



5.1.9. Corrective actions have been taken to identify deficiencies in the recall/withdrawal.

#### 6. History

Revision No.:	Revision Date:	Description of Change:	Originator / Author Name:	Title / Department:
0	20220329	Original	Arnel Ryan	PCQI / Compliance
1	20231003	1. Aligned with the updated program. 2. Updated the Policy, Procedure, Responsibility, Corrective Actions, Review-Quality and Comprehension Quiz	Arnel Ryan	PCQI / Compliance
2	20240326	1. Changed Lesson to Training Material and Comprehensive Quiz	Arnel Ryan	PCQI / Compliance

#### Requirements:

- (1) The trainee (employee/visitor) has read or received a verbal translation of all or part of the policy, procedure, method, and/or SOP for which they are being trained.
- (2) The trainee has observed a demonstration of the task they are to perform or the procedure for which they are being trained as required.
- (3) The trainee has demonstrated the ability to perform the task with acceptable proficiency and minimal supervision.

<b>TRAINEE (Print Name):</b> <i>Douglas Gamez</i>	<b>TRAINEE (Signature):</b> <i>[Signature]</i>	<b>Date:</b> <i>3-22-24</i>	<b>Department:</b> <i>#60</i>
<b>Trainer / Supervisor (Print Name):</b> <i></i>	<b>Trainer (Signature):</b> <i></i>	<b>Date:</b> <i></i>	<b>Department:</b> <i></i>

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NAME (Print):

DOUDNA DAMEZ

Date:

3.22.24

**Product Withdrawal and Recall Comprehension Quiz****Direction:** Choose the best answer and encircle the letter.

1. An urgent product recall letter is issued to all customers, warehouses, distributors, and whoever handles the product recalled.  
 A. True  
B. False
  
2. For those who have possession of the product recalled, a product field disposal form is sent to document the \_\_\_\_\_.  
A. recall product destruction  
B. product disposal  
 C. Both A and B
  
3. Who is responsible for initiating recall procedures and communicating with news media, clients, vendors, and government agencies?  
 A. CEO  
B. General Manager  
C. QC Supervisor
  
4. The person who will act as the alternate or designee of the CEO is responsible per the CEO's directions.  
A. CFO  
 B. General Manager  
C. QC Supervisor
  
5. Who is responsible for conducting annual or as-needed product withdrawal and recall mock tests according to customer requirements?  
A. CEO  
B. General Manager  
 C. Quality Department / QC Manager

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