



CINTIA TIAKI -
06/2020

InnVenture Labs Designer



CINTIA TIAKI

Digital, Data & Analytics – Staff

About me



passionate about
travel and meeting
new places



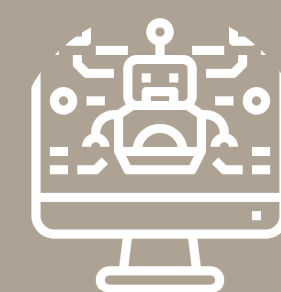
I'm very curious and
always want to learn
everything about
everything



pet lover.



one of my favorite
activities is cooking new
recipes.



I believe that technology
is capable of reducing
social inequalities.



I enjoy exploring new
things and challenging
myself every day.



Formal Training

IBM - Enterprise Design Thinking Practitioner

Enterprise Design Thinking is IBM's approach to applying design thinking at the speed & scale a modern enterprise demands.

Professional Scrum Master I Certification

Clear understanding of the rules of Scrum through the empirical foundation of Scrum

Bachelor of Technology

Academic training that provided technical and theoretical knowledge in the area of analysis and development of systems

Automation Anywhere Certified Advanced RPA Professional (V11.0)

This certification focusses on the knowledge of the product.

UX/UI Designer

Introduction to Design, UX and UI fundamentals, research and analysis methodologies, metrics, prototypes and tests.

EY Projects

ANHEUSER-BUSCH INBEV

Responsible for assessing RPA opportunities in SAP S/4Hana migration during GAPS workshops, participating in discussions with all areas of the company, and analyzing user stories in order to validate the addressing of all.

UNITEDHEALTH GROUP

Process mapping for automation using RPA technology, the assessment was realized in collaboration with the end user.

WAVESPACE

Participation in innovation projects for EY LAS BeyondMakers and Account Labs being the largest innovation projects throughout EY globally, creating and managing the plan of communication, assisting in creating materials and facilitating virtual design sprint sessions.



knowledge and skills

Soft Skills

- Problem Solving
- Flexibility/Adaptability
- Effective communication
- Open Mindedness

Software Documentations

- Process Design Document
- Software Design Description
- Requirements Analysis
- Unified Modeling Language

Tools

- Data Visualization with Power BI
- Jira, BMC Remedy, Trello
- Microsoft Office - Excel, Word, Power Point
- Cloud Services - Microsoft Azure, Amazon Web Services
- Whitebard Tools - Miro, Mural

Languages

- English – Advanced
- Spanish – Intermediate
- Portuguese – Native

RPA

- Automation Anywhere
- BluePrism
- UiPath

Methodologies

- Scrum
- Design Thinking
- Google Design Sprint
- Lean

Web Development

- HTML
- CSS
- JavaScript
- PHP

Programming Languages

- C
- .NET Framework (C#)
- Java
- Python

Database

- MySQL
- DB2
- SQLServer