

Name Mr.SAMRAT KUNDU

R/O SANJOAL, KHARAGPUR KHARAGPUR, Address

TOWN PASCHIM, West Midnapore,

West Bengal - 721301, India.

9123085270 Contact No

Email Id kumar.rup79@gmail.com





QR code for mobile download app:

Please scan the code to view the policy details

# **SCHEDULE CUM CERTIFICATE ACT ONLY INSURANCE POLICY - TWO WHEELER**

Policy / Certificate No : POPM2W00102633259

Alternate Policy No

Policy Issue Date : 19/11/2024

Customer ID

Geographical Area : India

Policy Servicing Branch:

Intermediary Name : Certigo Insurance Brokers Pvt Ltd : 0081449 & +91-9109447500

Intermediary Code &

Contact No

Period of Insurance TP : From: 20/11/2024 16:11:00

To: 19/11/2025 23:59:59

PA Cover to Owner : From: Driver: To:

#### Dear Mr. SAMRAT KUNDU,

Welcome to the SBI General Family. With SBI General's Act Only Insurance Policy - Two-wheeler, you can be in control & enjoy the journey no matter what roadblocks life throws at you.

# **ABOUT YOUR POLICY** Policy Issue Policy / Period of Certificate No. Insurance TP From: 20/11/2024 16:11:00 To: 19/11/2025 23:59:59 19/11/2024 POPM2W00102633259 Period of Insurance Geographical Area PA Cover to Owner Driver Type From: India Liability Only



## WHAT YOUR POLICY DOES NOT COVER



Registent outside India Number opted for





Honda Motorcycles, Shine &

WB34AN2397

2014

99

## **HOW TO FILE YOUR CLAIMS WITHOUT ANY STRESS**

In the event of loss and / or damage arising out of the use of the insured vehicle giving rise to a probable claim being filed by a Third Party towards bodily injury / death / property damage, please inform the Company at 1800 22 1111 or SMS 'CLAIM' to 561612 or email your details on customer.care@sbigeneral.in

Fuel

Petrol

AUU

Engine & Chassis Number

JC36E73840525 & ME4JC36NME7192475

Seatir Capac	

2

•
RTO
Location

Midnapur (other than transport vehicles)

	COVERAGE DETAILS	
Your Policy provides protection such as :		
Protection towards Third Party Liability		
Death or Injury to any Third Party		
Personal Accident to Owner Driver (if opted)		
Damage to Third Party Property		
Optional Personal Accident Cover to Passengers		

WE COVER YOU FOR		
Third Party Baisc Premium	714	
TOTAL TP PREMIUM	714.00	
TOTAL PREMIUM	714	
GST	128.52	
FINAL PREMIUM	843	
Subject to I.M.T Endorsement Nos. (IMT Nos):		

ADD ON DETAILS	Sum Insured	Opted(Yes/No)
RENEWAL		

CThis Policy may be renewed by mutual consent every year and in such event, the renewal premium shall be paid to Insurer on or before the date of expiry of the Policy or of the subsequent renewal thereof. However, Insurer shall not be bound to give notice that such renewal premium is due.

Toll Free Number	Website	SMS RENEW	Mobile App
1800-102-1111	www.sbigeneral.in	POPM2W00102633259 to 561612	Download SBI General Mobile App on Playstore or Appstore



## **GRIEVANCE REDRESSAL PROCEDURE**

If you are dissatisfied with the resolution provided, you may write to

head.customercare@sbigeneral.in We will look into the matter and decide the same
expeditiously within 14 days from the date of receipt of your complaint.
For Senior Citizens: Senior Citizens can reach us at seniorcitizengrievances@sbigeneral.in; Toll
Free - 1800 22 1111 / 1800 102 1111 Monday to Saturday (8 am - 8 pm)

In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may send your Appeal addressed to the Chairman of the Grievance Redressal Committee at: <a href="mailto:gro@sbigeneral.in">gro@sbigeneral.in</a>. or contact at: 022-42412070

Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum Building, Sahar Road, Andheri (East), Mumbai 400 099
List of Grievance Redressal Officers at Branch:
https://content.sbigeneral.in/uploads/0449cac1bcd144bbb160d3f6b714fbbd.pdf/

