans',
'hope futur chang addit includ room tai chi danc mirror wall',
'went program rent space use overflow park anoth lot',
'vari hour center open restrict usag space',
'small footbridg aarc supplementari park lot would help peopl tend walk directli nat
ur part separ two properti not back around longer way reach sidewalk first time cross
cut leg piec hidden barb wire mani peopl access aarc drive east sign supplementari lo
t would help peopl make two u turn pass aarc conveni safeti issu know doubl u turn ca
us car accid sign could help prevent accid',
'could use space larger event commun grown consider',
'feel like rec center not charg anyth get fund elsewher seem part real mission',
'senior saiva already given input regard develop work plan need multipl hall simulta
n activ possibl though lunch arrang vegetarian food need improv time not match senior
volunt activ yoga class need better plan volunt work need allot bigger room tabl tenn
i play result lot nois disturb session area solut necessari',
'look forward hear good news regard facil',
'could use better landscap butterfli garden etc',
'enter exit park lot terribl need abl turn north south exit enter north without u tu
rn unbeliev',
'pleas ask capit metro move bu stop closer aarc long walk direct',
'wait mix use space like studio theater space',
'glad resourc district visit austin center need insur visitor might not ventur outsi
d downtown know center exist transit rout get hotel center park inadequ need construc
t bridg across gulli citi park lot ground center work year',
'would nice aarc later even hour restor monday tuesday facil open public four night
week group acc offer esl class',
'u know park us inadequ pleas bring dirt smooth ground use taichi realli rough',
'kitchen facil not adrquat',
'would love bigger facil cultur program',
'could use space event',
'room seem bit small get crowd quickli',
'see way small profession kitchen event poorli plan wast taxpay moni',
'space desper need proper perform perform practic space',
'least event past two year alway enjoy event space littl small think would benfit ev
ent find better way use side space extend event like mayb bench picnic tabl outsid',
'aarc space need flexibl variou program plan p',
'event park space',
'would nice access park overflow',
'sometim seem run put room need bigger space park lot carol chen',
'aarc alway easi work center clean danc stage',
'held year end retreat depart nice abl util nice outsid area well larg auditorium',
'open ground provid inspir space learn',

'park would appreci',
'could easier charg',
'attend free public event',
'go free event',
'answer neutral never paid anyth everyth free great',
'donat big corpor put name program support appear better choic',
'fee reason help commun',
'citi polici make avail discount public servic event event price becom costli',
'like center stage',
'fee involv',
'ask corpor develop pay fair share',
'think sometim event littl expens peopl famili',
'also use texa cultur museum san antonio',
'see question',
'expens term locat ne area',
'thank use commun center even though not asian',
'tai chi day free asian food cultur festiv also free',
'lower rental fee would invit non profit group',
'larg asian event go elsewher due space cost classroom avail asian organ less gener
public encourag divers option differ collabor co sponsorship not clear impact cost',
'modest fee may essenti program access facil alway remain free welcom even specif pr
ogram not go',
'idea attend free event far',
'attend free class event',
'fee reason librari not charg peopl use meet room',
'never pay attend anyth center nice would gladli tip support perform buy merch avail
would also buy concess happili usual free',
'provid free usag commun room non profit great way allow group limit resourc place m
eet also promot opportun activ center',
'not rent room class english languag taught chins languag',
'everyth attend free look thing charg seem reason',
'unfortun not know much fee unabl make frequent visit place due long distanc hous ho
wev alway happi fee whenever visit aarc',
'program free enabl rang peopl commun attend particip',
'want forget horribl experi',
'never charg anyth',
'reach regard fee',
'know year ago fee aarc chang flat fee standard across park rec site feel like prohi
bit smaller group would like use center flat fee also not quit reflect particular spa
ce avail inform may date fee schedul may subsequ revis establish commun group know re
quest partial full fee waiver council smaller group tend not know option therefor ava
il',
'event knew free',
'non profit like girl scout harder time engag commun due limit facil waiv reduc fee
space',
'lack park restrict number guest rental fee high',
'fee could lower',
'rental fee high not enough classroom languag school',
'wish afford new non profit',
'wonder place love artist work period display',
'love abl expos children japanes folk music danc husband adopt osaka orphanag rais u
sa rememb song youth thank',
'garden space nice wish garden class food festiv event food vendor pleas',
'right basic anoth linear park rec build build exterior interior could reflect cultu
r much lunch not good need new cook landscap also need refin echo asian philosophi in
form educ etc good program art though art class charg would appreci definit park cruc
ial',
'great center great program great staff',
'staff program excel',
'interest program like author visit etc time time tricki would like see author speak
er even',
'r v interest give new exposur knowledg new thing',
'anoth wonder facil asset austin provid opportun focu anoth element divers commun',
'weekend program includ danc physic activ',
'wonder health screen',
'move right direct',
'perman filipino art pleas',
'impress well program attend aarc past coupl year',
'appear interact one commun domin everyth not wish elabor asian commun aarc employe

express feel appear right guess one powerless sinc mani factor involv situat',
 'like japanes cultur festiv held aarc',
 'peopl particip program welcom eager share cultur knowledg us wow experi',
 'went aarc award ceremoni cultur event involv',
 'attend equiti summit aarc glad asian cultur facil provid recognit educ inspir grow
 popul asian american',
 'asian american commun bar none divers dispar commun major minor color share common
 indigen languag common belief system littl common cultur therefor center critic impor
 t term serv educ non asian commun asian commun well',
 'invit part meet sign receiv event info etc',
 'gone great guest instructor',
 'reflect need commun program aa youth need',
 'hope organ celebr encourag school children particip',
 'everyth famili excel marvel job occasion not sure program peopl commun put event ex
 ampl indian holiday danc parti truli open everyon',
 'request need provid asl interpret servic',
 'sever event contact use facil futur event',
 'center anywher north cultur senior etc great resourc meet place not aapi cultur rel
 at thing',
 'great varietati physic activ offer aarc well health relat topic thank',
 'aarc alway someth uniqu inform incred love festiv mani even perform bollywood dance
 r austin need place els like class best continu come new excit program fun age',
 'attend annual tai chi day april ground aarc event aarc photo inform post hall way s
 how posit impact asian cultur texa',
 'meet space clean staff friendli noth center suggest asian american cultur not asian
 american attend sever event none seem specif asian cultur',
 'stage read asian playwright look art exhibit lobbi hallway b',
 'excel program excel program thought worth time',
 'aarc demonstr austin commit provid resourc space asian american explor cultur commu
 n although often hard manag categori reflect mani divers group come wide rang backgro
 und circumst aarc work coordin differ organ austin explor asian american also immigr
 experi lot common ground differ immigr popul caribbean mexican central american afric
 an etc better understood exampl peopl not awar african immigr highli educ subgroup us
 could brought belief asian american model minor',
 'check event calendar regularli also pass inform aard famili know',
 'cultur center sort realli import glad center',
 'love qualiti varietati program event aarc',
 'not experi coa pard program aarc went program rent space',
 'attend event',
 'love everi comedi perform attend also event craft kid free welcom love thank apprec
 i detail email park notif come rsvp event help glad event popular even make park tric
 ki',
 'aarc play pivot role offer myriad asia theme activ resid greater austin area',
 'center promot chines cultur build chines captur center activ taught chine languag n
 ot understand chins not follow instructor may well name american chines activ cente
 r',
 'would like see program mongolian commun realiz mongolian commun austin not larg mak
 e even import help peopl find creat commun provid program',
 'everyth excel not entertain educ poster line hall much good inform histori differ r
 ace peopl come america almost learn new thing awesom rememb taught public school hist
 ori class sad shame',
 'attend sever event greatli enjoy visit',
 'great center servic help broaden knowledg understand asian cultur',
 'program excel staff knowledg friendli help everyon know aarc deepli impress well se
 rv asian asian american commun austin',
 'use meet room',
 'realli appreci educ program race ident good see citi facil',
 'volunt celebrasia attend event aarc staff friendli inform overall posit experi would
 volunt',
 'senior program incred aarc',
 'great cultur program love longevitolog group',
 'love children program would love see',
 'free meal program tree folk event benefici program attend especli like free event ma
 ke blank book use orient paper design',
 'would great offer bit',
 'grate divers program happen aarc look forward upcom event',
 'nice see event pretti well organ attend',
 'event arc love go',
 'love program aarc begun appeal younger second third gener member aapi commun collab

