# CIJO GEORGE

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#### **SUMMARY**

A Technology Leader with 10+ years of experience in Engineering, Research and Leadership roles across AI/ML and Platform Engineering, with a passion for building innovative technologies and highperformance teams.

#### **EDUCATION**

# Indian Institute of Science (IISc)

2010 - 2012

Supercomputer Education & Research Centre

Degree: Master of Science in Engineering (Research) Thesis: Fault Tolerance Strategies for Large Scale Systems

## Cochin University of Science & Technology (CUSAT)

2005 - 2009

Govt. Model Engineering College

Degree: Bachelor of Technology, Computer Science & Engineering

#### WORK EXPERIENCE

Belong.co

#### Head of Platform & AI

Dec 2019 - Dec 2020

Bengaluru

- · Responsible for building/maintaining stable and scalable AI/ML and Platform Services for all SaaS products of Belong, serving enterprise customers in the recruitment domain.
- · Led a team of Researchers/ Data Scientists and Backend Engineers working on Machine Learning/ Deep Learning algorithms and scalable API services for Contextual Candidate/Job Search, Resume Parsing, Personalized Content Generation and Content Delivery.
- · Led efforts to revamp Belong's Resume Parsing algorithm and service, making it scalable, with performance metrics at par with the best in the industry, ending dependence on paid third-party parsing services and enabling an additional revenue stream for the company.
- · Architected and developed (hands-on) a revamped version of Contextual Candidate / Job Search ranking algorithm, making it vertical/domain agnostic, to serve different job verticals in international markets.
- · Worked closely with Product Management to understand product requirements and influence product roadmap based on technology strategy and roadmap.

#### Lead Data Scientist

Jan 2019 - Nov 2019

Belong.coBengaluru

- · Architected and developed (hands-on + leading the team) automated feedback loops that incorporate Candidate preferences learned from previous engagements into the core Search Ranking algorithm.
- · Led efforts in experimenting and building AI tools for a candidate facing product under development.
- · Hired, on-boarded and mentored Researchers/ Data Scientists and Interns; and led campus recruitment efforts for tech hiring.

#### Senior Data Scientist

Feb 2018 - Dec 2018

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· Worked on improving the core recommendation system for Belong's flagship Contextual People Search Engine using techniques from across Information Retrieval, Machine Learning, Deep Learning, Natural Language Processing and Statistical Analysis.

- · Implemented, A/B tested and launched multiple incremental updates to the core Search Ranking algorithm with new signals, improving performance metrics by more than 50%.
- · Built the first version of *Belong Knowledge Graph*, powered by a scalable graph database, to capture relationships between Candidates, Skills, Designations, Employers, Schools etc., enabling efficient Ad hoc complex queries across multiple dimensions for various use cases.

# Researcher (Advanced Technology Group, CTO Office) *NetApp, Inc.*

 $\begin{array}{c} \text{Aug 2012 - Jan 2018} \\ Bengaluru \end{array}$ 

- · Led advanced development projects with responsibility of studying the problem, proposing a solution, developing a working prototype/ proof-of-concept and taking prototypes into production.
- · Worked on applying classical Machine Learning, Neural Networks and Time-series Analysis (Forecasting, Anomaly Detection) on System Performance Metrics and Log data for various use cases.
- · Co-authored multiple peer-reviewed external publications, and several internal reports to influence long-term technology strategy of NetApp.

## Software Engineer (R&D)

Jun 2009 - Jul 2010

Nokia Siemens Networks

Bengaluru

· Part of development team for *HLR* (*Home Location Register*), a key component for call handling and value-added services in the telecommunications core network. Involved in feature development for the next generation *HLR* release versions as well as maintenance of older versions.

#### EXTERNAL PUBLICATIONS

- · Rukma Talwadker, Cijo George, "Yodea: Workload Pattern Assessment Tool for Cloud Migration", CloudCom '18: Proceedings of the 10th IEEE International Conference on Cloud Computing Technology and Science, Nicosia, Cyprus, December 2018.
- · Cijo George, Sathish Vadhiyar, "Fault Tolerance on Large Scale Systems using Adaptive Process Replication", *IEEE Transactions on Computers*, September 2014.
- · Vipul Mathur, Cijo George, Jayanta Basak, "Anode: Empirical Detection of Performance Problems in Storage Systems using Time-Series Analysis of Periodic Measurements", MSST '14: Proceedings of the 30th International Conference on Massive Storage Systems and Technology (IEEE), Santa Clara, California, June 2014.
- · Cijo George, Sathish Vadhiyar, "AdFT: An Adaptive Framework for Fault Tolerance on Large Scale Systems using Application Malleability", ICCS '12: Proceedings of the International Conference on Computational Science (Elsevier), Omaha, Nebraska, June 2012.

#### FAMILIAR TECHNIQUES, TOOLS & TECH STACK

- · Data Science: Working knowledge of Deep Learning/ Neural Networks for Natural Language Processing (Embeddings, Recurrent Models, Convolutional Models, Attention-based Models, Transformer-based Models), Gibbs Sampling, Latent Dirichlet Allocation, Hidden Markov Models, Page-Rank, Classical Machine Learning (Regression, Trees & Forests, SVN, KNN), Time-series Analysis.
- · Math: Intuitive understanding of math behind familiar Data Science techniques.
- · **Programming**: Most familiar with Python. Have worked with  $Shell\ scripting$ , SQL, R, C, C++, MPI, CUDA, Perl, PHP, HTML.
- · Tools & Tech Stack: Familiar with Django, Celery, Jupyter, Git, Dgraph (Graph Database), Docker, Nginx, Gunicorn, Kubernetes, AWS, Hadoop (Hive, MapReduce).
- · Others: RESTful API Design, Agile Development, Working Knowledge of Operating Systems, Storage Systems and Networks.