

## Cindy Qian she/her

(408) 532-1231 • cindyqian.yushi@gmail.com • cindyqian.github.io/cindyqsite • linkedin.com/in/cindyqiann

### EDUCATION

**University of Washington Dean's List • GPA: 3.80**

June 2024

**Bachelor of Science in Informatics**

Seattle, WA

*Coursework:* Data Structures, Database Systems, Computational Complexity and Algorithms, Client-Side Web Development, Information System Analysis & Design, Design Methodologies

### EXPERIENCE

**Genie (Terex)**

**Business Operations Intern**

April 2024 – July 2024

- Facilitated the implementation, migration, and adoption of new information management systems and processes for the Genie Telematics team
- Developed and facilitated the adoption of new file parsers used to streamline internal customer service processes
- Took on scrum master responsibilities and facilitated daily standup meetings and Jira processes
- Built user flow charts and designed wireframes for the rebranding of the Genie digital ecommerce page

**Grand Pere Wholesale Bakery**

**Product Manager**

January 2024 – July 2024

- Identified ecommerce development objectives and created a 6-month long plan that aligned with the wholesale food industry and personal business culture, values, and traditions
- Facilitated iterative testing of a new ecommerce website made with Wordpress over the course of six months, designed a digital point of sale system for a traditional pen and paper wholesale bakery, and presented an adoption plan for both the bakery and their customers (Mercurys Coffee Co., Sizzle&Crunch, Raley's Supermarkets, etc.)

**ThoughtfulGPT**

**Product Manager Intern**

June 2023 – August 2023

- Identified high-level product vision and roadmap for a B2B SAAS product aiming to integrate GPT technology with client information systems to deliver a personalized AI experience that catalyzes workflow
- Wrote technical product specifications for new feature requests, and API documentation for customers
- Researched integration of commonly used LLMs (eg. Llama-2, Claude, GPT-3), as well as the linguistics of GPT prompting

**Major League Hacking**

**Hackathon Coach**

February 2023 – September 2023

- Mentored 70+ hackathon organizers across the nation during planning phases, attended final cumulative hackathon events to provide extra support, support incident response, and to host API workshops for partners (twilio, Microsoft Cloud, GitHub, etc.)

**DubHacks**

**Hackathon Organizer**

January 2021 – January 2023

- Coordinated two 24-hour collegiate hackathons in the Pacific Northwest at the University of Washington with 1,500+ participants; navigated both in-person and virtual event organization with COVID-19 safety protocols
- Managed a \$75,000 budget for social media marketing, digital ad campaigns, prizes, venues, meals, swag, & merch
- Led marketing website branding, copywriting, and the development of illustrative content & design components

**Breadware**

**Software Engineering Intern**

July 2022 – September 2022

- Participated in cross collaboration with marketing, product, and the client to design mockups for an IoT mobile application tracking data for construction machinery (water levels, energy levels, errors, location, etc.)
- Developed the corresponding mobile application using the Ionic SDK and AngularJS

### SKILLS

*Languages:* Java, R, SQL, React, HTML, CSS, Javascript, Chinese

*Technologies:* Microsoft Office, Microsoft Azure DevOps, Jira, Figma, Miro, Adobe Photoshop, Wordpress, Canva