

Cindy Qian she/her

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EDUCATION

University of Washington • *Dean's List* • *GPA: 3.80*

June 2024

Bachelor of Science in Informatics (Product Management)

Seattle, WA

Coursework: Data Structures, Database Systems, Computational Complexity and Algorithms, Client-Side Web Development, Information System Analysis & Design, Design Methodologies

EXPERIENCE

Grand Pere Wholesale Bakery

Product Manager

January 2024 – July 2024

- Identified e-commerce development objectives and created a six-month long plan that aligned with the wholesale food industry and personal business culture, values, and traditions
- Facilitated iterative testing of a new e-commerce website made with Wordpress over the course of six months, designed a digital point of sale system for a traditional pen and paper wholesale bakery, and presented an adoption plan for both the bakery and their customers (Mercurys Coffee Co., Sizzle&Crunch, Raley's Supermarkets, etc.)

Genie (Terex)

Business Operations Intern

April 2024 – July 2024

- Facilitated the implementation, migration, and adoption of new information management systems and processes for the Genie Telematics team
- Took on scrum master responsibilities and facilitated daily standup meetings and Jira processes
- Built user flow charts and designed wireframes for the rebranding of the Genie digital e-commerce page
- Developed and facilitated the adoption of new file parsers using HTML, CSS, and JavaScript to streamline internal customer service processes

ThoughtfulGPT

Product Manager Intern

June 2023 – August 2023

- Identified high-level product vision and roadmap for a B2B SAAS product aiming to integrate GPT technology with client information systems to deliver a personalized AI experience that catalyzes workflow
- Wrote technical product specifications for new feature requests, and API documentation for customers
- Researched integration of commonly used LLMs (eg. Llama-2, Claude, GPT-3), as well as the linguistics of GPT prompting

Major League Hacking

Hackathon Coach

February 2023 – September 2023

- Mentored 70+ hackathon organizers across the nation for events ranging from 100 to 1,500 people
- Provided support during planning phases, attended final cumulative hackathon events to provide extra support, facilitated incident response, and hosted API workshops for partners (twilio, Microsoft Cloud, GitHub, etc.)

DubHacks

Hackathon Organizer

January 2021 – January 2023

- Coordinated two 24-hour collegiate hackathons in the Pacific Northwest at the University of Washington with 1,500+ participants; navigated both in-person and virtual event organization with COVID-19 safety protocols
- Managed a \$75,000 budget for social media marketing, digital ad campaigns, prizes, venues, meals, swag, & merch
- Led marketing website branding, copywriting, and the development of illustrative content & design components

Breadware

Software Engineering Intern

July 2022 – September 2022

- Participated in cross collaboration with marketing, product, and the client to design mockups for an IoT mobile application tracking data for construction machinery (water levels, energy levels, errors, location, etc.)
- Developed the corresponding mobile application using the Ionic SDK and AngularJS

SKILLS

Languages: Java, R, SQL, React, HTML, CSS, Javascript, Chinese

Technologies: Microsoft Office, Azure DevOps, Jira, Figma, Miro, Adobe Photoshop, Wordpress, Canva, Contentful

Skills: Agile Methodology, Website Development & Copywriting, Social Media, Event Planning, Project Management