Project BANK

Customer Segmentation

What is done?

 Analysed the data from previous marketing campaigns for our bank's term deposit product

 Looked into the possible link between age groups and purchasing behaviour of term deposit product

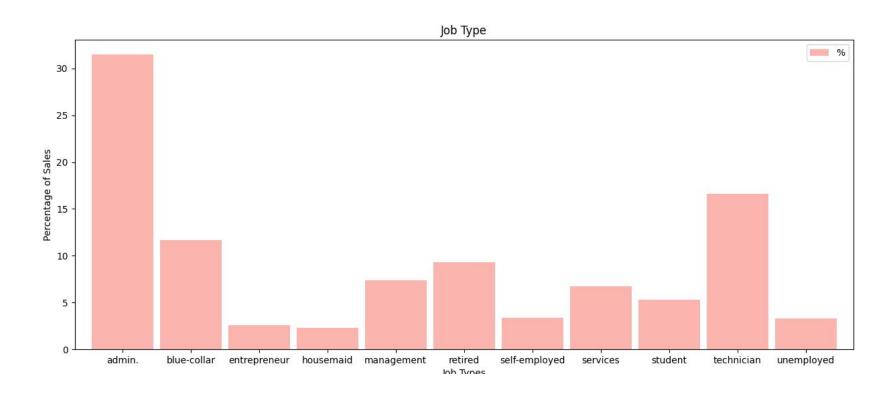
Compared these age groups in terms of education, marital status and job type for more insights

Why?

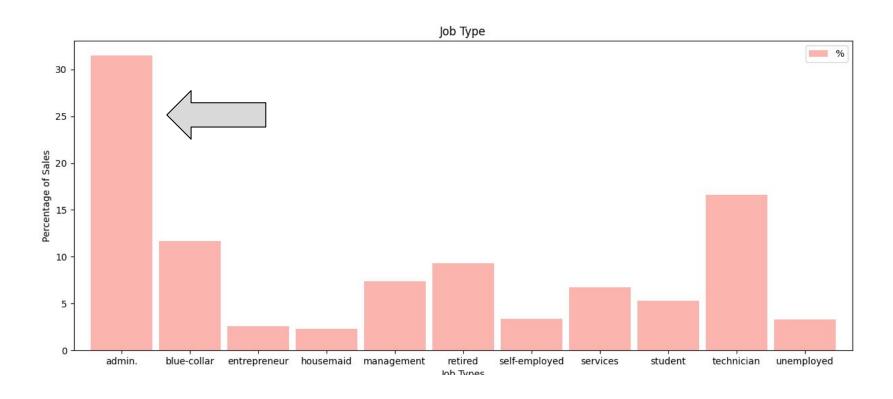
Give insights to the marketing team on previous marketing campaigns