or local tour aapi artist engag lgbtq muslim commun particular',
 'enjoy vari educ artist display throughout center',
 'fun event nice facil',
 'program fantast',
 'pretti good place cultur food movi event asian night market event pretti cool glad
 expand chinatown',
 'not enough emphasi place galleri space display cabinet nice seem steril not design
 galleri',
 'chines orient asian cultur cannot treat categori one',
 'room librari also specif explan citi librari asian connect connect aisd asian stud
 i',
 'would like see weekday mid morn mid day program avail senior group attend partici
 p',
 'would great see divers group asian commun gather util aarc program need',
 'senior social lunch meal poor either food servic',
 'landscap garden super kind help',
 'experienc welcom greeter though ask thing fairli nice excus not abl definit need st
 aff member seem overwork',
 'great staff',
 'person koop programm user facil noth prais staff guest public servant help event wo
 rk staff emce austin oita sister citi celebr festiv made easier better fo facil staf
 f',
 'awesom asian american director',
 'eric oeur amaz',
 'staff good peopl',
 'best class',
 'encount rigid ask pay kitchen rental use ice kitchen make ice prodigi expens',
 'staff friendli help welcom',
 'staff volunt seriou need much much seriou train regard handl visitor guest enquiri
 often challeng find uniform respons multipl staff volunt gener manag must involv mana
 g entir oper slow time well busi time guest visitor handl profession accommod',
 'not come contact staff much time visit greet',
 'took forev get respons field trip student liter month constantli ask info disappoint',
 'deaf particip',
 'follow tradit custom men first women second stand line men serv first women wait am
 erican custom first line serv not gender',
 'help friendli staff worker kudo work cheer visitor',
 'staff nice passion mission',
 'read would strongli agre not enough experi',
 'lot temporari staff center new hire need constant train',
 'staff help role sometim unclear could due vacanc staf',
 'great',
 'put n respect cultur sinc know not member cultur respect us though gay parent birac
 i children one disabl imagin great us great other',
 'experi good',
 'not experi coa pard staff aarc went program rent space hour not see engag staff',
 'not speak staff',
 'work staff alway pleasant experi',
 'attitud not friendli american could cultur not respect cultur much cultur',
 'often unawar activ plan user organ thu need better coordin success',
 'one time ask program event center howev staff said knew noth upcom event',
 'part time posit made full time posit',
 'knowledg approach partner aarc mani commun event',
 'hope turnov minim',
 'curtiou staff wonder',
 'staff welcom good job assist visitor other not much',
 'alway courteou welcom profession',
 'hire staff mid career not student divers age rang would appli would think would pas
 s someon younger right school entri posit use greeter cashier retail see age rang tar
 get store think aarc similar age rang emphasi aarc custom servic appli would appli',
 'walk center look youth art alphabet write asian languag one stop ask question offer
 inform',
 'appreci commun peopl provid free servic volunt',
 'difficult coordin visit tour senior group aarc espec i abil plan lunch director infl
 ex not return',
 'staff aarc kind help',
 'rude unfriendli staff member thought asian center never visit ever recommend center
 wast tax payer money norh learn asian cultur',

'gener manag must involv manag entir oper slow time well busi time guest visitor han
dl profession accommod',
'hot attend see perform theatr',
'anoth citi employe aw time tri book room natur base educ event commun told nexu mex
ican american latino cultur even though tri engag nearbi neighbor natur activ',
'park option question clarifi mean person individu car truck park macc access mani b
etter way make easier type visitor use way',
'park not good monitor close think least day week mon fri not includ weekend facil o
pen p front offic mess paperwork everywher not invit bathroom deal homeless peopl abu
s restroom facil need landscap enhanc major includ replac plant pot ad season color',
'facil need better maintain keep clean repair',
'park traffic area espec weekend activ club restaur rainey street issu',
'replac elev newer safe elev',
'alway clean welcom',
'share park raini st not good combin event patron artist get park ticket macc not pr
ovid park attend group patron pick park slip offic risk get ticket away car better wa
y coordin park administr consid hard work artist get penal also need bigger perform a
rt theater auditorium small event',
'sinc much older child rememb camp pre rainey redevelop drive commut gotten difficul
t home street difficult navig gotten flat tire construct debri giant nail tire exit p
ark lot feel like access amaz resourc jeopard bit',
'stick fundament',
'nice space',
'believ bar cultur rainey street may not hindranc peopl bar learn esb macc attend en
joy esb macc cultur offer howev origin commun mostli mexican american live rainey str
eet still live holli neighborhood part citi deserv awesom cultur facil love esb macc
glad support properti tax dollar let ask corpor fair share',
'need open sunday mostli visitor austin',
'park horribl option open extend park usual never allow',
'cannot give feedback mainten meet need caus never rent space',
'probabl nice sit area outsid coffe shop premis nice',
'park littl confus',
'need park closer bu stop peopl mobil issu cannot easili get macc',
'alreadi mention park issu stage limit limit type perform esb macc sponsor rent rema
in phase built citizen commun meet held',
'esb macc need newer comput video audio edit capabl current comput avail class searc
h purpos',
'unorgan room not enough sit meet area',
'center lack medium size theater auditorium capac sometim insufici park public artis
t get park ticket time park find park permit event',
'think macc import center austin not mexican american everyon learn latino cultur',
'facil get old',
'enjoy go facil much',
'locat non drive access lake tradit east austin ok hard night activ area',
'definit take car facil know get bike bu option terribl realli wish capmetro would b
etter stop option site fiesta garden baffl walk mile year old get citi cultur cente
r',
'not sure close bu line park adequ ever driven not sure transport need folk limit',
'love place booooo rainey street que se chinguen',
'great need continu expans macc term studio exhibit perform space citi proceed newli
revis masterplan immedi',
'public park fee high need park spot',
'lot front macc believ full weed dirt that intro macc trail behind tent garbag homel
ess macc leadership take action embarrass commun great build locat current wast poten
ti',
'addit park need esb macc schedul event suggest work capitol metro provid bu servic
design park lot event',
'use servic offer sanchez school park area bu pick us right mani busi near esm macc
good option',
'peopl attend event abl park use rainey street parti goer not cool',
'alway thought esb macc uniqu locat area evolv thought esb macc could eventu move di
ffer locat',
'macc need larger auditorium last event organ held stand room includ sever older fol
k walker wheelchair need larg auditorium seat peopl organ find altern macc accommod
s riser great event particip work well older folk navig stair',
'room use could clean love space',
'sixth gener austinit root east austin sadden locat inaccess someth east would logic
space celebr heritag contribut citi',
'husband jose francisco trevino one man exhibit macc main galleri',

