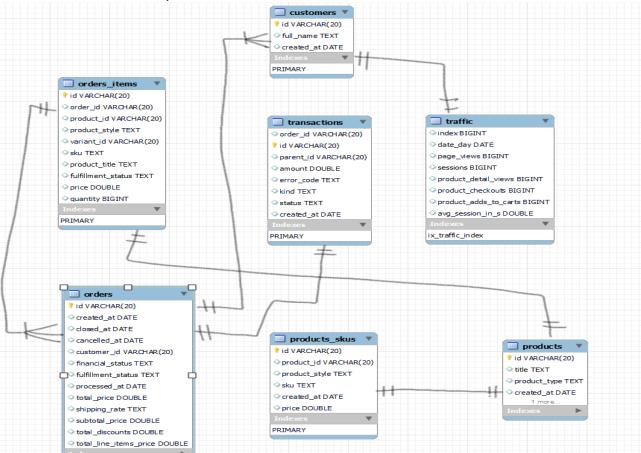
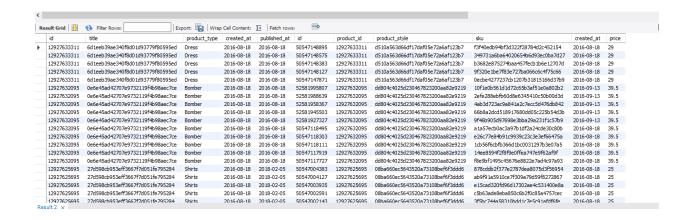
1. Describe the relationship between each table.

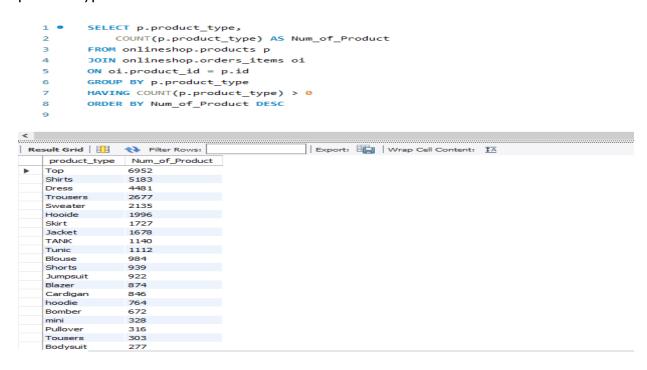


2. Find the Product type, Product style, and SKU number for each product. (You may join different tables together to get your proper result)

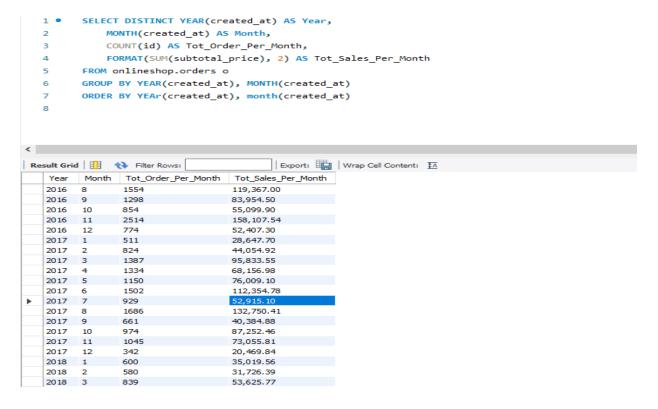




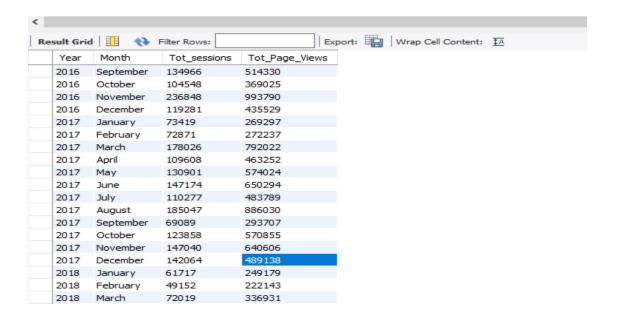
3. What's the total number of orders for each product type? What's the most popular product type?



4. What are the monthly total sales and monthly total orders? How about the total orders for each product over time?



5. How about traffic over time e.g. page views, sessions? Do you see any relationship between traffic and orders over time?



To: XXX Online Shop

From: Te Hsin Kung

Date: 20/09/22

Subject: Recommendation for Improving other sales and website traffic

### This Recommends

1. Boost gift cards sales

2. Give some seasonal discount

3. Figure out why total sessions are lower than page views

# **Background**

Database is a collection of structured information that is electronically stored in the computer system. For eCommerce database mainly focused more on the presentation and how the data behavior goes.

## Recommendation

- 1. Gift cards are beneficial to both customers and owners. Here are several benefits including increased brand awareness, boosting turnover, and loyalty, it is also easy to give away, etc.
- 2. Some of the reasons why the sales declined hard between each month could be not fulfilling the customer's needs, the product or service isn't unique, or no organic web traffic to support sales.
- 3. Talk to the marketing team and website development department to see why the page views are declining while the total sessions are higher during the year 2018.