In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may Register your complaint with IRDAI on the below given link https://bimabharosa.irdai.gov.in/Home/Home

If your grievance remains unresolved from the date of filing your first complaint or is partially resolved, you may approach the Insurance Ombudsman falling in your jurisdiction for Redressal of your Grievance. The details of the Insurance Ombudsman can be accessed at <a href="https://www.cioins.co.in/Ombudsman">https://www.cioins.co.in/Ombudsman</a>

If Your issue remains unresolved You may approach IRDAI by calling on the Toll-Free no. 155255 or You can register an online complaint on the website http://igms.irda.gov.in

https://www.sbigeneral.in/portal/buy-online/quick-assist/Locate us/Ombudsman Office List



TERMS AND CONDITIONS		
LIMITATION AS TO USE	As per Motor Vehicle Rules, 1989 - The Policy covers use of the vehicle for any purpose other than: a) Hire or Reward, b) Carriage of Goods (other than samples or personal luggage), c) Organized Racing, d) Pace Making, e) Speed Testing, f) Reliability Trials, g) Any purpose in connection with Motor Trade.	
Our Recommendation	Simply do not use vehicle for the purpose it is not allowed.	
DRIVERS CLAUSE	Any Person including the Insured provided that a person driving holds an effective driving license at the time of the accident and is not disqualified from holding or obtaining such a license; provided also that the person holding an effective learner's license may also drive the vehicle and that such a person satisfies the requirements of Rule 3 of the Central Motor Vehicle Rules, 1989.	
Our Recommendation	Drive only when you hold a Valid Drivers License in India.	
	a. Under Section II-1 (I) of the Policy-Death of or bodily injury to any person so far as it is necessary to meet the requirements of the Motor Vehicle Act, 1988.	
LIMITS	b. Under Section II (1) (ii) of the Policy-Damage to property other than property belonging to the insured	
OF LIABILITY	or held in trust or in the custody or control of the insured up to the limits specified Up to ₹ 1,00,000/-	
	c. PA Cover for Owner-Driver under Section-III CSI ₹ 1,500,000/- (if opted).	
Our Recommendation	Know what your policy covers.	
SPECIAL CONDITIONS	The Policy has been issued subject to valid Pollution Under Control (PUC) Certificate disclosed by you as an insured on or before the date of commencement of the Policy. If the PUC Certificate is not found valid at any point of time during the policy period, the Company reserves the right to cancel the policy.	

# **IMPORTANT DETAILS**

PREVIOUS POLICY DETAILS			
Previous Insurer	Previous Policy Number	Period of Insurance	Previous Policy Type
		to	

Financier Details	Nominee Details		POSP Details
,	,,	Name Code	: Certigo Insurance Brokers Pvt Ltd : 0081449
		Mobile No	: +91-9109447500
		Landline No	: null

### **DECLARATION**

As part of the Go Green initiative, we'll be issuing this policy in digital mode on your registered mobile number and e-mail ID. We save a tree when we issue an e-policy. A policy document sent electronically is as valid as a physical policy contract document. However, if you need a physical copy of the policy document, please send SMS "PRINT <Policy Number>" to 561612 from your registered mobile number.



### **PREMIUM RECEIPT**

This is to confirm and certify that we have received premium(s) from the below named Policy Holder		
Policy Number	POPM2W00102633259	
Policy Holder Name	Mr.SAMRAT KUNDU	
Intermediary Name	Certigo Insurance Brokers Pvt Ltd	
Receipt Number		
Product Name	Act Only Insurance Policy - Two Wheeler	
Receipt Date	19/11/2024	
Policy Start Date	20/11/2024	
Policy End Date	19/11/2025	
Premium Paid by	Mr.SAMRAT KUNDU	

<sup>\*</sup>Cheque dishonor - If premium paid through cheque, the policy is void ab-initio in case of dishonor of cheque.

for renthand

**Authorized Signatory**For SBI General Insurance Company Limited



Digitally signed by VISHWANATHAN SUBRAMANIAN Date: 2024.11.19 18:36:26 IST

**GST INVOICE :** You may download GST invoice from www.sbigeneral.in\download\

The information provided herein above is for the purpose of illustration only. For more details on risk factors, terms, conditions and exclusions, please read the Policy wordings (www.sbigeneral.in/portal/motor-insurance/two-wheeler-insurance/Policy wording) carefully.