'appreci cultur center help understand cultur keep transit aliv younger gener unders tand cultur',
 'alreadi gave input great place',
 'glad place enjoy latino event',
 'grate citi built great facil design park realli nice',
 'alway walk macc east side home',
 'park alway challeng locat locat wonder central place high visibl hike bike trail lo t foot traffic',
 'addit build space need order provid better facil use commun macc built year ago opi nion also due growth occur rainey street past year affect peopl attend program etc ma cc',
 'park exclus macc activ share space drunk peopl rainey street degrad mean cultur cen ter patron attend park could maxim condo area also serv free overflow big event like dia de muerto surround busi contribut macc attend would show respect appreci latinx c ultur austin',
 'dog poop ground park bar patron raini street',
 'pleas build park enough bar need cultur famili activ downtown area',
 'larg commun event would like see portabl toilet addit light area place',
 'great facil open public welcom',
 'small mexican american nonprofit underserv facil individu open pm week close sunday leav hour saturday work peopl visit use facil organ meet even everyon work meet despe r need honestli bustl mexican american cultur center envis open standard busi hour we ek would benefit work live music larg enough indoor open space accommod danc space st age area lastli beauti build noth design build outsid suggest mexican american cultur center except small ish mural go entranc stark white make look like art museum unatta ch specif cultur',
 'rust dirti exterior wall peel paint believ increas construct condo ruin rainey stre et neighborhood ignor disrespect hispan histori neighborhood maac rainey neighborhood remind token hypocrisi citi govern build commun center hispan cultur surround bar con do anyon hispan',
 'good',
 'would nice kid friendli piec insid outsid kid climb engag littl steril',
 'macc need expand larger galleri cafe classroom meet room',
 'know push enlarg facil howev believ need greater social need citi face like homeles s actual provid afford hous undeserv demograph group enlarg one facil other go want e nlarg take finit amount resourc maintain statu quo unaccept',
 'would rather park free',
 'never felt welcom',
 'space beauti remind mexican american commun impact histori austin central texa',
 'thank provid space',
 'macc need specif space perform like theater danc etc',
 'would like see center studio space avail visual artist particip access program',
 'park nightmar area not attend anyth held friday saturday even fight bar crowd frust rat guard suppos keep bar folk park keep patron even handicap park tag deni entranc p ark area went see friend mine play',
 'esb macc good neighbor proud mission object center hold mani event work rainey urba n neighborhood mani issu rapid uncontrol growth safeti resid visitor area high concer n',
 'center met need event help put macc howev evid center full capac upcom extens provi d much need relief',
 'hope attend activ park challeng',
 'make sens cumbersom bathroom separ outsid main build',
 'attend hispan event main perform room danger crowd center need larger main event ro om larg cover outdoor space big event',
 'park',
 'facil small bit hard access must realli want go appear bit discriminatori lack acce ss',
 'unfortun lot park space near center paid park unlik cultur center',
 'get rid adler worst mayor ever',
 'love build white exterior bright vibrant insid exterior neutral color promot respec t insid scream festiv vital',
 'sorri know fee sure fine',
 'convers member non profit organ issu center fee high not affor',
 'rainey street resid bar goer regularli disrespect cultur center let dog offleash pr operti even children present park lot close event park ride bike scooter segway zocal o even event happen leav racist propaganda scatter across properti macc manag divis m anag told staff not ignor disrespect behavior slap face mexican american commun fough t hard creat safe cultur space pleas least find way put stop neighbor use macc privat dog park citi manag power author staff issu citat',

'increas market get word replac elev',
 'inadequ space poor design park lot not paid park gate lock assur patron park oppos
 park grass make site look trashy',
 'hard get macc downtown',
 'great build locat move forward renov could much better venu showcas cultur',
 'found incred offens seen dog leash scooter go plaza macc understand trail appart co
 mplex nearbi place fenc area dog scooter ban roam cultur center',
 'park wayfind outsid insid could not obtus',
 'esb macc full capac center need grow keep demand',
 'park',
 'lack park keep attend event',
 'mainli space need expand park dedic esb macc',
 'public park fee high',
 'qualiti event great center not well equip theater experi',
 'park',
 'need mexican american cultur center pleas sell move anoth place locat good citi cen
 ter peopl go easili',
 'park',
 'know histori trauma disadvantag latino work class overcom austin safe say mani comm
 un deserv enjoy program fee',
 'believ best',
 'insur paid rent space much lot paperwork',
 'famili commun not fund summer camp fee recommend possibl',
 'need slide scale smaller non profit org individu artist',
 'god bless us',
 'would will pay higher qualiti program well known author artist',
 'not member larp laap rent simpli reach imposs rent space rehears speak self worksho
 p alway free charg donat pay pocket not afford us artist make live wish macc could gi
 ve starv artist like actor opportun use space least rehears free charg donat time reh
 ears street park lack afford space',
 'free low incom folk need',
 'hard respond question latino mexican american commun serv part not wealthi lot peop
 l fee high',
 'not much fee issu access',
 'cost event reason',
 'attend free event',
 'price may make sens audienc latino art group cater popular work class audienc may f
 ind prohibit produc event macc laap give opportun overcom burden rental fee revis all
 ow everybodi hold event macc not laap recipi',
 'ye allow underserv children famili enjoy center make anoth center cater rich asham
 center not scholarship children cannot afford expens camp iron mani kid come mexican
 heritag background wealthier kid afford go',
 'pretti good',
 'see',
 'would best larg corpor includ develop profit busi austin could contribut maintain c
 ultur drew mani want esb macc great facil let increas fund',
 'fee expens unless program present collabor esb macc',
 'heard rent structur fee chang wors price ridicul venu look amount increas not commu
 n friendli',
 'scholarship kid summer camp',
 'would great casa nonprofit could get free reduc ticket special program',
 'slide scale class use order class avail commun not elit room rent discount non prof
 it organ event class line mexican latino cultur mission center',
 'wish summer summer least somewhat cheaper',
 'exhibit attend free appreci',
 'not rent space event attend free not research class perform charg admiss',
 'never rent attend event',
 'educ famili low incom shoud free',
 'famili realli enjoy summer camp believ bit pricey would love boy attend session sum
 mer long love much simpli afford use summer camp everi summer last year',
 'fee rent facil prici local latino artist',
 'event attend year reduc cost particip',
 'fee tend add valid credibl perform class howev scholarship special discount member
 could instal program',
 'pard scholarship half price mani class inform get public',
 'compar venu town reason offer variou price rang',
 'event avail public free even fee sure make option low incom famili abl access camp
 class',
 'like free',

