Cinthia Fontoura de Souza

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SUMMARY

Bilingual (Portuguese and English) self-taught student and now enrolled in a Full Stack Software Development program with Code Institute, actively seeking career change opportunities in the tech industry, focused on continuing development of new skills whilst building on existing experience and recent training. Working as a Chef in the last 13 years for bakeries, restaurants and managing my own business, I have the experience to work within a team in a fast environment, attention to detail, multi-task, proactive and willing to learn, which make it easy to adapt to changes that the industry require.

EDUCATION

Full Stack Software Development | Code Institute | 01/2022 - 01/2023

- Mentored Online Programme credit rating body at the University of the West of Scotland.
- HTML, CSS, JavaScript, Python GitHub, UX principles, Design Thinking, Agile Development, Bootstrap, Testing Code, Django, MySQL and React.

UX/UI Design | Ibat College Dublin | 08/2021 - 12/2021

- Critically evaluate usability goals and principles of interface design.

- Identify users' needs on interactive products by applying conceptual and practical tools, including human cognition and behaviour patterns.

- Plan and develop a design process, from inception to deployment, to improve the usability of interactive products.

- Evaluate user interface design conceptual and practical tools and techniques to improve user experience.

Web Development Bootcamp | The App Brewery (Udemy) | 03/2021 - 02/2022

- HTML5 & CSS3, Bootstrap, JavaScript (ES6), Document Object Model (DOM), JQuery, The Unix Command Line, Git & Github, Node.js with Express.js, APIs, EJS, SQL, MongoDB/Mongoose, Deployment, RESTful APIs, Authentication and Security, React.

CERTIFICATES

Google Careers: Technical Support Fundamentals.

Udemy: Build Responsive Real World Websites with HTML5 and CSS3.

Alura.com.br: Sass, UX Fundamentals, Design Thinking, Figma, JavaScript Essentials, HTML, CSS Grid, Flexbox, HTTP, Responsive Layouts.

CAREER BACKGROUND

Freelance Web Developer | 11/2021 - Present.

- Developing and maintenance of a website for Restaurant 104 using HTML and CSS.
- Restaurant104.ie - github.com/cinthiafontoura/restaurant104

Chef, Brazil and Ireland | 01/2009 - Present

- Ran my own business, where I was selling, baking, managing and everything necessary to deliver weddings/birthday cakes and luxury and personalised sweets to my clients resulting in more clients by referral.
- Developed a stock and production control system to reduce waste at Gelaterie Stuppendo.

Call Center Representative, Telefonica (Atento BR) | 07/2008 - 08/2009

- Answer customer telephone inquires, orders, service needs and complaints, respond where applicable or direct to technical/service areas and sales.

GENERAL SKILLS

Languages skills: Portuguese (Native), English (Intermediate).

Soft Skills: Creativity, Teamwork, Critical thinking, Troubleshooting, Curiosity, Learning from others, Open-mindedness, Empathy, Flexibility, Leadership, Patience, Attention to detail, Collaboration, Communication, Eager to learn.

COMPUTER SKILLS

Programming: HTML5, CSS3, JavaScript, Node.js.

Frameworks and Tools: Bootstrap, Sass, Visual Studio Code, Microsoft Office, Figma, git and GitHub, Command line.

References Upon Request