

False Alarm Reduction Unit
5770 Freeport Blvd #100
Sacramento, CA 95822



Phone: (916) 808-0702
Fax: (916) 808-0860

10/2/2023

Mailing Address:

CDP FABRICATORS
ATTN: CHRIS COX
6925 LUTHER DR 1
SACRAMENTO, CA 95823

CDP FABRICATORS INC DBA SUGAR SHACK
6925 LUTHER DR #1
SACRAMENTO, CA 95823

SUBJECT: ANNUAL ALARM PERMIT

Thank you for registering your alarm system with the Sacramento Police Department (SPD). Below is your annual permit. Please review the permit for accuracy and if necessary, notify the Police Department of any changes. Once the information has been confirmed, keep the permit in a safe location at the alarmed address listed above.

The Alarm System Ordinance (Chapter 8.36 of Title 8 of the Sacramento City Code) requires that you notify the SPD within ten (10) business days of any changes to your permit. Changes must be submitted in writing to the address above or spdalarms@pd.cityofsacramento.org. Please note that alarm companies are not responsible for notifying the SPD of any changes to your permit nor is SPD responsible for notifying the alarm company of any changes. Alarm application fee is nonrefundable. Alarm user permit is not transferable from one person to another or one location to another.

If you have any questions, or need further clarification, please don't hesitate to contact the SPD at (916) 808-0702 or spdalarms@sacpd.org. Additional information is available at <https://alarms.sacpd.org/Alarms/>.

See reverse for tips on preventing false alarms.

SACRAMENTO POLICE DEPARTMENT
ANNUAL ALARM SYSTEM PERMIT

This is to certify that a City of Sacramento Police Alarm System Permit to operate an alarm system within the city limits, has been issued to:

CDP FABRICATORS INC DBA SUGAR SHACK
6925 LUTHER DR #1
SACRAMENTO, CA 95823

PERMIT NUMBER: P1064907

DATE OF EXPIRATION: 10/5/2023

WHAT YOU CAN DO TO PREVENT FALSE ALARMS

What are the major causes of false alarms?

Human Error:

- Use of incorrect keypad codes
- Failure to train other authorized users
- Failure to secure doors and windows before turning on alarm
- Failure to notify monitoring facility of unscheduled opening or closings
- Failure to update authorized personnel list with monitoring facility

Equipment Problems:

- Improper application or installation of interior motion detectors
- Improper application or installation of outdoor beams
- Improper charging or checking of batteries
- Faulty equipment (i.e., panels, detectors, key-pads, etc.)

How can I avoid false alarms?

- Training - Make sure all users know the alarm deactivation code number, code word and how to operate the system.
- Re-Entry - If you re-enter your premises because you have forgotten something, turn off the alarm and re-set it when you leave again.
- Accidental Alarm - If you accidentally set off the alarm make sure all phones are on the hook and wait for your alarm company to call you.
- Motion Detector Alarms – Please be aware of what can cause motion detector alarms. Common causes include helium balloons (Especially Mylar), pets, rodents, bugs on the sensor lens, and curtains.
- Door and Window Alarms - Doors and windows with alarm sensors must be tight fitting and locked, free of paint and varnish and absent of any warping and weathering.
- Duress Codes - Duress codes will turn off the system but will send a special emergency message to your monitoring center.
- Bypassing Zones - Take the time to learn how to bypass (turnoff) the motion detector when you are home and to turn off a malfunctioning component (zone) until repair is complete.
- Keypad Entry Errors - Take the time to learn how to clear a wrong code if you make a mistake on the keypad. Some keypads only require that you eventually get the right code. It is not advisable to test your alarm by intentionally setting it off. Annual inspections should consist of checking batteries and system wires and replacing any alarm sensors or contacts.

What is not a False Alarm?

Alarms caused by acts of nature such as earthquakes, floods, tornadoes, or other violent, uncontrollable acts of nature shall not be considered false alarms.

A false alarm response fine shall not be assessed if the alarm administrator determines that **the alarm company or alarm user**, prior to the arrival of public safety officers at the protected property, notified police dispatch that a public safety response is not necessary.