'afford gener public',
'degre program low cost provid cultur currenc priceless',
'first time inquiri util facil reveal greatli outsid fund necessari establish group
lack prior refer fundrais institut context educ need minor usag',
'abl hold privat event macc would great venu parti wed',
'paid fee curanderismo class',
'attend may teatro vivo play think afford pleas see peopl walk life attend make wond
er student assign',
'event attend free admiss plu',
'never attend event macc fee attend',
'help continu cultur exhibit exampl',
'interest program workshop event someth everyon afford',
'make afford',
'also plenti free charg program cost not issu preserv someth like learn cultur',
'feel fee afford',
'mani program cost clearli strive reach whole commun care access',
'major program exhibit etc attend macc free public',
'fair',
'condo surround rainey street busi contribut subsid free program macc program low in
com famili free',
'want granddaught attend folklorico class expans',
'elementari school afford per student',
'exhibit japanes anim movi festiv attend free afford',
'paid fee view exhibit',
'fee rent space event exorbit prohibit small nonprofit seem like small nonprofit org
an especí focus mexican american cultur encourag present event substanti discount fre
e',
'comment citi austin space space austin not eb rental space co ti outrag austin lack
enough space meet art take class hold class one woudl hol pe citi space could take sl
ack librari especí dismay know not book space remain empti overpr resid public space
avail use not oblig lower price price point book achiev',
'one hidden treasur austin tri preserv sens ident latinx popul shove citi polici aro
und develop tax rent demand upon peopl color',
'love support free program event pay enough tax entitl free event',
'summer camp cost prohibit',
'imper commun program fund support',
'fought creation center make free possibl commun attend without fear cost perspect u
nless big free event frequent afford pay fee afford meet esb macc part time sponsorsh
ip',
'want center alway tri help artist creat afford educ art class pay artist time exper
i talent help keep cost class afford commun',
'fee local volunt neighborhood organ like town lake neighborhood asso rainey neighbo
r asso lowest rate group work area benefit includ esb macc',
'program well price famili might sever children famili member program not access',
'reduc discount one famili mani member immedi famili',
'recal attend program fee charg last coupl year keep hope tree life class would happ
ili pay attend still treasur paint made landscap class fidencio duran bargain',
'get rid adler',
'look use one meet room academ symposium accommod peopl room expans also seem limit
avail',
'expans cost much mani event not seem orient toward common peopl',
'enjoy fact program free access commun',
'excel staff great famili friendli program children love summer camp enjoy cultur pr
ogram',
'white woman not latina enjoy better understand mexican american cultur heritag macc
like offer improv austin cultur profici critic thought not surfac level celebr also a
ppreci sens mexican american approach also welcom outsid',
'beauti welcom place allow come know like cultur know much great famili friendli pla
ce interest creativ peopl thank good wonder place',
'excel visiti musician beauti stage afford delight experi',
'gorgeou galleri',
'wonder space',
'much art especí fine art littl everyth els also could benefit clariti transport opt
ion altern person car includ elderli mobil impair child visitor',
'feel recent macc actual event promot art mexican american latino cultur think seek
invit local austin nativ particip exhibit provid coordin artist not familiar exhibit
lead coach peopl success impact exhibit think intent effort ensur event exhibit appea
l raza chicano pasiano gent de mexico latin america know ever seen ad promot spanish
well park aw time taken raini st patron',

'good commun center gather commun',
 'love see differ cultur event learn differ countri live',
 'educ children posit impact',
 'wife took zumba class sad program discontinu class abl meet other relief stress job
 wife beg bring back zumba class begin least half hour later',
 'need emphasi specif mexican american cultur',
 'love small downstair commun galleri',
 'excel servic',
 'write book aztek mayan inka cultur call ultim align contact contribut encourag',
 'art show fantast realli good job curat show',
 'program event focus mostli attract anglo audienc time feel like tourist thing big h
 ispan commun macc never reach not interest event not plan attract hispan peopl rare s
 ee brown peopl attend theater play alway peopl like social club compani present show
 give chanc new group compani bias toward certain group even make comment someth not a
 ccur disregard mexican thing macc tri portray mexican not accur one thing disencha
 c lack support belong coa paid tax think could program besid larp could support work
 group artist belong said program',
 'think would great opportun adult class art',
 'think give macc resourc allow enrich commun better',
 'center beauti layout accommod mani peopl strong presenc commun',
 'help bring mexican american commun togeth overal good space need expand better acco
 mmmod need grow commun',
 'mission center focus sole mexican american not latino heritag misguid broadli facil
 welcom program rental wide varieti austinit without regard background space fulli uti
 l broader audienc come experi everyth offer inde latino specif exhibit public art arc
 hitectur etc program center',
 'wonder facil wonder enrich program attend yet anoth end month',
 'excel varieti event provid enjoy',
 'macc gem commun support defend purpos',
 'esb macc offer inform entertain cultur program import space not latino also other s
 ee cultur wonder job',
 'near year old done camp macc love summer camp daughter still pen pal last camp',
 'much need spanish program kid adult aisd implement dual languag program last year e
 sb macc need provid program align bilingu educ',
 'enjoy visit pleas continu fund',
 'best incorpor commun organ',
 'though wonder experi',
 'esb macc gem contribut much austin cultur',
 'great qualiti event',
 'great summer camp cosecha',
 'macc could great treasur citi program seem creat much context definit not public we
 ll websit connect citi almost imposs find go unless visual see peopl spend time check
 web tri find open public mani program poorli attend even best one sad see someth need
 commun could help bring latinx member togeth increas knowledg inclus amonti group',
 'esb macc provid vital space latinx hispan commun other learn present mexican americ
 an cultur art mexican american repres grow number popul import support grow facil ref
 lect beauti histori mexican american cultur',
 'staff cultur center friendliest experienc believ program lean toward latino mostli
 mexican mexican american cultur display taught cultur esb macc board member requir kn
 owledg mexican american cultur',
 'enjoy offer macc allow teach daughter cultur hispan',
 'macc mexican cultur piec austin need stay way not chang ever keep play perform lati
 no mexican american spanish orient much possibl',
 'great place wonder educ program appreci espec polit climat',
 'would wonder see latin cultur incorpor event learn latin cultur',
 'wonder music event art exhibit perhap class',
 'love event art dia de lo muerto summer activ',
 'awesom love summer camp program throughout year',
 'staff alway recept help provid tour etc also util servic son younger attend summer
 camp alway happi program',
 'not impress w program pr event bad plu understand citi want spend lot money upgrad
 expand already huge',
 'facil beauti underus feel like much could done believ facil support languag instruc
 t peopl wish strengthen spanish could includ music instruct mexican folk song film po
 etri slam read guest speaker would like see program tie event austin commun recept sp
 anish author book festiv program concert panel featur mexican band panel link mexican
 theme sxsw sxsw edu mariachi band honk',
 'austin museum day event amaz inspir take nephew see artist work give opportun inter
 act',

