Cindy Qian she/her
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EDUCATION

University of Washington • *Dean's List* • *GPA: 3.80* June 2024
Bachelor of Science in Informatics *Seattle, WA*
Coursework: Data Structures, Database Systems, Computational Complexity and Algorithms, Client-Side Web Development, Information System Analysis & Design, Design Methodologies

EXPERIENCE

Grand Pere Wholesale Bakery **Product Manager** January 2024 – July 2024
- Identified e-commerce development objectives and created a six-month long plan that aligned with the wholesale food industry and personal business culture, values, and traditions
- Facilitated iterative testing of a new e-commerce website made with Wordpress over the course of six months, designed a digital point of sale system for a traditional pen and paper wholesale bakery, and presented an adoption plan for both the bakery and their customers (Mercurys Coffee Co., Sizzle&Crunch, Raley's Supermarkets, etc.)

Genie (Terex) **Business Operations Intern** April 2024 – July 2024
- Facilitated the implementation, migration, and adoption of new information management systems and processes for the Genie Telematics team
- Took on scrum master responsibilities and facilitated daily standup meetings and Jira processes
- Built user flow charts and designed wireframes for the rebranding of the Genie digital e-commerce page
- Developed and facilitated the adoption of new file parsers using HTML, CSS, and JavaScript to streamline internal customer service processes

ThoughtfulGPT **Product Manager Intern** June 2023 – August 2023
- Identified high-level product vision and roadmap for a B2B SAAS product aiming to integrate GPT technology with client information systems to deliver a personalized AI experience that catalyzes workflow
- Wrote technical product specifications for new feature requests, and API documentation for customers
- Researched integration of commonly used LLMs (eg. Llama-2, Claude, GPT-3), as well as the linguistics of GPT prompting

Major League Hacking **Hackathon Coach** February 2023 – September 2023
- Mentored 70+ hackathon organizers across the nation for events ranging from 100 to 1,500 people
- Provided support during planning phases, attended final cumulative hackathon events to provide extra support, facilitated incident response, and hosted API workshops for partners (twilio, Microsoft Cloud, GitHub, etc.)

DubHacks **Hackathon Organizer** January 2021 – January 2023
- Coordinated two 24-hour collegiate hackathons in the Pacific Northwest at the University of Washington with 1,500+ participants; navigated both in-person and virtual event organization with COVID-19 safety protocols
- Managed a $75,000 budget for social media marketing, digital ad compaigns, prizes, venues, meals, swag, & merch
- Led marketing website branding, copywriting, and the development of illustrative content & design components

Breadware **Software Engineering Intern** July 2022 – September 2022
- Participated in cross collaboration with marketing, product, and the client to design mockups for an IoT mobile application tracking data for construction machinery (water levels, energy levels, errors, location, etc.)
- Developed the corresponding mobile application using the Ionic SDK and AngularJS

SKILLS

Languages: Java, R, SQL, React, HTML, CSS, Javascript, Chinese
Technologies: Microsoft Office, Azure DevOps, Jira, Figma, Miro, Adobe Photoshop, Wordpress, Canva, Contentful
Skills: Agile Methodology, Website Development & Copywriting, Graphic Design, Social Media, Event Planning