

The DIN TAI FUNG Experience

Do you allow animals inside your restaurants?

In compliance with regulations mandated by the Department of Public Health, we do not allow animals inside our restaurants, with the exception of Service Animals trained to perform a service task.

Do you do anything for birthday celebrations?

While we don't offer complimentary items for birthdays, we warmly welcome you to bring a cake to our restaurant. You can also celebrate your special occasion by choosing from our dessert menu. We look forward to making your visit memorable and special.

Is there a dress code?

Our restaurants do not have a dress code.

Is DTF family friendly?

We definitely are! Just ask Bao Bao, our mascot! Children love visiting the Bao Bao statue at the front of all our restaurants. We also offer special children's plates for them to use during their meal and have family-friendly souvenirs for sale like our stuffed Bao Bao and Shao Mai plushies. We offer high chairs by request and have changing tables in all of our restrooms.

Is there a policy on gratuity?

Tipping is completely voluntary. For the convenience of our guests, we include an 18% suggested gratuity for parties of 7 or more, but paying this amount is not mandatory. Our guests always have the freedom to decide how much they would like to tip.

Reservations

Are reservations required?

NOTE: Our New York City location is RESERVATIONS ONLY.

Reservations are not required to dine with us at most locations (with the exception of our New York location, which is RESERVATION ONLY at this time). We release limited reservation slots on our website at midnight, 30 days in advance. If there are no reservations available, you are welcome to come in as a walk-in party by joining the walk-in waitlist at receptionist desk, and we will send you a text notification when your table is almost ready.

How can I make a reservation?

Reservations are released on our website at midnight, 30 days in advance, for parties of up to 6. For parties larger than 6, we welcome you to join us as a walk-in. If you wish to book our private room, please visit Private Dining for more information.

How can I change my reservation time?

Please refer to the reservation confirmation email and click "Edit Reservation" to find another available time slot.

How can I cancel my reservation?

If you are unable to dine with us and need to cancel your reservation, please click the cancellation link located in your confirmation email. We require at least 2 hours notice for any reservation cancellations.

Any last-minute cancellations or no-shows are subject to a \$5/per person (\$10/person in Anaheim and New York City locations) charge.

What is the largest party size you can accommodate?

Our locations can accommodate parties of up to 6 guests, including highchairs and strollers.

Can I make a reservation for a group larger than the maximum party size?

We have limited reservations for smaller parties and ask large parties to come in as a walk-in. Some of our locations have private dining reservations available Monday - Thursday with a Food and Beverage Minimum. Please visit Private Dining for more information.

Does everyone in my party need to be present in order to be seated?

We kindly ask for the entire party to be present before seating to help us reduce wait times and ensure an efficient and pleasant dining experience for all our guests.

Gift Cards

Do you offer gift cards?

All of our restaurant locations have physical gift cards available for purchase. eGift cards are also available for purchase here.

How do I check the balance on my gift card?

Please use our Gift Card Balance Checker.

I lost my gift card. Can you replace it?

Gift Cards have cash value and unfortunately cannot be replaced. Please keep your gift card in a safe place.

Do you sell gift cards or honor gift cards purchased through third-party websites or apps?

We do not sell gift cards through third parties. For our guests' safety and privacy, we do not accept gift cards purchased through third parties at our restaurants.

Are gift cards valid for use toward online orders or third-party delivery services?

Our gift cards can only be used on orders placed at our restaurants. They are not valid for use on orders placed through third-party delivery services.

Our Menu

Where can I find nutritional information about your menu?

Unfortunately, we do not have nutritional information at this time. However, we do have detailed allergen information here.

Does your menu change for lunch or dinner?

We offer the same menu throughout the day. For our full menu, click here.

Do you have any vegetarian or vegan options?

We want everyone to find a favorite dish at Din Tai Fung. We have 27 vegetarian dishes and 22 vegan dishes available. Please review our Allergen Guide for more information.

Do you charge an outside dessert fee?

Din Tai Fung offers a wonderful selection of desserts made in-house. However, we understand that our guests may want to celebrate a special occasion with an outside dessert. We do not charge an outside dessert fee.

Do you allow food modifications?

To ensure consistency in taste and quality for all of our dishes, we do not allow modifications aside from allergy-related modifications.

Charitable Giving

How can I request a charitable donation from Din Tai Fung?

Please contact us at guestservices@dtf.com for details on how to submit a request for a donation.

Franchising

I would like to learn more about franchising. Who can I contact?

Din Tai Fung North America does not franchise. If you have any suggestions for future locations, please contact us at guestservices@dtf.com.

Stay Connected

How can I stay updated on Din Tai Fung news?

Join our newsletter in the footer below or follow us on social media @dintaifungusa to be the first to hear about upcoming events and news from Din Tai Fung!