

# Cierra Washington-Ostiguy

Washington DC-Baltimore Area



cierrajwashi@gmail.com



[linkedin.com/in/cierrajw](https://www.linkedin.com/in/cierrajw)

## Experience



### Product Manager, Software Engineer

BlockFi

Nov 2021 - Present (1 year 1 month +)

- Write PRDs, user stories
- Facilitate cross-team communication to deliver product features for trading and credit card products
- Contribute to competitive analysis
- Qualitative and quantitative user research
- Figma wireframing and user workflows
- Develop React web applications for Trading web and mobile app
- SCRUM, Kanban, Jira task organization and planning
- Contribute to UX, user testing
- Implement analytics/event tracking throughout webapp



### Software Engineer

BlockFi

Feb 2021 - Nov 2021 (10 months)

- Develop React web applications for Trading web and mobile app
- Implement analytics/event tracking throughout webapp
- SCRUM, Kanban, Jira task organization and planning
- Contribute to UX, user testing
- Write unit and integration tests, fix any production bugs



### Full Stack Engineer

Osano

Feb 2020 - Jan 2021 (1 year)

- Develop React-Redux applications
- Write PRDs
- Product management, planning
- Work with AWS Cognito to develop MFA for main web platform
- Implement AWS Analytics to track user activity
- Help to develop backend infrastructure and frontend architecture
- Contribute to UX, competitive analysis, wire-framing, prototyping
- SCRUM, Kanban, Jira planning and organization



### Software Engineer

Spalding Consulting, Inc.

Jul 2019 - Feb 2020 (8 months)

- Using Xamarin/C#, work on a mobile application used for locating buildings on the NAVAIR Station/ base in Patuxent River, MD.
- Work on RPA/robotic process automation projects, creating and modifying existing bots to make every day tasks easier for clients and save them significant time.
- SCRUM, Kanban, Jira planning and organization
- Contribute to UX prototyping, wire-framing



## Software Developer

### Take Three Technologies®

Nov 2018 - May 2019 (7 months)

- Work on enhancing users' experience of the LoanMaps CRM using a JavaScript (including Knockout JS) and Kendo UI front end.
- Develop Xamarin mobile app (for iOS and Android) for the LoanMaps CRM, communicate with stakeholders and iterate on feedback.
- Product management, planning, stakeholder management
- Utilize skills in UX/UI design to create wireframes and mockups in order to develop workflows/user experiences.
- Utilize SQL & MySQL for querying the database to improve user experience and access to information.
- Use Hangfire to automate daily/weekly jobs.
- SCRUM, Kanban, Jira planning and organization



## Software Engineering Student

### Turing School of Software & Design

Jun 2018 - Nov 2018 (6 months)

- Utilize skills learned at the Turing School of Software & Design to build responsive web applications using React, Redux.
- Make applications accessible using ARIA properties and semantic tags.
- Focus on implementing unit tests for React and Redux using Jest/Enzyme.



## Front End Software Developer

### RC City Us

May 2017 - May 2018 (1 year 1 month)

- Design the layout of the website.
- Use Liquid template language to create the shopping experience for the user.
- Manage customer orders on the Shopify platform, and assist in creating a social media presence and responding to customer inquiries.



## Software Developer

### abas USA

Sep 2016 - Apr 2017 (8 months)

- Using Xamarin/C#.NET, develop mobile applications for AbasUSA's ERP system to make managing business processes more user friendly for the clients.
- Assist clients with technical issues via Jira Service Desk

## Education



## **New York University**

Integrated Digital Media

2012 - 2013



## **College of Southern Maryland**

Associate's degree, General Studies

2010 - 2012

## **Licenses & Certifications**



### **AWS Cloud Practitioner - Amazon Web Services (AWS)**

Issued Nov 2019 - Expires Nov 2021



### **Certified Associate in Project Management (CAPM): Certificate - Simplilearn**



### **Product management - Udemy**

## **Skills**

React/JavaScript • Product Management • Xamarin Products • User Experience (UX) • Technical Project Management • REST API • React/Redux • Web Development • JavaScript • Scrum