'attend day dead celebr year fabul sometim not sure peopl outsid mexican american co
 mmun permit welcom attend program class',
 'spanish languag dual languag program',
 'particip variou event esb alway found wond',
 'need event mayb consid hispan film element sxsw',
 'say abstract dimension art wall border took two young teenag casa kid mexican herit
 ag last year also saw photograph taken young photograph excit aquarium axolotl inform
 fascin endang speci facil impress sign get email program not receiv far sever month s
 inc visit would like know scholarship art class avail work casa kid limit resourc',
 'program local area artist travi surround counti opportun showcas work class done ar
 tist commun pleas allow local artist showcas work galleri austin area artist opportun
 get known establish allow artist come craft art class minim cost artisan market would
 great draw center court yard area quarterli basi small booth fee artist afford partic
 ip could great draw austin visitor come support local commun artist new director cent
 er must hispan love cultur rich offer place not elit emma would not want way',
 'experi rare perfect beauti',
 'center great program interest event staff alway help kind pleasur engag facil alway
 clean well maintain feel love pride joy everi time visit',
 'enjoy event esb macc immens staff volunt vendor friendli help year old major chican
 o studi ut realli appreci cultur histor aspect mani event taken friend background exp
 eri chicano histori danc etc turn spread word take villag',
 'park problem group meet twice monthli would like perman room store display materi r
 oom would public use genealog group tejano genealog societi austin',
 'love mac got event least month ye would say go art exhibit theatr product make huge
 posit impact life',
 'attend excel exhibit art jesu toro martinez impress build outdoor art piec first vi
 sit emma barriento center',
 'mexican american charro mexican american escaramuza macc not provid support educ ar
 t cultur',
 'love event macc especi centroamericanto fest brought cultur enrich austin',
 'visitor austin experi reward appreci mexican cultur program',
 'mostli wonder experi macc last year howev took one grandchildren show put proyecto
 teatro bill comedi children terribl frighten inappropri',
 'great',
 'esb macc address mani latino latina program howev think program requir autonomi sug
 gest would expand facil order accommod variou hispan ethnic program',
 'name mexican american cultur center not reflect mission encompass latino cultur pre
 tti explicitli draw line mexican american mexican neither encompass folk latin americ
 a identifi indigen mestizo program gener broader scope mani folk immigr heavi north a
 ustin feel like name already exclud',
 'wish weekend program sunday younger program love music event recent',
 'event attend well done crowd seem enjoy',
 'great varietati program activ',
 'last art exhibit attend featur local austin artist born rais east austin work amaz
 event well attend pleas see everyon enjoy event',
 'larg mexican american cultur austin surpris event',
 'love program feel access also big part feel connect austin commun first move austin
 year ago',
 'love everyth wish time go love art show theater product',
 'cultur center remov pard relev depart',
 'abl attend mani program event would like realli enjoy see varietati offer pleas macc
 disappoint summer program fill quickli last year also disappoint tri attend pastorela
 perform mysteri cancel short run commun sent calendar not updat',
 'work commun incred',
 'good need park',
 'realli appreci effort preserv cultur',
 'wonder offer seem somewhat util public mainstream public make uninterest hors drink
 avail water',
 'event alway curat reflect engag commun appreci space esp cine la america sxsw still
 bilingu yoga love',
 'support need promot event hispan also commun need support event program like aisd p
 ublic school would like see partnership school promot cultur school bilingu play scho
 ol dual program workshop children teen',
 'love macc program sometim wish particularli larger outdoor famili friendli event',
 'love holiday program speaker',
 'need activ promot event activ besid line promot see macc presenc radio tv print med
 ia varietati mani free interview go morn tv talk news show',
 'attend curanderismo class help health fair love locat art class avail',
 'bilingu teacher sanchez elementari year help recruit student sanchez metz zavalac

ademia cuathli first begin',
 'realli enjoy art teta la lucha sigu local commun artist eye open know amaz artist live commun amaz amaz work',
 'center offer wealth inform resourc well connect center pleas two visit year',
 'mom keep remind beauti altar featur macc dod festiv well organ program excel',
 'event seem larg turnout make littl sad good job',
 'would like see bilingu program especí kid teen',
 'cultur import younger gener understand',
 'facil beauti easi park much appreci staff friendli help wheel chair accommod program excel age english spanish avail thing free reason price donat',
 'love',
 'wish museum semi perman attract tourist learn enjoy rich hispan cultur austin',
 'best',
 'alway good feel visit site make proud cultur place not famili last time check onlin new year monthli activ program not avail bit late',
 'wish event better public',
 'beauti venu love exhibit personnel staff kind help',
 'event well organ impact famili realli enjoy particip event macc young children year old connect space alway look forward speak spanish famili make proud take mexican american viva',
 'excel program member famili',
 'summer camp kid excel',
 'wonder exhibit cultur experi children adult',
 'enjoy much art theater esb macc year',
 'love dia de lo muerto celebr realli valu work creat joy understand mexican american latino cultur contribut art well human',
 'program well plan',
 'truli wish vacat camp summer camp dual languag base',
 'would like see program inclus mexican american cultur impact local commun citi fund newspaper commerci inform',
 'staff work hard get program relat hispan ethnic group',
 'familiar support program herlinda zamora vision mission macc reflect profession never disappoint',
 'macc local treasur beauti access connect seem lot program also rehears stage space indispens danc theater commun remain among space suitabl hospit danc particular audiennc',
 'love light fill facil art amaz staff warm welcom group enjoy multipl occas',
 'ok could better',
 'alway look forward attend program event esb macc much give famili opportun increas aware latino cultur issu well enjoy art',
 'event gone full posit energi joy like lot learn sor juana ine de la cruz meet dolor huerta true honor',
 'thank host summer camp esb macc daughter attend two excel summer camp year learn quite bit activ son quit enjoy much expect camp brought esb macc visit otherwis great job',
 'alway good time macc miss car show use show last two three year',
 'would love see opportun elementari student visit particip bilingu spanish activ dual languag teacher realli need option field trip',
 'nobody like macc program fantast entir famili enrich life daughter live mani mani time patio heritag site great architectur great space famili attend downtown event activit incred youth',
 'love variet offer',
 'big fan esb macc program',
 'especi love film play black box theater',
 'outsid event like mexican american experi port potti think restroom open would better restroom open wash hand especi buy food one vendor',
 'need bilingu program macc littl embarrass mexican american cultur center event program spanish',
 'paid two class extrem disappoint first cancel due low interest not told show door sent home simpl phone call advanc would appreci second class attend advertis adult project involv tin end simpl cardboard project suit child biggest issu park hard get lot never enough slot avail park attend never quit know situat',
 'center fabul famili event need free park',
 'manag director herlinda zamora outstand work probabl underpaid given program level macc variet express great shame macc never got build extens intend',
 'realli like program austin museum day',
 'one concern esb macc late husband given award excel told name would wall petal never happen indirectli learn would not receiv honor award posthum not includ like other disappoint say least overal love macc incred grate presenc program fantast staff',

'love',
 'think local grassroot artist featur also think get macc difficult perhap shuttl wou
 ld help bring elder latinx commun center',
 'center provid much commun art music cultur etc continu',
 'believ program includ program gear increas bilingu austin commun especí kid addit i
 ncreas cultur awar pride',
 'seem vastli underutil class meet perform offer public onlin',
 'mother alway activ particip dia de lo muerto altar bring much joy',
 'need histor exhibit connect past contribut east austin resid present',
 'absenc exhibit regard connect commun commun histori within austin',
 'great place event love differ theme',
 'staff rude ignor art cultur histori build wonder wast program not profession enough
 exhibit not either perhap pay enough hire well educ experienc staff advertis event ex
 hibit know go sad wast could great exhibit event seem staff know',
 'love fact center honor histor site austin mexican american commun',
 'macc import cultura program macc benefit greatli abl connect commun rainey street p
 reserv mexican american cultur district neighborhood fought maintain cultur sadli sha
 me not preserv honor legaci histori mexican american austin',
 'whole center not util',
 'everyon kind event cool enjoy varietí event pleas includ event part latin america',
 'would like see center call artist submit solo exhibit propos curatorí propos would
 also like see yearli group exhibit would like see center support includ lgbtqia commu
 n would like see websit dedic center help promot program would like see divers art ed
 uc art program current today art world would like see center call artisan vendor mark
 et event center refer file artisan vendor event reach invit vendor without use third
 parti vendor manag charg whatever want',
 'anna maciel arrest anim cruelti activ involv leader board member open mind peopl co
 mmun engag welcom need center not click build not repres latino hispan architectur mo
 dern art not preserv spain mexico distanc build nonfriendli walk far get park horribl
 not enough event event not inclus latin hispan appear focus local artist entertain lo
 cal mexican american appear involv click place citi anna maciel arrest anim cruelti b
 ertha delgado arrest time possess sell cocain drug peggi vasquez arrest time break un
 law anna maciel home get drug anoth time broke anoth friend hous bonita cours not kno
 w jovita restaur home back unawar drug sold properti not clicka not welcom entiti aff
 air citi',
 'went film film festiv',
 'everyth plan wonder',
 'proyecto teatro amaz organ not serv latino work class commun showcas origin work al
 low commun larg see divers latino commun break away stereotyp pleas continu support p
 royecto teatro class work class children access qualiti art spanish',
 'show famili friend mani thing never done enjoy includ',
 'program repeat insuffici inform provid descript program',
 'hope citi cultur center make outreach not primari audienc high priorití',
 'citi center need better job distribut program inform especí immedi latino commun',
 'need activ etc not program etc etc',
 'beauti good resourc commun',
 'realli enjoy program enjoy bilingu aspect english spanish',
 'get rid adler',
 'saw day dead altar thought mother father buri naval cemeteri would not permit altar
 say made realiz littl love given white cemeteri',
 'famili went wonder dia de lo muerto event year import us show child peopl cultur wo
 nder',
 'amaz profession coordin program creat sens belong',
 'would help macc program focus local latinx histori cultur artist',
 'recent attend free cuban salsa class shame not much peopl attend would recommend st
 ronger market',
 'excel program',
 'bilingu program class pleas',
 'love art galleri',
 'coordin quit knowledg temp staff could use train better awar',
 'matthew rodriguez friendli help',
 'lori martinez help appreci work heal garden',
 'everyon welcom',
 'staff not engag welcom man lui notic stop talk peopl look lost took time give seem
 like mini tour never seen ladi sit front get greet offer show anyon around',
 'wife took sever month zumba class one could help cheer',
 'temp hourli staff reli much not properli train',
 'seem know certain event signific',
 'charrería texa especí austin',

