CIARAN FAIRBAIRN

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LOOKING FOR WORK

For the majority of my life, I've had a deep interest in technology and understanding it. I intend to establish a career that can relate to my love for computers!

EXPERIENCE

October 2024 – January 2025

Customer Solutions Specialist, *Probe CX*

Took incoming calls for Probe CX which is contracted by the ATO to provide guidance on tax returns, payments, refunds, and lodgements. Ensured the accuracy of taxpayer information to maintain compliance with ATO guidelines. Resolved issues such as incorrect details, delayed refunds, or difficulties accessing online ATO services.

October 2022 – October 2024

Team Member, *Grill'd Kenmore*

Working in a widely popular restaurant that has sold up to two-hundred burgers an hour, specializing in customer service, particularly at the register and on floor. Completed the Responsible Service of Alcohol certificate and have also completed the Certificate III in Hospitality.

EDUCATION

February 2024 – Present
Certificate IV in Cybersecurity
TAFE Queensland

October 2022 – September 2023
Certificate III in Hospitality
Sarina Russo Schools

February 2021 – September 2021
Certificate II in Skills for Work & Vocational Pathways
North Lakes State College

May 2016 – November 2023
Queensland Certificate of Education
North Lakes State College

SKILLS

- Cloud Management
- Penetration Testing
- Python Programming
- JavaScript Programming
- Server/Hypervisor Configuration
- Network Security Analysis
- Incident Response Analysis
- Enterprise Network Infrastructure
- Collaboration in the ICT Industry
- Linux System Administration
- Windows System Administration

INTERESTS

Linux RICEing – In my free time I like configuring personal Linux systems, specifically Arch or Debian to have aesthetically pleasing UI and controls using window managers such as 'i3wm' or 'bspwm' and custom terminal emulators like 'urxvt' and 'coolretroterm'. This helped me develop my understanding of the Linux system, because a large amount of these configurations require deep dives into the file system of the operating system.