 Help creating a stronger marketing campaign next time with enhanced targeting

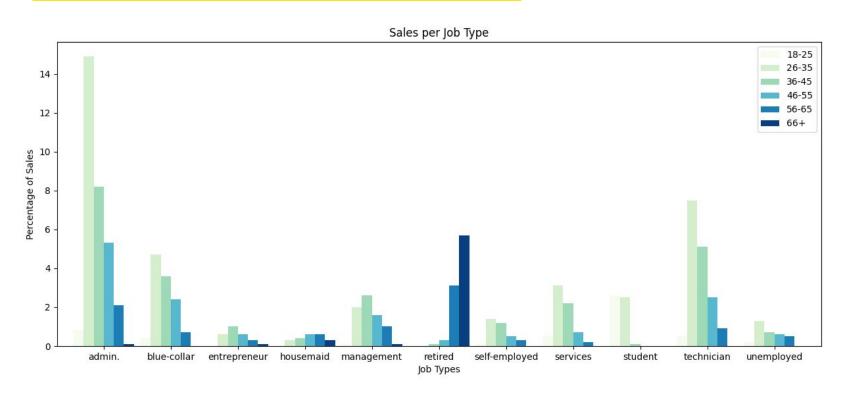
Sales % by Job Type



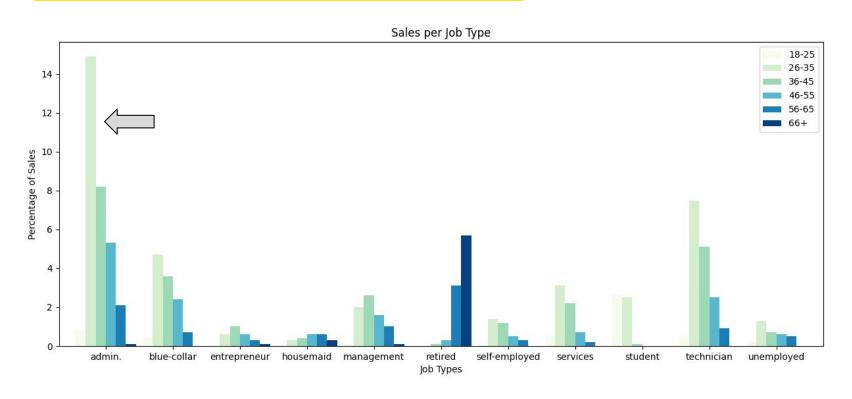
Sales % by Job Type



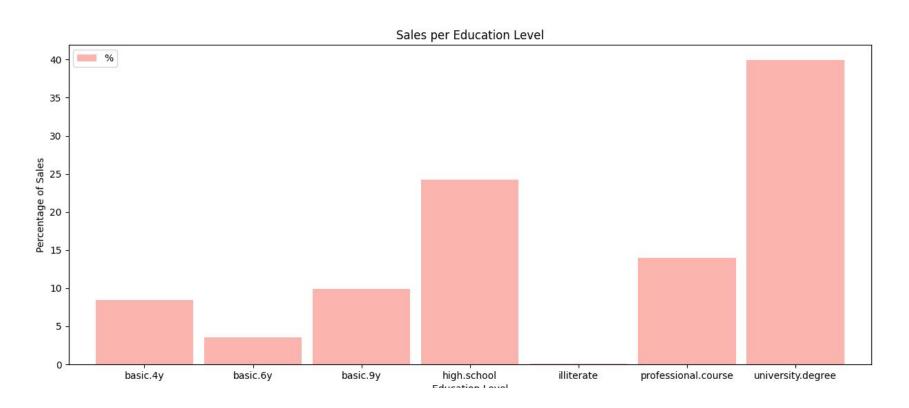
Sales % by Job Types and Age Groups



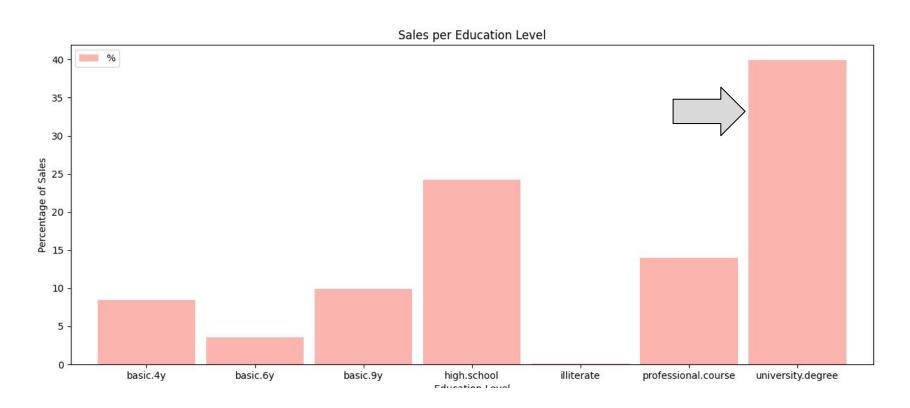
Sales % by Job Types and Age Groups



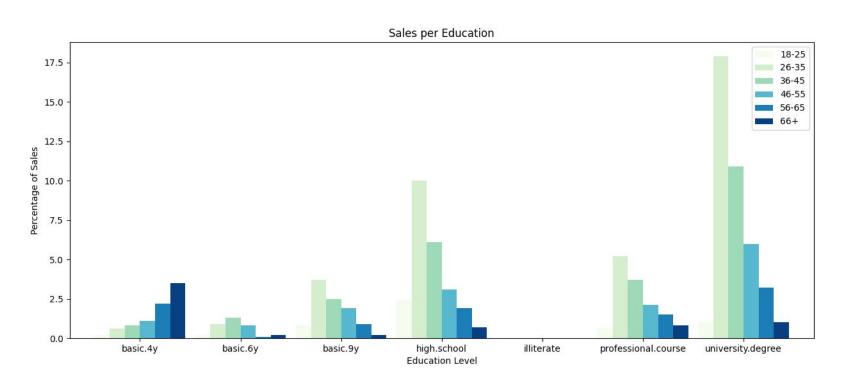
Sales % by Education Level



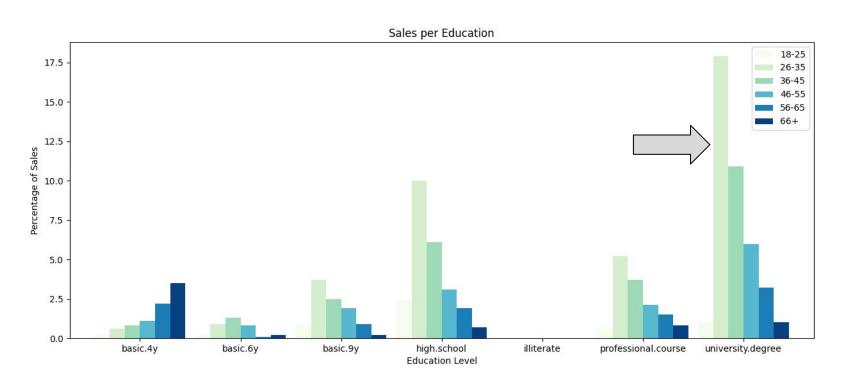
Sales % by Education Level



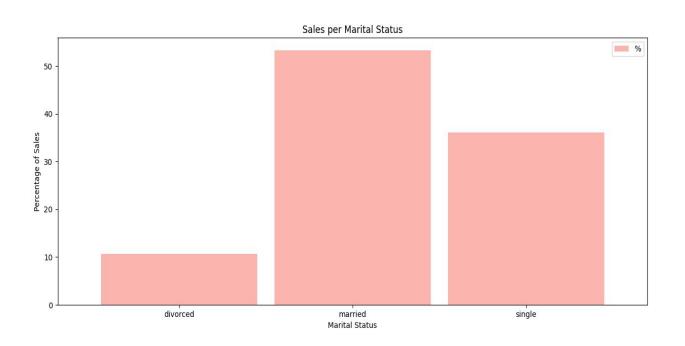