'unlock galleri see art time close realli awesom',
 'use call particip theater compani certain event past not bad experi staff not fulli
 bilingu bad place like occas staff hand one brochur ask almost year know anymor',
 'lot help unpaid volunt seem like could use paid staff',
 'center seem hostil peopl walk experienc consist feedback receiv administr center al
 so hostil peopl attempt program',
 'programm koop radio pleasur macc staff guest part regular coverag venu activ year 1
 ucki dedic talent staff',
 'esbmacc need spanish speak commun posit staff adjust respect citi polici',
 'one could tell tejano music legend trail center not brochur visitor want follow tra
 il least find locat artist honor',
 'love',
 'summer camp staff great',
 'help',
 'ok',
 'call event seem sure whether happen not',
 'staff esb macc alway made feel welcom attend even bring concept macc make event enj
 oy inspir friendli welcom inform share feel great attend art open show',
 'director herlinda zamora greatest support event supervisor main offic one hinder op
 er macc',
 'staff alway help',
 'appreci staff member took us see axolotl aquarium',
 'staff attend event good sometim question put certain peopl center someon know under
 stand cultur commun person need not know commun not polit involv love cultur herita
 g',
 'charm gave good direct without assert',
 'cordial welcom open event attend',
 'sometim staff not alway knowledg program present macc would great share info crossm
 arket variou program product etc happen macc program make announc insert other print
 program etc',
 'staff never seem know happen within facil forget call offic never seem know anyth e
 vent occur',
 'lauri martinez profession respect staff front desk help alway greet smile',
 'good peep',
 'esb macc present high level profession',
 'macc manag herlinda zamora transfer posit march departur creat vacuum wide scope la
 tino expertis citi disservic retract local focus plan oversight macc cultur gem entir
 citi state certainli potenti esb macc cultur gem serv advisori board mayor appointe y
 ear unfortun mani issu macc driven polit power play within austin latino commun unnec
 essari distract result transfer macc manag loss decad experi austin tx nation latino
 artist esb macc cultur gem work macc expans need begin asap even though appear commun
 member want take plan back draw board serv advisori board mayor appointe year unfortu
 n mani issu macc continu driven polit power play within austin latino commun unnecess
 ari distract result transfer macc manag loss decad experi austin tx nation latino art
 ist',
 'think execut director event coordin wonder',
 'think may partli due layout macc partli due attend event hour alway found hard loca
 t identifi staff',
 'everybodi kind',
 'staff profession knowledg respect visitor',
 'addit staff need assist regular coa employe esb macc suggest look hire colleg stude
 nt either volunt paid internship also recruit interest activ senior pard senior cente
 r volunt paid temporari employe',
 'except av part staff best eager offer best program public explain need know alway f
 ar work peopl yet uniformli patient gener time macc austin import gather place latina
 mexican american experi peopl support experi everyon welcom',
 'need fund staff particularli technic support staff event',
 'staff check alway help staff help need tabl chair help technic thing',
 'known herlinda even time work mexic art',
 'excel staff',
 'staff knowledg',
 'see',
 'staff alway avail assist friendli welcom',
 'front desk employe not knowledg event program either not much go regularli staff pr
 ovid enough train resourc help answer question',
 'manag rude',
 'fantast',
 'abl staff member give great tour preschool co op knowledg kind',
 'great staff miss linda miss herlinda look forward meet newer staff member',

'impress profession staff student attend art class infus mexican folklor last summer
 topic folklor americano pared repres galeri contribut immens mexican american experi s
 cholarli write folklor music disclosur americano uncl thank',
 'staff encount enthusiast eager answer question',
 'major staff friendli provid excel custom servic time due staff shortag servic might
 reduc rush henc not provid adequ tour etc',
 'never disappoint proud profession staff',
 'staff macc great espec program manag believ leadership could provid equiti progra
 m',
 'pleasant warm help',
 'train smile welcom citizen pay salari',
 'knowledg friendli staff support facil offer esb macc',
 'never see macc staff',
 'untrain un coach event work not fault',
 'help',
 'staff great',
 'experi frontlin staff not manag',
 'bilingu staff encourag use bilingu skill set not commun monolingu english',
 'staff esb macc profession kind dedic',
 'staff usual not found realli rude seem interest exhibit event seem know littl inter
 est indiffer would say',
 'great job',
 'staff macc great',
 'clue thing happen websit not updat',
 'staff care job commun',
 'staff chang much never built real relationship staff except earli day',
 'experi esb macc staff posit common passion serv commun',
 'offic staff amaz friendli help also knowledg',
 'staff alway friendli help',
 'last time center lead person may volunt unsur introduct program made also volunt id
 ea shown much less coincid written program',
 'not staff equal access compet not except',
 'staff work rent theater help effici keep top thing proactiv impress',
 'lori martinez amaz coordin back school servic project daughter th grade class augus
 t noth prais',
 'get rid adler',
 'everyon welcom will explain thing',
 'alway dress profession manag hip',
 'staff not alway inform activ happen macc espec activ held collabor commun partne
 r',
 'alway found staff easi love work',
 'appreci hard work macc staffer volunt put program',
 'staff knowledg effici pleasant',
 'manag rude',
 'complaint staff center beenmad year citi staff act like center belong peopl call li
 ke',
 'staff wonder',
 'hire peopl not afraid commun',
 'experi program event macc great howev not answer phone call time basi not suppos no
 t sure go thank',
 'audio visual part equat not alway task one instanc disappear control booth key mome
 nt forc wait dark av guy return event walk understood stay entir time',
 'recent took group disabl artist exhibit jesu toro martinez staff conduct tour facil
 provid cultur context experi outstand staff profession knowledg sensit disabl popul i
 dd differ level function',
 'held confer center excel base space personnel',
 'overall lack staff knowledg handl fee refund entir staff need cross train',
 'staff graciou underst',
 'herlinda zamora disrespect group',
 'sometim park issu mani attende',
 'longer theme center',
 'sometim bathroom messi given number kid attend camp difficult keep perfectli clean
 otherwis facil great shape',
 'indoor facil invit aesthet pleas clean seem well care landscap assum citi respons s
 eem neglect',
 'one premier facil austin',
 'love room name ms conley teacher fulmor jr high sarah live middl school student ear
 li legendari person',
 'facil need renov expand option commun hold class organ cultur event',

