



PRIVACY POLICY

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Our Commitment to You

At GOC Prime, we understand the importance of maintaining the confidentiality and privacy of personal information that we hold about our clients and others. This Privacy Policy explains how we manage and protect the personal information you provide to us. By visiting our website and using our services, you agree to this policy. We comply with the data protection principles set forth in the Personal Data Protection Act 2023 (Act No. 24 of 2023) and the Financial Consumer Protection Act 2022 (Act No. 6 of 2022).

The Compliance Officer at GOC Prime shall serve as the Data Protection Officer and is responsible for maintaining this policy.

This policy will be reviewed periodically to reflect changes in operations, law, technology, or the business environment. You should review this page periodically to stay informed about any updates. All data collected will be governed by the most current version of this policy.

Collection and Processing of Personal Information

We may collect and process non-public personal information (as defined by the Financial Consumer Protection Act 2022) as follows:

- Information you provide through forms on our website such as registration, account opening, service usage, subscriptions, or posted content.
- Correspondence or responses to surveys.
- Details of purchase orders or transactions (including transaction history).
- Website visit details such as traffic data, location data, weblogs, and other communications data, including access to resources.
- Information about your computer such as IP address, operating system, and browser type, for system administration and aggregate reporting to advertisers (this data does not personally identify individuals).
- Other information or documentation we may request to register or manage your account, including:
 - National ID or passport number
 - Date of birth
 - Nationality
 - Gender
 - Address
 - Marital status
 - Occupation
 - Company registration details
 - Personal/business bank account details
 - Total annual income

Privacy Policy

- Trading experience in currencies, securities, options, commodities, futures, PTC gold or OTC forex
- Proof of income/source of funds or wealth
- Country of tax residency
- Documents related to property sale, investment gains, inheritance, company sale, divorce settlement, or lottery/gambling winnings

Use of Cookies (Refer to our website's Cookie Policy)

How We Use Information

We use your information to:

- Deliver website content in the most effective manner
- Provide requested products or services or notify you about offerings that may be of interest
- Manage and administer the products and services
- Notify you of updates or changes
- Fulfill contractual obligations between you and us

We may also use your information, or allow selected third parties to use it, to send you promotional emails about products or services that may be of interest to you.

Disclosure of Information to Third Parties

Depending on the products/services and restrictions on sensitive data, your information may be disclosed to:

- Affiliated companies providing financial or other services
- Potential business successors
- Consultants/service providers such as IT support
- Introducing brokers with whom we maintain relationships (within or outside the EEA)
- Your authorized representatives, such as financial advisors or accountants
- Third parties necessary for processing transactions or service delivery
- Trade repositories or similar bodies
- Credit providers, courts, regulatory authorities (as required by law)
- Auditors or consultants
- Upon your request or with your consent

Your Rights Regarding Personal Information

You have the right to request that we do not use your data for marketing or specific purposes. We will notify you (before collecting data) if we intend to use it for such purposes or disclose it to third parties.

You can express your preference on our data collection forms or contact us anytime at support@gocprime.com.

You also have the right to request a copy of your personal data we hold and to inform us of any inaccuracies.