

# **CIHAN GUR**

Junior Java Developer Mechanical Engineer

**About Me** 

After Mechanical Engineering education, I worked in Gaziantep for 4 years as Project Engineer. I have worked on new machine procurement, machine development and producing new machines according to productions needs and metal constructions. After mechanical engineering, I married my wife and moved to Bulgaria. After working in customer service for 1 year, I worked as a team leader for 1 year. I have been working as a content moderator at Alorika for two and a half years. Currently I am unemployed. I have great desire to work as Software Developer for my future career.

## **Professional Experience**

#### **ALORICA**

2021 - 2023 December

Key responsibilities as Content Moderator

- · Moderating the Content according to given Policies.
- · Controlling Violations and reporting.
- · Checking, learning and following all of the updates about Policies.

#### **TELUS International**

2020 - 2021

Key responsibilities as Team Leader

- Check teams KPI results.
- Follow teams improvement and arrange necessary trainings.
- Preparing daily, weekly and monthly reports and present.
- Giving necessary feedbacks and motivating the team.

#### **TELUS International**

2019 - 2020

Key responsibilities as Customer Service

- Answering the text messages of the customers of the client of the
- Inform about the product and make necessary changes on their accounts.

#### Solen Chocolate

2017 - 2019

Key responsibilities as Project Engineer

- · According to research of the production and learning management requests improving machines or ordering new
- Managing procurement process.
- · Managing improvement process.

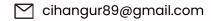
#### ANKAS ENGINEERING

2015 - 2017

Key responsibilities as Mechanical Engineer

- Preparing the CAD/CAM drawings of the projects.
- · Managing all the team for production and assembly process.

# My Contact



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https://academy.patika.dev/profile

#### **Hard Skill**

- Java (Learning)
- Professional Working English.
- CAD/CAM Drawing Applications.
- MS Office, Google Suite apps.
- Canva, Photo Edit apps.

### **Soft Skill**

- Observation
- Decision making
- Communication
- Being punctual
- Being organised

# **Education Background**

Gaziantep University Mechanical Engineering Bachelor Completed in 2015