Cibelle Montor

Full Stack Web Developer enthusiastic to build web technologies where people can naturally engage with considering their age, culture, and gender.

3633 N 3rd Avenue, 2038 Phoenix, AZ 85013 (619) 643-5029 montorcibelle@gmail.com Portfolio

EXPERIENCE

Humana Health Insurance, Tempe, AZ— Customer Support Specialist

October 2018 - October 2019

- -Assisted members and medical staff to place requests to authorizations for prescriptions medications.
- Educated clients with benefits questions, company policies, and criteria for decisions.
- Delivered outstanding customer service by offering to each caller a customized service that considered their background, culture, age and their need.
- Kept quality numbers met each month.

STAR Award: received at 5th month of employment at Humana for meeting quality score numbers.

Hidden Treasures Preschool, Phoenix, AZ — *Lead Teacher*

Feb 2018 - October 2018

- -Implemented a daily routine for the classroom to facilitate the children's transitions through the day.
- Modeled proper behavior to the kids when communicating with them and other staff members.
- -Kept open communication with parents, peers, my directors, and other school staff.
- -Filled out and maintained up to date state department documents on each of the children.
- -Prepared lessons accordingly to kids needs and age.

EDUCATION

University Of Arizona, Chandler, AZ — Full Stack Development Certification

October 2019 - January 2019

Front-end and Back-end web development in HTML5, CSS3, JavaScript, jQuery, Node.js, Responsive Design, Heroku, Git, MySQL, React, MongoDB

Maringa State University, Maringa, Brazil— B.S Social Sciences

JAN 2008 - JAN 2012

PROJECTS

Burger Generator: CRUD application built with JQuery, Materialize, Handlebars, Express.js, Sequelize CLI and MySQL.

Clean Kitchen POS System: A cleaner and user friendly Point of Sale System application for restaurant built with JQuery, Bootstrap Node.js, Sequelize CLI and MySQL.

Pleasantly: Your app for food and cocktail recipes. You can filter options such as cook time, caloric value and allergies. Trending cooking videos are available to reference. Built with HTML5, CSS3, Materialize and JavaScript.

LANGUAGES

Fluent: Portuguese, English.

Beginner: Spanish