

Curriculum Vitae

Experience

Liberty Mutual Insurance, Boston, MA

Senior Business Analyst — Dec 2024 – Present

- Lead cross-functional analytics projects translating data into actionable business insights.
- Develop predictive models and dashboards using Python, SQL, PySpark, and Power BI.
- Partner with IT, Finance, and Product teams to design reporting solutions and present recommendations to senior leadership.
- Mentor junior analysts in data analysis and business communication.

Accountant — Aug 2022 – Dec 2024

- Managed \$50M in accounts payable, ensuring GAAP compliance.
- Prepared weekly financial statements for \$1–3M payments.
- Conducted reserve postings and asset coverage ratio analysis.
- Liaised with clients and senior management, leading monthly meetings.

Quanterix, Billerica, MA

Technical Support Coordinator — Dec 2018 – Feb 2021

- Directed client service requests across Salesforce and JIRA systems.
- Designed and launched a training program for new coordinators.
- Oversaw global inventory and maintenance of technical instruments.

Liberty Mutual Insurance, Weston, MA

Recovery Technician I — Jun 2018 – Dec 2018

- Managed recovery claims for workers' compensation cases.
- Investigated third-party liabilities and negotiated settlements.

Education

Bachelor of Science in Biochemistry — Bridgewater State University, Bridgewater, MA — May 2018

Skills

- Technical: Python, PySpark, SQL, Power BI, Salesforce, JIRA, SAP, Microsoft Office
- Core Competencies: Data Analysis, Financial Reporting, Time Management, Effective Communication
- Languages: English & Spanish (Bilingual)