### **PROPOSAL DETAILS**

Proposal Transcript For	Act Only Insurance Policy - Two Wheeler
Proposer Name	Mr.SAMRAT KUNDU
Proposer Address	R/O SANJOAL, KHARAGPUR KHARAGPUR, TOWN PASCHIM, West Midnapore, West Bengal - 721301, India.
Proposer Contact Number	9123085270
Proposer Email Address	kumar.rup79@gmail.com

Policy POPM2W00102633259 is issued based on the correct information given by you. In case any information is incorrect or require changes we request you to revert within a period of 15 days from receipt of this document failing which it will be deemed that you are agreeing to correctness of the information mentioned in this document.

Details as shared by you with us is as below.

### **YOUR VEHICLE DETAILS**

Registration Number	WB34AN2397
RTO Location	Midnapur (other than transport vehicles)
Engine Number	JC36E73840525
Chassis Number	ME4JC36NME7192475
First Purchase / Registration Date	30/12/2014
Year of Manufacture	2014
Vehicle Make	Honda Motorcycles
Vehicle Model	Shine
Vehicle Variant	100
Cubic Capacity / Kilo Watt / Gross Vehicle Weight / Horsepower	99
Fuel	Petrol
Seating Capacity including Driver	2
Carrying Capacity excluding Driver	1

## **EXPIRING POLICY DETAILS**

Details	OD Policy Details	TP Policy Details
Insurer Name	NA	
Policy Number	NA	
Policy Start Date	NA	
Policy End Date	NA	
Policy Type	NA	NA
No Claim Bonus %	NA	NA
Claim Made	No	No

## **COVERAGE & TERMS OPTED**

Period of Insurance Own Damage	From: NA To: NA
Period of Insurance Third Party	From: 20/11/2024 16:11:00 To: 19/11/2025 23:59:59
Period of Insurance PA cover to Owner Driver	From: To:



#### **ADDITIONAL COVERS**

PA Cover to Owner Driver of Rs. 15 Lakhs	No	
PA Cover to Unnamed Passenger / Pillion Rider	No	
PA cover to Paid Driver	No	
Legal Liability to Paid Driver / Employees	No	
Third Party Property Damage Restriction Limit		100000
Add on covers - Kindly refer Policy Schedule		
Hypothecation / Lease / Hire Purchaser Name		NA
Valid PUC certificate will be carried in vehicle	Yes	
Policy premium including Tax		843.00

PA Cover to owner Driver has been opted out by you in the Policy based on your declaration that you are holding an alternate insurance policy. You will share the copy of same if required by the Company.

I/We agree to receive policy document on registered mobile number / email address as given in this document.

No person shall allow or offer to allow either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer. ANY PERSON IN BREACH OF COMPLYING WITH THE PROVISIONS OF THIS SECTION SHALL BE PUNISHABLE WITH FINE WHICH MAY EXTEND TO RUPEES TEN LAKH.

I/We confirm that premium is paid from bonafide sources of income.



## **CUSTOMER INFORMATION SHEET**

This document provides only key information about your policy. Please refer to the policy document for detail terms and conditions.

