CINDY WANG

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404.520.8113
US Citizen

User Experience Designer + Software Engineer

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY
B.S. Computational Media (2015)

IT UNIVERSITY OF COPENHAGEN
Exchange: Digital Media & Design (2013)

HONORS

HACKATHON
Govathon 2nd Place Winner

SPEAKER
Southeast Women in Computing
Topic: Enterprise UX Design

SKILLSET

LANGUAGES
Javascript, HTML/CSS, Java

FRAMEWORKS
Angular, JQuery, NodeJS, Bootstrap

DESIGN
Illustrator, Photoshop, InDesign,
After Effects, Balsamiq

TOOLS
Git/SVN, Amazon Web Services,
HPSev, Parasoft

UX METHODOLOGY

INVESTIGATE
Empathy + journey maps
Persona development
Affinity mapping
Card sorting
Storyboarding

CREATE
Sketching
Wireframing
Prototyping
Branding

REFLECT
Red route analysis
Heuristic evaluation
User testing
Task analysis

WORK EXPERIENCE

CAPITAL ONE
Software Engineer

Aug '15 - Present
Richmond, VA

- Developing the "Forgot Username" UI flow for Capital One's main website including error pages through production on AWS
- Creating, testing, and deploying virtualized mock API services and databases using Parasoft and HPSev
- Lead Design Thinking workshops, panels, lunch-n-learns, office hours, and classes for internal employees
- Designing printed promotional materials for recruitment, hackathons, and conferences

GT RESEARCH NETWORK OPERATIONS CENTER
User Experience Designer + Developer

Jan '15 - July '15
Atlanta, GA

- Identify ux issues and collaborate with various GT mobile app teams to create better experiences and more visually appealing interfaces. Process included problem-solving via wireframes and high-fidelity mockups, through publishing in app store.
- Creation of graphic design assets such as favicons, icons, buttons, banners, and logos for various GTRNOC projects

IBM
Front-End Developer + UX Design

Jan '14 - Oct '14
Atlanta, GA

- Develop new user-centric and visually appealing low and high-fidelity wireframes for Portal Wiki and implemented designs
- Test website for responsiveness and accessibility
- Establish protocol for creating and adding VMs to server side control
- Integrate HTML5/AngularJS/Bootstrap samples for client demo during IBM conferences and workshops

MACY'S SYSTEMS AND TECHNOLOGY
User Interface + User Experience Intern

July '13 - Aug '13
Atlanta, GA

- Construct user personas, develop user flows, perform user testing, develop multiple layout templates, design mockups that promote site identity, and generate wireframes for Content Delivery Network suite
- Compile pattern library and framework consisting of reusable graphics and site templates tailored to end-user goals.

Software Engineer

May '12 - July '12
Atlanta, GA

- Develop, test, and implement polling module to Macy's internal Content Delivery Network suite within media server systems.

COMMUNITY

HACKATHONS
HackTX
MHacks
PearlHacks
HackingEDU
HackDuke
HackGT
Hack@Brown
HackRU

ORGANIZATIONS
Studio Two Three Printing
804RVA
TEDxRVA
Girls Who Code
Girl Develop It

AFFLIATIONS
UXPA
IxDA
Ladies that UX
RichmondUX