

Kristine Mendoza • User Experience Design
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EDUCATION **Master of Human-Computer Interaction**

Carnegie Mellon • The University of Madeira
December 2013

Bachelor of Arts in Economics

Bachelor of Arts in International Political Economy

Fordham University • Cum Laude • May 2006

Philosophy, Politics and Economics

Oxford University • Junior Year Abroad

EXPERIENCE **User Experience Intern**

Modern Climate • April 2014 - Present

Researching, designing, and testing digital experiences for clients. Clients include: Hazelden-Betty Ford Foundation, Frontpoint Securities, Jamba Juice.

User Experience Lead

Wow!Systems • January 2013 - December 2013

Lead user experience process for a team of four; planned and executed user research and user testing; worked with one other in building out wireframes and interaction design; presented finding and work to client

Remote Listing Coordinator

Patch.com • September 2010 - December 2012

Composed original marketing content for business at community focused startup

SKILLS **HCI Methods**

Accessibility evaluation • Analytics • Content Strategy • Contextual inquiry • Ethnography • Heuristic evaluation • Storyboarding • Task analysis • Usability testing • Wireframing

Software

Axure • Balsamiq • HTML/CSS • InDesign • Illustrator • InVision
Omnigraffle • Photoshop