### **Practical 8: Poisson Regression Models - Diagnostics**

An insurance company has collected data on a random sample of its customers as follows:

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Gender (1 = Male, 2 = Female),

Age (in years)

Mileage per year (x1000 miles)

Province (1 = Leinster, 2 = Munster, 3 = Connaught, 4 = Ulster).
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For each customer, the number of claims made on their last annual policy was determined (*Claims*). The data is stored as 'Claims.txt'.

Download this file from Canvas, read it into an R dataframe and attach the dataframe.

View the names of the variables and view the data.

1. How many customers were in this random sample?

Use the table command to obtain a frequency distribution of the numbers of claims.

- 2. What is the most frequent number of claims?
- 3. What shape is the distribution of the numbers of claims?

Fit a Poisson regression model to the numbers of claims made using the explanatory variables; *Gender*, *Age*, *Mileage* and *Province*.

- 4. What is the deviance of the fitted model?
- 5. Obtain an appropriate p-value to assess the fit of the model.
- 6. What do you conclude about the fit of this model?

### Calculate the residuals and other diagnostic statistics for the model.

- 7. What is the value of the leverage for the first case?
- 8. What is the value of Cook's Distance for the first case?
- 9. What is the value of the Deviance Residual for the first case?
- 10. Use a scatter-plot with appropriately scaled axes, to compare the values of the Pearson and Deviance Residuals for all cases. What do you conclude?

## Obtain an index plot of the deviance residuals versus case number.

- 11. The deviance residuals appear in at least 3 bands. Why is this?
- 12. Using the index plot of the deviance residuals, what do you conclude about the systematic component of the model?

# Obtain a plot of the deviance residuals versus the linear predictor.

- 13. Using the plot of the deviance residuals versus the linear predictor, what do you conclude about the systematic component of the model?
- 14. How many outliers would you expect using the Deviance Residuals and the usual  $\pm 2$  cutoff?
- 15. Using the Deviance Residuals and  $a \pm 3$  cutoff, how many outliers are there?
- 16. Using the Deviance Residuals and a  $\pm$  3 cutoff, which cases are outliers?

## Obtain an index plot of the leverage values versus case number.

- 17. What is the cut-off value for leverage?
- 18. How many cases of high leverage are there?
- 19. Which case has the highest leverage?
- 20. Why does this case have high leverage?

# Obtain an index plot of the Cook's Distance values versus case number.

- 21. Which 4 cases have the highest influence?
- 22. Why is the most extreme case of Cook's Distance of high influence?
- 23. Based on the above diagnostics, which single case would you investigate **first**?
- 24. Based on the above diagnostics, which single case would you investigate **second**?