



# YAP CIEN CHEN

Digital Marketing Executive

## ABOUT ME

A web design & digital marketing executive that well versed in digital marketing & SEO and proficient with social media marketing programs & WordPress. Enthusiastic about applying a passion for digital marketing.

## WORK EXPERIENCE

### WEB DEVELOPMENT & DIGITAL MARKETING EXECUTIVE

ARA SEMANGAT ASIA

AUG 2021 - NOW

- Research and implement search engine optimization recommendations
- Client website development & design optimization
- Setup client social media accounts (Page creation, FB Pixels installation, messenger integration)
- Analyze website traffic and generate reports using web analytics tools
- Manage social media platforms (Facebook & Instagram) and drive content creation
- Assist in client proposal preparation & client presentation

### WEBSITE DESIGNER & MARKETING

YPC INTERNATIONAL COLLEGE

AUG 2020 - JUL 2021

- Designing and developing college's website
- On-page & off-page SEO optimization (speed optimization, website redirection, keyword research, local SEO)
- Assist in photo shooting & editing
- Analyze website traffic and generate reports using web analytics tools

### SEARCH ENGINE MARKETING (SEM) ASSISTANT

IMARKETING DIGITAL MARKETING AGENCY

SEP 2019 - FEB 2020

- Assisting & monitoring 15 client's Google Ads campaigns
- Setup Google web analytics tools & conversion tracking
- Link building, keyword research, & landing page optimisation
- Perform data analysis & provide campaign suggestion to the team

### WEBSITE DEVELOPER (PART TIME)

OURANOSART

FEB 2018 - NOV 2018

- E-commerce website design & development
- Product photo shooting & editing
- Upload & manage products (Website, Lazada, Shopee)
- On-page SEO Optimisation (speed optimization, keyword research, solve broken links)



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16, Jalan Aman Perdana 9E/KU5,  
Taman Aman Perdana,  
41050 Klang, Selangor

## SKILLS

WordPress

Photoshop

Illustrator

HTML 5

CSS

SEO

Google Ads

FB Ads

Instagram

## LANGUAGES

English

Mandarin

Malay

# YAP CIEN CHEN

Web Designer

## WORK EXPERIENCE

### COMPUTER TECHNICIAN

ESSEN COMPUTER SERVICE SDN BHD

NOV 2013 – APR 2014

- Laptop problem analysis, repair & spare part replacement
- Software installation and disk partition

## CERTIFICATES

GOOGLE ANALYTICS INDIVIDUAL QUALIFICATION

GOOGLE ADS SEARCH CERTIFICATION

GOOGLE ADS DISPLAY CERTIFICATION

GOOGLE ADS MEASUREMENT CERTIFICATION

## EDUCATION

BSC (HONS) MULTIMEDIA COMPUTING  
LIVERPOOL JOHN MOORE UNIVERSITY  
IN UK – CGPA 3.82 (2016 – 2020)

DIPLOMA IN COMPUTER SCIENCE (IT)  
UNIVERSITI TEKNOLOGI MALAYSIA  
– CGPA 3.29 (2012 – 2014)