'would nice sunday hour mayb onc month promot howev',
 'perform two occas facil great backstag well stage',
 'park carver leav lot desir citi put sign front caution car lot children come open l
 ater consid even night like blanton',
 'upkeep adequ staff import sign maintain',
 'special histor space',
 'would like access pm espec theatr reason rate',
 'theater need makeov redesign mind seat chair torn sound tabl wrong locat easier acc
 ess light budget mainten would help',
 'dirti stage audienc seat area not tune piano provid pianist pay account',
 'thank',
 'except place thank citi austin',
 'museum theater bathroom kitchen dirti evid rat cockroach need profession cleaner',
 'histori carver visibl within confin build',
 'expans would nice black commun short chang came offer stage auditorium much small c
 ompar unfavor center austin',
 'think could classroom meet room accommod varieti meet event type park good capit me
 tro option good get carver think carver could benefit van bu summer camp transport gr
 oup student elder schoool time would great van take peopl tour site relat program car
 ver link program austin neighborhood oper hour confus cultur event make sens even cos
 t event hour everyth alway clean sad know one person respons keep entir facil clean e
 vent though one person great job',
 'need brighter light outsid near park lot',
 'enjoy schedul perform carver sinc maximum seat capac cannot alway accommod need aud
 ienc capac',
 'biggest concern lack avail transport child field trip camp appar big deal camp acce
 ss wheelchair access transport number transport issu result hope issu rectifi realli
 biggest issu program',
 'none time need better weekend even hour',
 'think carver would benefit one level multi use room hold small confer commun meet a
 uditorium fine danger use elderli citizen',
 'boyd vanc theater seat fall apart unus boyd vanc theater space underutil theater pe
 rform origin intend',
 'carver museum one access facil citi facil go year wish bond packag expand facil',
 'band outgrown stage human size venu mani small high school band would well',
 'bigger carver would nice',
 'room dirti',
 'leak roof light problem museum poorli run standard museum year strateg plan extrem
 limit display rotat poor facil mainten genealog center understaf not open four hour d
 ay public',
 'major infrastructur need identifi year not attend exampl roof make sure space donat
 materi exhibit control addit phase ii plan start',
 'vital space commun displac replac seem matter equiti compens space thag cultur cent
 er grossli fund underkept staff best littl',
 'would nice night light park area',
 'park ridden bu carver happi see bu run frequent',
 'estet love think best set comparison cultur center',
 'see anov',
 'place beauti could use plant court yard',
 'well run good facil',
 'believ museum great facil children section old outdat',
 'nice meet room commun agenc',
 'think carver work non profit initi case case basi slide scale rental rate oppos sta
 ndard rate sheet',
 'afford wonder sustain big place way given opportun support financi recal appeal cam
 paign rais fund could help consid',
 'need way support work',
 'understand fee may need charg sustain facil howev would seem fund could also come a
 ustin energi citi incom depart sensibl larg develop corpor make larg profit reason as
 k support cultur art let maintain increas fund carver inde strong cultur asset not ea
 st austin whole metropolitan area town tourist visitor',
 'not experienc fee activ not due fee rather lack get schedul problem not',
 'reflect baselin commun',
 'understand fee import support institut wish casa nonprofit could get scholarship ki
 d limit resourc',
 'citi support museum',
 'though fee attend event museum reason rent facil program event becom cost prohibit
 make difficult local artist use facil also difficulti avail space',
 'surpris learn rental fee theater not directli go back support carver budget underst

and citi cover oper expens incom would offset practic seem undercut museum not encour
ag grow audienc outreach',
'process rent theater oner lot paperwork need check back multipl time expens end get
fee waiver citi council member process also lengthi confus',
'time rent space carver schedul mix organ decid not rent futur need reliabl not ha r
troubleshoot event day',
'fee need higher',
'camp super afford qualiti program',
'know area',
'part librari badger dog group',
'think ever paid fee',
'colleagu puerto rican cultur center rent theater cost reason',
'disappoint know fee paid carver go back gener fund not back carver program',
'citi employe get discount fee first enrol',
'problem fee may bit high folk',
'think fee non profit lower',
'believ fee associ visit',
'not paid program nice program free attend went february african american histori pr
ogram',
'rememb pay fee expens',
'never paid fee',
'lower cost room fee high east side',
'come art organ need fee adjust rent room space commun experi offer exampl event eve
n not requir overtim pay',
'not provid free commun space also loan educ exhibit classroom event',
'wonder museum proud austin museum',
'enjoy mani program includ theater would nice theater enlarg',
'promot citi',
'web site need kept date appris new public event',
'love program espec art georg washington carver museum hand favorit place visit aus
tin',
'summer camp program excel inclus not diverg carver mission despit gentrif neighborh
ood',
'wonder place peopl age enjoy espec like summer art exhibit grandson particip enter
paint coupl time younger took play',
'add histori bar life east th street like victori grill longbranch nickel citi black
sixth street also charli playhous',
'love galleri',
'enjoy mani nice concert',
'seen excel art histori exhibit carver enjoy perform boyd vanc theater knew mr vanc
still miss presenc theater commun',
'attend mani differ activ form exhibit present discuss meal center except experi',
'potenti growth',
'enjoy genealog class materi avail famili historian',
'trip bring grandchildren could understand histor impact african american contribut
rich histori',
'book festiv carver delight event held annual',
'like keep black histori austin black individu aliv art perform showcas festiv',
'survey remind like museum facebook see updat futur event',
'carver museum truli grown mission engag commun broad divers opportun cultur educ ex
press absolut appreci museum depth involv commun excel curatorship meaning display',
'think museum need fund improv provid strong program',
'wish better promot',
'advertis need',
'children program phenomen help shape children exhibit chang often provid opportun m
ultipl frequent visit',
'year well present',
'need interact econom opportun center well slaveri also showcas current progress nat
iv black american slaveri also showcas current progress nativ black american',
'regular reader austin statesman seen notic special exhibit carver museum not often
like time alway learn someth new interest',
'make feel good visit carver sens place commun often miss austin perspect older west
white guy',
'love museum mix histor inform along rotat display contemporari visual artist',
'carver provid opportun austinit background learn african american contribut austin
texa u',
'kudo museum host cultur event not histor part african cultur function enlighten com
mun connect cultur genr activ act like invit explor divers among us also make busi se
ns allow facil use fashion',