### Discussion

- 1. There are only 3 gift card orders from 2016 to 2018.
- 2. I noticed that the sales between seasons to season drop hard. For instance, in November 2017 the sales were 73,000 but declined straight to 20,000.
- 3. The total session in December 2017 was 142,064 and the total page views were 489,138. However, the total order in that month is only 342 which is the lowest between 2016 to 2018.

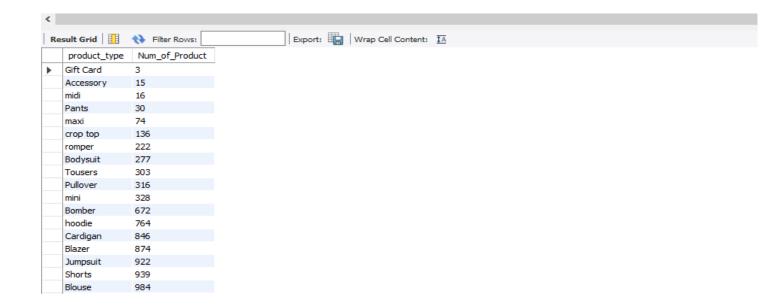
# Next Steps

- 1. Invest some time creating gift card-centric banners on the website in order to make your customers or visitors aware that you are selling them. Create them with specific themes or events to boost sales.
- 2. I would recommend you try using the Google Analytics tool to maintain these problems. Also, have some seasonal events and discounts to catch customers' eyes.

3. Google analytics has the ability to visualize the conversion rate, turnover rate, sessions, pageviews, etc. It is a very useful and powerful tool for your website. Try to figure out why users only click on the website but didn't view more pages. (Ex: is the user not satisfied with the user interface or the products didn't catch customers' eye?)

### **Exhibits**

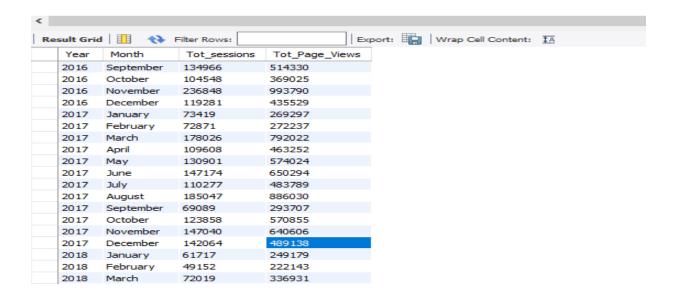
#### Exhibit 1



#### Exhibit 2

```
SELECT DISTINCT YEAR(created_at) AS Year,
             MONTH(created_at) AS Month,
             COUNT(id) AS Tot_Order_Per_Month,
             FORMAT(SUM(subtotal_price), 2) AS Tot_Sales_Per_Month
         FROM onlineshop.orders o
         GROUP BY YEAR(created_at), MONTH(created_at)
        ORDER BY YEAr(created_at), month(created_at)
Export: Wrap Cell Content: 🖽
   Year Month Tot_Order_Per_Month
                                    Tot_Sales_Per_Month
  2016
                1554
1298
                                    119.367.00
  2016 9
                                   83,954.50
  2016
         10
                854
                                    55.099.90
  2016 11
                2514
                                    158, 107.54
  2016
         12
                774
                                    52,407,30
                511
                                    28,647.70
  2017
                824
                                    44,054.92
  2017 3
                1387
                                   95,833.55
  2017
                1334
                                    68,156.98
  2017
                1150
                                   76,009.10
  2017
                                    112,354.78
                1502
  2017 7
                929
  2017
                                    132,750.41
  2017 9
                661
                                    40,384.88
                                    87,252.46
  2017 11
                1045
                                   73,055.81
                                   20,469.84
35,019.56
   2017
                342
                600
  2018
  2018
                580
                                    31,726,39
```

#### Exhibit 3



# References:

- 10 surprising things that explain a decline in sales and how to resolve it. Small Business Rainmaker. (n.d.). Retrieved September 23, 2022, from https://www.smallbusinessrainmaker.com/small-business-marketing-blog/10-surprising-things-that-explain-a-decline-in-sales-and-how-to-resolve-it
- Ecommerce gift cards: 6 tips to use them in 2022. Website Builder Expert. (2022, August 25). Retrieved September 23, 2022, from https://www.websitebuilderexpert.com/building-online-stores/ecommerce-gift-cards/
- How databases work with Ecommerce Applications. Practical Ecommerce. (2022, July 21). Retrieved September 23, 2022, from https://www.practicalecommerce.com/How-Databases-Work-with-Ecommerce-Applications
- Sessions vs. pageviews: Which metric should you measure? Localytics. (n.d.). Retrieved September 23, 2022, from https://uplandsoftware.com/localytics/resources/blog/sessions-vs-pageviews-which-metric-should-you-measure/