Cindy Qian she/her

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EDUCATION

University of Washington Dean's List • GPA: 3.80 Bachelor of Science in Informatics

June 2024

Seattle, WA

Coursework: Data Structures, Database Systems, Computational Complexity and Algorithms, Client-Side Web Development, Information System Analysis & Design, Design Methodologies

EXPERIENCE

Genie (Terex)

Business Operations Intern

April 2024 – July 2024

- Facilitated the implementation, migration, and adoption of new information management systems and processes for the Genie Telematics team
- Developed and facilitated the adoption of new file parsers used to streamline internal customer service processes
- Took on scrum master responsibilities and facilitated daily standup meetings and Jira processes
- Built user flow charts and designed wireframes for the rebranding of the Genie digital ecommerce page

Grand Pere Wholesale Bakery

Product Manager

January 2024 – July 2024

- Identified ecommerce objectives and created a shared plan to support outcomes aligned with the wholesale food industry and personal business culture, values, and traditions
- Facilitated iterative testing of a new ecommerce website over the course of six months, designed a digital point of sale system for a traditional pen and paper wholesale bakery, and presented an adoption plan for both the bakery and their customers (Mercurys Coffee Co., Sizzle&Crunch, Raley's Supermarkets, etc.)

ThoughtfulGPT

Product Manager Intern

June 2023 – August 2023

- Identified high-level product vision and roadmap for a B2B SAAS product aiming to integrate GPT technology with client information systems to deliver a personalized AI experience that catalyzes workflow
- Wrote technical product specifications for new feature requests, and API documentation for customers
- Researched integration of commonly used LLMs (eg. Llama-2, Claude, GPT-3), as well as the linguistics of GPT prompting

Major League Hacking

Hackathon Coach

February 2023 – September 2023

- Mentored 70+ hackathon organizers across the nation during planning phases, attended final cumulative hackathon events to provide extra support and to host API workshops for partners (twilio, Microsoft Cloud, GitHub, etc.)
- Hosted networking activities for college-students and sponsors

DubHacks

Hackathon Organizer

January 2021 – January 2023

- Coordinated 2 of the largest 24-hour collegiate hackathons in the Pacific Northwest at the University of Washington with 1,500+ participants
- Navigated virtual event organization and safety protocols during COVID-19
- Budgeted \$75,000 for prizes, venues, meals, and marketing; facilitated marketing website branding and copywriting
- Managed communication with mentors, judges, speakers, student hackers, volunteers, and venue staff

Breadware

Software Engineering Intern

July 2022 – September 2022

- Participated in cross collaboration with marketing, product, and the client to design mockups for an IoT mobile application tracking data for construction machinery (water levels, energy levels, errors, location, etc.)
- Developed the corresponding mobile application using the Ionic SDK and AngularJS

SKILLS

Languages: Java, R, SQL, React, HTML, CSS, Javascript, Chinese

Technologies: Microsoft Office, Microsoft Azure DevOps, Jira, Figma, Miro, Adobe Photoshop, Canva, Wordpress *Skills:* Agile Methodology, Website Development & Copywriting, Graphic Design, Social Media, Event Planning