# **Cindy Tao**

# Software Engineer/Developer

#### **SKILLS**

Programming Languages
Database Ecosystem
Tools and Technologies
MySQL, MongoDB, NEO4J
Amazon Web Services (AWS), Pandas, Numpy, Microsoft Azure, Word, Excel, PowerPoint

**Certifications** AWS Certified Cloud Practitioner, Microsoft Office Specialist Excel

WORK EXPERIENCES

#### **Software Engineer**

Jan 2023 — Present

ATPCO | JavaScript, Java, HTML/CSS, TypeScript, SQL, Python, Spring Boot, AWS

Dulles, VA

- Developed and maintained scalable applications on AWS, enabling ATPCO's clients to efficiently access industry data applications and react to market changes in a timely manner.
- Collaborated with an Agile development team to design, develop, test, implement, and support full-stack technical solutions, enhancing ATPCO's service offerings and capabilities.
- Contributed to the development of industry standards for airline distribution and end-to-end technology solutions at ATPCO, impacting 500+ airlines, global distribution systems, and technology companies.

#### **Information Technology Intern**

May 2022 — Aug 2022

PPL Corporation | C#, Azure Logic Apps, Azure Function Apps

Allentown, PA

- Streamlined operational efficiency by automating a process to remove unnecessary license access from inactive users, resulting
  in significant cost savings
- Engineered a CI/CD pipeline using a bicep template, enabling seamless deployment of automation as infrastructure as code and improving project scalability
- Authored a comprehensive documentation series on utilizing various Microsoft Azure services, providing valuable guidance for future interns and facilitating knowledge transfer

**Software Tool Intern** 

Nov 2021 — Jan 2022

Acton. MA

Insulet Corporation | C#

- Skillfully designed, tested, and documented 10+ functions for new and existing software tools, enhancing the testing capabilities
  of Insulet products
- Diligently debugged and resolved software defects using JUnit, collaborated closely with fellow engineers, and actively participated in weekly code reviews to ensure high-quality code
- Gathered comprehensive requirements from stakeholders for new tool enhancements, facilitating effective communication and aligning project goals with stakeholder needs

### **PROJECTS**

## Search Engine, BackslashR

Sep 2022 — Dec 2022

Java, REACT, Node.js, HTML/CSS, EC2

- Engineered a distributed search engine from scratch, utilizing Java for the back-end to develop the web server, key-value store, analytic engine, crawler, indexer, and page rank components
- Achieved fast search results by processing over 200,000 pages and returning results to users in under 10 seconds
- Deployed the search engine securely on the cloud with an encrypted certificate, ensuring a safe connection for website visitors

#### Amazon SPARC (Side Projects for Advancement, Refinement, and Collaboration)

May 2022 — Aug 2022

Python, Amazon S3, Amazon Cloud Formation, Amazon Lambda

- Collaborated with an Amazon mentor and three peers to develop an automation solution for generating daily, aggregated, cross-account, multi-region AWS Backup and Cost reports for resources with user-defined tags
- Leveraged 10+ Amazon Web Services and the AWS Software Development Kit to create the automation, demonstrating
  proficiency in a wide range of cloud technologies
- Crafted a high-level AWS architecture diagram with two stacks, effectively communicating the design, deployment, and topology
  of the application to stakeholders

#### **EDUCATION**

Master of Computer and Information Technology, University of Pennsylvania | GPA 3.90

Aug 2020 — Dec 2022

Bachelor of Science in Mechanical Engineering, The Pennsylvania State University | GPA 3.65

Aug 2011 — Dec 2015