SI. No	Title	<b>Description</b> (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1	Name of Insurance Product	Motor Act Only- Two Wheeler	
2	Unique Identification Number allotted by IRDAI	IRDAN144RP0003V02201819	
3	Structure	Limit of liability -Indemnity	2.Coverage, section 2a
4	Interests Insured	Interest insured is Third Party liability	2. Coverage, section 2a
5	Sum Insured / Motor Insured Declared Value	<ul> <li>Coverage to the Third Party liabilities</li> <li>Third Party Property Damages upto INR 750,000 with an option</li> </ul>	3.Coverage ,section 2a
		to restrict the coverage to INR 6000 whereby there will be reduction in Liability only premium	
6	Policy Coverage (What the policy covers?)	Policy covers the following	
		Third party liability in case of injury/death of the person, or any damage caused to the property of the third party	2a.Section ii - liability to third parties
		For complete details on the coverage, limits, exclusions, terms & conditions, refer policy wording on <a href="https://www.sbigeneral.in">www.sbigeneral.in</a>	
7	Add on Cover	Not applicable	
8	Loss participation	Not applicable-	
9	Exclusions (what the policy does not	The Insurer shall not be liable with respect to	5.General Exceptions
	cover)	Driving without a valid licence	
		Driving under the influence of drugs and alcohol	
		Own damage cover to vehicle	
		Unauthorized usage	
		Driving outside geographical area	
		For complete details on the exclusions, refer policy wording	
10	Special Conditions and Warranties (if any)	Not applicable	
11	Admissibility of Claim	Admissibility: Admissibility of claim can be done by filing the FIR with the police immediately after the accident and file a compensation claim case in the Motor Accident Claims Tribunal. The claim would not be acceptable if it falls under General exclusion/condition mentioned in the Policy Wordings.	6. Conditions
		Policy can be cancelled on the ground of mis- representation, mis declaration, fraud, non-disclosure of material facts.	
12	Policy Servicing - Claim Intimation and Processing	1.Claim intimation & reaching to our designated officials please contact us at	
		Email: customer.care@sbigeneral.in	
		Toll-Free number 18001021111	
		Website: www.sbigeneral.in Whatsapp: 7669800345	
		Mobile app SMS: 561612	



13	Grievance Redressal and Policyholders Protection	Details of protection of policyholder's interest-The Company has adopted Grievance Redressal Policy, wherein the Grievance Redressal Procedure, details of GRO, Ombudsman details and link to Bima Bharosa Portal is mentioned below.	8. Grievance Redressal Process
		Stage 1 To raise the query, you may write to head.customercare@sbigeneral.in Toll Free - 1800 102 1111 Customer Care Toll-free number is available 24/7	
		Stage 2  If you are not satisfied with the decision communicated by the above office, or have not received any response within 14 days, send your appeal at: gro@sbigeneral.in. or contact at: 022-42412070 Address: Grievance Redressal Officer, 9th Floor, A & B Wing, Fulcrum Building, Sahar Road, Andheri (East), Mumbai 400 099	
		List of Grievance Redressal Officers at Branch: https://content.sbigeneral.in/uploads/0449cac1bcd144bbb160d3f6b7 14fbbd.pdf/	
		Stage 3 In case, you are not satisfied with the decision/resolution communicated by the above office, or have not received any response within 14 days, you may Register your complaint with IRDAI on the below given link https://bimabharosa.irdai.gov.in/Home/Home	
		Stage 4  If your grievance remains unresolved from the date of filing your first complaint or is partially resolved, you may approach the Insurance Ombudsman falling in your jurisdiction for Redressal of your Grievance. The details of the Insurance Ombudsman can be accessed at <a href="https://www.cioins.co.in/Ombudsman">https://www.cioins.co.in/Ombudsman</a> .	
		If Your issue remains unresolved You may approach IRDAI by calling on the Toll-Free no. 155255 List of Ombudsman offices with contact details are attached as an Annexure-1. For updated status, please refer to website www.irdaindia.gov.in	
14	Obligations of prospective Policyholder / Customer	The Policy shall be void and all premium paid hereon shall be forfeited to the Insurer, in the event of misrepresentation, misdescription or non disclosure of any material fact by the policyholder pertaining to the proposal form, written declarations or any other communication exchanged for the sake of obtaining the insurance policy by the Insured.	
		Disclosure of other material information during the policy period:	
		1. Change in insured name	
		2. Change in the vehicle details i.e make, model, cc, extra fitments, engine & chassis no, class of vehicle. In fact all (In fact, all relevant details are in the RC book/card and a copy of same may be handed over) Tax paid details; Certificate of fitness, license validity etc.	

## Declaration by the Policyholder;

I have read the above and confirm having noted the details.

Place:

Date: (Signature of the Policyholder)

Note: For product related documents including Customer Information Sheet, kindly refer to the below link:  $\underline{ \text{https://www.sbigeneral.in/downloads} }$ 

In case of any conflict, the terms and conditions mentioned in the policy document shall prevail