'appreci exposur contemporari artist histor exhibit activ well done audienc truli di
vers excit open exhibit design innov creativ well done last two year exhibit design i
nnov creativ well done last two year',
'overall wonder would love see exhibit event',
'think carver museum indispens austin commun cultur',
'famili love carver museum mani weekend event museum exhibit danc recit summer kid c
amp outstand',
,
'impress neighborhood connect',
'love program given center outsid group use center hbcu colleg fair good exampl func
tion truli servic black commun carver museum cultur center wonder place hold event',
'occas past two year rememb event relat african american cultur histori feel comment
aspect enjoy event attend though realli like facil',
'enjoy garden plant tip need recreat center north austin could involv school childre
n tour park improv way preserv nativ habitat teach ecolog cultur lesson garden prepar
food use carver write recip plant base diet',
'craver focu contemporari art social justic import not good job relat histori africa
n american experi austin',
'always enjoy attend program exhibit carver use media exhibit enhanc visual impact un
derstand purpos exhibit',
'great experi everi time attend event',
'son love place',
'beauti space inform exhibit event would love see continu event exhibit convers conn
ect art commun issu espec eastsid gentrif continu cannot overst carver opportun extr
em import hub histori posit inclus progress also carver stage indispens asset citywid
danc commun right one medium size venu appropri danc view product perform',
'always learn lot go carver',
'thank host summer camp two children attend summer camp much enjoy summer camp other
wis visit nice resourc',
'went play nice job stage enjoy music even though still tweak play love learn georg
washington carver',
'center staff amaz daughter enjoy program four year love',
'place amaz resourc commun seen incred play volunt youth attend incred juneteenth pr
ogram austin better place incred play not see anywher els',
'theatr crucial',
'enjoy exhibit movi theater event theater would love see theater serv theater co aus
tin not sure rental fee high would like see stage read well',
'impress program chang addit galleri space bravo',
'not visit locat past two year experi event exhibit immens posit educ not visit loca
t past two year experi event exhibit immens posit educ not visit locat past two year
experi event exhibit immens posit educ not visit locat past two year experi event exh
ibit immens posit educ',
'thank program carver place austin offer type program carver could use staff think',
'great place',
'whether exhibit travel trunk field trip carver center go beyond ensur understand',
'children attend summer camp wonder also attend event went well',
'great place explor wealth knowledg african american commun',
'love program carver museum',
'program need step profession level',
'appreci abl see role african american develop austin hope plan updat expand exhibit
contribut commun today',
'addit museum show auditorium present import use carver',
'spiritu histori not avoid ignor signific portion mani cultur austin',
'appreci divers experi perform film forum attend carver perform space go see peopl c
olor like coa cultur offic collabor w perform center program increas divers attend co
uld carver resourc program offer afam group even not held carver best sourc locat pro
gram cultur divers group coa cultur offic act support divers promot grow attend acros
s ih',
'program help commun provid space cultur express event',
'cultur relev',
'need interact w librari around town hidden gem often look major austin could put tr
avel display public librari peopl could see understand',
'wish see everi time visit museum alway event chanc see entir space staff alway thou
ght inform',
'pleas experi georg washington carver museum look forward attend futur event',
'wish juneteenth video disc donat rotat juneteenth kiosk',
'racist',
'enjoy perform boyd vanc theatr',
'like carver locat intern music festiv enhanc rather detract african cultur appreci

program space includ citi program riversid develop opportun weigh citi fund option fu
 tur bond elect',
 'museum fabul much histori pictur display wonder actual build art beauti',
 'like art display activ children interest program throughout year',
 'wish program toddler larg celebr',
 'addit program boyd vanc theater like ballet afrqu nutcrack',
 'went put wonder new exhibit see teach class ut museum student impress',
 'incred grate presenc carver austin look forward experienc invalu cultur necessari p
 rogram futur',
 'love commun base program access famili',
 'amaz mani peopl talk place idea exist cultur center provid wonder space commun oppo
 rtun often peopl awar program exist',
 'think class offer genealog class littl hand',
 'need give caveat also work museum town connect carver profession program plan facil
 it togeth',
 'not wide known hire compani pr',
 'visit alway posit staff whatev event attend',
 'accommod erron went museum rather librari staff member stop look comput make call f
 ind go pleasant even though close close time',
 'pleas individu attent given traine skill level director',
 'better',
 'staff carver soul center keep spirit letter mission kudo alway friendli kind impres
 s creativ enni lesson taught kid make learn histori cultur fun',
 'staff carver easi work collabor leader carver innov inspir beyond skill new vigor e
 nergi excit',
 'staff center somehow stood experi mani center citi resourc guest program friend',
 'friendli brave highli knowledg polit engag asset commun circul reli carver museum',
 'need readi tri new thing open mind innov project rate level museum call museum cit
 i',
 'favor experi staff staff accommod larg group special need elementari student would
 return district not limit trip destin within small radiu school kyle',
 'wonder para agboga overlook director x sinc bernadett left knowledg help alway hard
 work make facil success',
 'sometim walk carver like ghost town docent staff volunt wear easili distinguish pre
 fer african african american root design cloth easi identif area besid behind welcom
 desk not seem purpos appear thrifti meant mini gift shop fill item price tag staff se
 ll meant display area make color engag display rotat interest inform',
 'respect elderli commun member',
 'staff member alway friendli welcom',
 'staff fantast',
 'staff profession knowledg kind',
 'custom servic improv significantli last year',
 'past director current director approach help museum seek input best interpret art b
 lack artist deal race also support collabor public program posit access experi staff
 sever year prior',
 'pleas see comment rent theater space',
 'seem know background cultur non profession admin staff calcul mistak',
 'staff rude not bother',
 'staff friendli help even mainten staff help teach carver',
 'setup carver place staff directli view museum entranc therebi make staff access com
 parison macc facil staff access way',
 'everyon kind',
 'alway pleasant',
 'attend rental event staff present',
 'staff amaz one staff member made bit unwelcom other made',
 'think could use support staff full time staff help market mainten event',
 'hire educ experienc profession director anoth citi get place speed pathet not adver
 tis place underutil perman exhibit lame one work profession experienc enough not hire
 season profession posit wast great space',
 'para agboda major asset museum commun keenli awar th ecommun facilti need program',
 'self guid tour ask staff question enter space',
 'seem care person sincer manner',
 'extrem friendli help',
 'get cooper feel',
 'need upgrad resourc',
 'not help staff',
 'good experi',
 'staff not strong assist onsit theater addit theater poorli maintain green room are
 a',

```
'help polit',
'staff alway help friendli',
'prior director experi staff improv dramat appreci emphasi place welcom respect know
ledg museum staff pleasant help prior hire not case',
'staff espec new director amaz hope abl much year',
'staff featur artist alway welcom love place',
'staff museum alway amaz work enjoy exhibit learn opportun']
```

Data Trasnformation

```
In [21]: from sklearn.feature_extraction.text import CountVectorizer
cv = CountVectorizer(max_features = 1420)
```

```
In [22]: X = cv.fit_transform(corpus).toarray()
y = dataset.iloc[:, -1].values
```

```
In [23]: import pickle
bow_path = 'c1_Bow_Sentiment_Model.pk1'
pickle.dump(cv, open(bow_path, "wb"))
```

Dividing dataset into traing and test set

```
In [25]: from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.20, random_st
```

Model fitting (Naive Bayes)

```
In [26]: from sklearn.naive_bayes import GaussianNB
classifier = GaussianNB()
classifier.fit(X_train, y_train)
```

```
Out[26]: GaussianNB()
```

```
In [27]: import joblib
joblib.dump(classifier, 'c2_Classifier_Sentiment_Model')
```

```
Out[27]: ['c2_Classifier_Sentiment_Model']
```

Model performance

```
In [29]: y_pred = classifier.predict(X_test)

from sklearn.metrics import confusion_matrix, accuracy_score
cm = confusion_matrix(y_test, y_pred)
print(cm)

accuracy_score(y_test, y_pred)
```

```
[[166  3  2]
 [ 2  0  0]
 [ 0  0  0]]
```

```
Out[29]: 0.9595375722543352
```

```
In [31]: y_pred = classifier.predict(X_test)
print(y)
```

[illegible]