

# ANYA ANYA

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## PROFESSIONAL SUMMARY

A passionate and detail-oriented Web Developer with strong expertise in building responsive, user-friendly web applications. Proficient in frontend technologies, including React.js, JavaScript, HTML, and CSS, with a solid understanding of full-stack fundamentals. With over 2 years of experience in technical support and software solutions, I bring a unique perspective to troubleshooting, optimizing, and delivering effective cloud solutions. Skilled in leveraging cloud platforms like Microsoft Azure and good at using version control systems like Git to streamline development processes. Always eager to learn and adapt, I aim to contribute to impactful web development projects.

## TECHNICAL SKILLS

- Frontend: React.js, JavaScript, HTML5, CSS3, Responsive Design
- Backend: Node.js, Express.js, REST APIs (Postman)
- Cloud/Databases: Microsoft Azure (App Services/ Azure Functions), Firebase Realtime Database, SQL, Vercel
- Tools: Git/GitHub([GitHub Foundations](#)), Chrome DevTools, ARM Templates, Azure CLI
- Soft Skills: Problem-solving, Team Collaboration, Documentation
- Operating Systems: Windows, Linux, and IOS
- Microsoft Office Suite Proficiency

## PROJECTS

Portfolio - [Portfolio](#)

## RELEVANT WORK EXPERIENCE

### Technical Support Engineer

Aug 2022 - Aug 2025

*Tek Experts, Lagos, Nigeria*

- Investigate technical issues and identify the cause for App services deployed on Windows and Linux environments. Assist the customers in fixing these incidents and then proceed to document the aforementioned steps. Recommend supported workflow and preventive measures.
- Escalate unresolved Application/platform issues to appropriate internal teams (e.g., SMEs, Technical Advisors, and Product engineering teams).
- Provided customer support for Azure resources, which include: Azure App Service, App Service Environments, Azure Certificate and Domains, Azure Virtual Network, Application gateway, Azure Front door, Azure Traffic Manager for load balancing, Private endpoints, and Access Restrictions.
- Attained significant experience in Azure Resource automation: ARM Template, Azure CLI
- Conduct a Root Cause Analysis investigation utilizing the Azure Kusto Query.
- Ensure comprehensive documentation for all cases, including inquiries, procedural steps, and resolutions, in alignment with customer commitments and established protocols.
- Monitor Azure App Service Performance and recommend a supported configuration.

### Network Engineer

April 2021 – Aug 2022

### *Tydacomm Limited, Nigeria*

- After being deployed to the Network Planning department, I was involved with the planning and optimization of sites for mobile operators, like MTN, Glo, and Airtel, using our (Tydacomm's) Long Range Antenna System (L-RAS) to solve coverage, capacity, and signal quality issues in urban, suburban, and rural areas.
- Site optimizations were carried out to ensure profitability in areas with low or no network coverage and proper utilization of the available sites.
- Server and license management, along with the backing up of planned projects.
- Drive testing - Involving the collection of network signal data (data samples) at a particular location or road.
- Digital and simulated optimization of the site/network using data collected from drive testing. (This included Data Analysis)
- I employed the use of GPS (which measured the parameter of location), phones connected to a computer used to pick the different signal levels at a frequency band, and TEMs software used in the compilation and monitoring of the collected data.
- I was able to gain valuable skills required in data analysis because the success rate of the company's solution had to be reported. We were able to accomplish that with data analysis.

### **IT Support Engineer**

**Feb 2019 – July 2019**

#### *Swift Networks, Nigeria*

- As an intern in Swift Networks working with the IT and Billing department, I was completely engaged in the company's activities, which gave me a wide scope of learning.
- I was involved in various projects and training, which included managing the billing sector of the company.
- Indoor modem configuration and intranet development.
- System administrative duties
- Server backup and management

### **EDUCATION**

#### **B. Eng Information and Communication Engineering - 2020**

Covenant University

#### **B.Sc. Computer Science — In Progress (2025)**

Memorial University of Newfoundland, Canada

### **CERTIFICATIONS AND PUBLICATIONS**

#### **Microsoft Azure Certifications:**

- Microsoft Certified: Azure Administrator Associate – 2023
- Microsoft Certified: Azure Fundamentals – 2022

#### **Software Engineering Certification at New Horizons:**

- Software Engineering: Relational Design, SQL Fundamentals of Query, Object-Oriented Programming, Introduction to Java, Java Programming. – 2017

### **Design and Implementation of a Low-Cost Portable Water Quality Monitoring System:**

- This project utilizes sensors to gather data to identify real and existing issues involving water pollution in an area and formulate plans for water quality management. [Click here](#) (Ctrl + Left-Click) to view.

### **ADDITIONAL INFORMATION**

Currently authorized to work in Canada for up to 24 hours per week as part of my study permit conditions.

This constraint has never impacted my deliverables, productivity, or commitment, as my workload management, technical efficiency, and remote collaboration skills allow me to contribute effectively within flexible schedules.