Sales % by Education Level and Age Groups



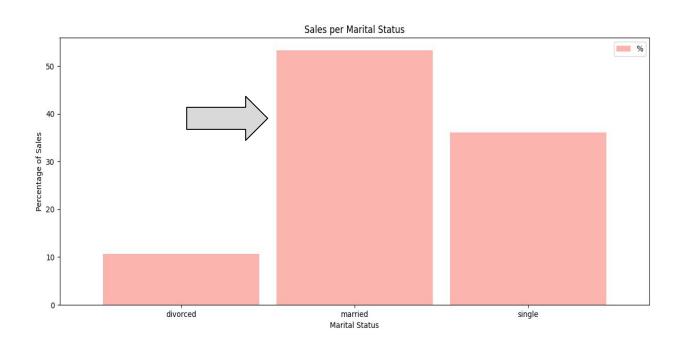
Sales % by Education Level and Age Groups



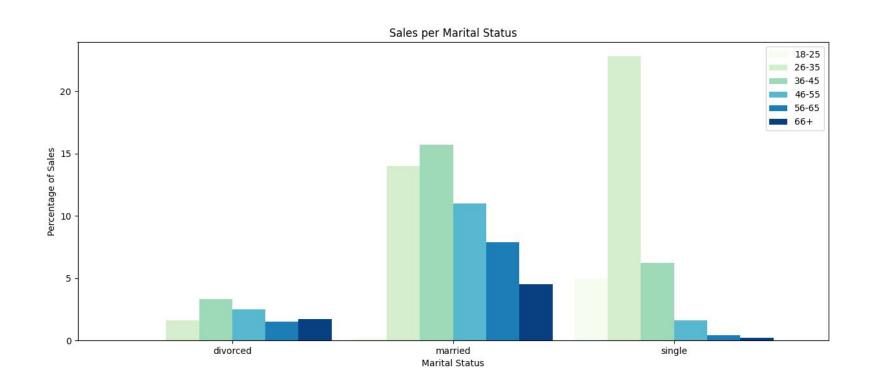
Sales % by Marital Status



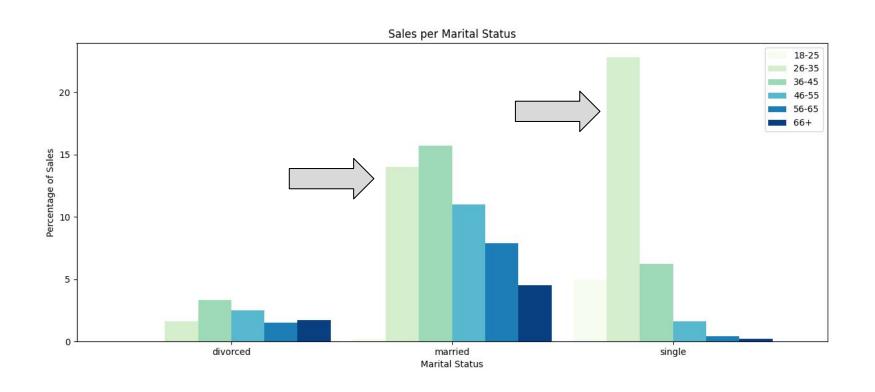
Sales % by Marital Status



Sales % by Marital Status and Age Groups



Sales % by Marital Status and Age Groups



Conclusions

Last marketing campaign was successful for below groups:

Administrators job type, age group 26-35

University Graduates, age group 26-35

Married Couples, all age groups; Single People age group 26-35

Thank You

Questions?