

# ANYA CHUKWUDI-EKE ANYA

## DETAILS

- ✓ **Address:** No 2 Bolanle Oluwakemi Close, Off Olokonla Junction, by Readington School, Sangotendo, Lagos, Nigeria.
- ✓ **Phone:** 08020352170 & 09014330242
- ✓ **Email:** [chuksanyaanya@gmail.com](mailto:chuksanyaanya@gmail.com)
- ✓ **Date of Birth:** 18th September, 1997

## PERSONAL STATEMENT

I thrive in dynamic circumstances as a highly resourceful and diligent individual, solving issues with perseverance and innovation. My love for problem-solving motivates me to seek out innovative concepts that provide efficient and effective results. I am committed to providing excellence and accomplishing targets with unwavering commitment, whether working alone or collaboratively. My flexibility and dedication to continual growth enable me to make a great effect and meaningful contribution to any team or project.

## WORK HISTORY

- ✓ **Tek Experts (Microsoft Azure App Service)** **August 2022 - Present**
  - As a Technical Support Engineer in Azure, my role revolves around providing assistance to customers, addressing their technical queries and issues concerning Microsoft Azure services (Especially App Services). It involves responding to, investigating and troubleshooting customers concerns (problems) through various communication channels, like phone, email, and mostly remote sessions.
  - I start by thoroughly understanding the intricacies of customer problems, leveraging problem-solving skills to diagnose and troubleshoot accordingly. I also collaborate with other Azure teams to handle complex escalations or situations and contribute to knowledge base articles and documentation, ensuring a seamless customer experience.
  - Most importantly I ensure that customers receive the best possible support, enabling them to continually leverage Azure's powerful cloud tools for their own complex business solutions.
  - Azure App Services VNET integration/troubleshooting

- ✓ **Tydacomm Limited** **April 2021 - August 2022**

After being deployed to the Network Planning department, I was involved with planning and optimization of sites for mobile operators, like MTN, Glo, and Airtel using our (Tydacomm's) LongRange Antenna System (L-RAS) to solve coverage, capacity, and signal quality issues on urban, suburban and rural areas. These site optimizations were carried out to ensure profitability in areas with low or no network coverage and proper utilization of the available sites. I was also actively involved with the server and license management along with the backing up of planned projects. I was actively involved in the drive testing. A drive test is

basically a collection of network signal data (data samples) at a particular location or road. The data collected is then used for the optimization of the site/network. We employed the use of GPS (which measured the parameter of location), phones connected to a computer used to pick the different signal levels at a frequency band, and TEMs software used in compilation and monitoring of the collected data.

Data Analysis plays a big role in every job or project we take on. I was able to gain valuable skills required in data analysis, because the success rate of the company's solution had to be reported. With data analysis, we were able to accomplish that.

✓ **Swift Networks**

**February 2019 – July 2019**

As an intern in Swift Networks working with the IT and Billing department, I was completely engaged in the company's activities which gave me a wide scope of learning. I was involved in various projects and training, from managing the billing sector of the company, indoor modem configuration, intranet development, administrative duties, server and backup management.

## **EDUCATION**

✓ **B. Eng (Information and Communication Engineering)**

**2020**

Covenant University

✓ **WASC (West African School Certificate)**

**2014/2015**

Marist Brothers Juniorate

## **CERTIFICATION / PUBLICATIONS**

**Software Engineering Certification at New Horizons**

**2017**

- ✓ Software Engineering: Relational Design, SQL Fundamental of Query, Object Oriented Programming, Introduction to Java, Java Programming.
- ✓ Introduction to HTML, CSS and JavaScript. [Click here](#) (Ctrl + Left-Click) for my Web Projects(Portfolio)

**Design and Implementation of a Low-Cost Portable Water Quality Monitoring System**

- ✓ This project utilizes sensors to gather data, in order to identify real and existing issues involving water pollution in an area and formulate plans for water quality management. [Click here](#) (Ctrl + Left-Click) to view

**Jobberman Nigeria**

**2021**

- ✓ Jobberman Soft Skills Training

## **SKILLS**

- ✓ Azure App Services
- ✓ Data Analysis
- ✓ JavaScript, HTML, CSS & PHP
- ✓ Java
- ✓ Excellent Communication Skill
- ✓ Cognitive Flexibility
- ✓ Good Teamwork Skills
- ✓ Proficient in Microsoft Office
- ✓ Quick to adapt and understand new software
- ✓ Excellent attention to detail

## **HOBBIES**

- ✓ Playing football
- ✓ Reading

## **REFERENCES**

- ✓ Dr. Hilary Kelechi Anabi  
08035241180

