



CIHAN GUR

Junior Java Developer
Mechanical Engineer

My Contact

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Hard Skill

- Java (Learning)
- SQL
- Professional Working English.
- CAD/CAM Drawing Applications.
- MS Office, Google Suite apps.
- Canva, Photo Edit apps.

Soft Skill

- Observation
- Decision making
- Communication
- Being punctual
- Being organised

Education Background

- Gaziantep University
Mechanical Engineering Bachelor
Completed in 2015

About Me

After Mechanical Engineering education, I worked in Gaziantep for 4 years as Project Engineer. I have worked on new machine procurement, machine development and producing new machines according to productions needs and metal constructions. After mechanical engineering, I married my wife and moved to Bulgaria. After working in customer service for 1 year, I worked as a team leader for 1 year. I have been working as a content moderator at Alorika for two and a half years. Currently I am unemployed. I have great desire to work as Software Developer for my future career.

Professional Experience

ALORICA 2021 – 2023 December

Key responsibilities as Content Moderator

- Moderating the Content according to given Policies.
- Controlling Violations and reporting.
- Checking, learning and following all of the updates about Policies.

TELUS International 2020 – 2021

Key responsibilities as Team Leader

- Check teams KPI results.
- Follow teams improvement and arrange necessary trainings.
- Preparing daily, weekly and monthly reports and present.
- Giving necessary feedbacks and motivating the team.

TELUS International 2019 – 2020

Key responsibilities as Customer Service

- Answering the text messages of the customers of the client of the Company.
- Inform about the product and make necessary changes on their accounts.

Solen Chocolate 2017 – 2019

Key responsibilities as Project Engineer

- According to research of the production and learning management requests improving machines or ordering new ones.
- Managing procurement process.
- Managing improvement process.

ANKAS ENGINEERING 2015 – 2017

Key responsibilities as Mechanical Engineer

- Preparing the CAD/CAM drawings of the projects.
- Managing all the team for production and assembly process.