

Thank you for visiting Leifland Productions and The Kingdom of Wonders® website. Please take the time to read and understand our website and production Terms and Conditions and our Privacy Policy. The following Terms and Conditions constitute a legal document that describes your rights and responsibilities as a user of this website and as an attendee at any of our events. By using this website, purchasing tickets for any of our events either online or in-person, and/or attending any of our shows, you agree to abide by these legally binding Terms and Conditions.

### **Code of Conduct**

This show is presented as a family-friendly event. No obscene or profane language is used in the show and all content presented is appropriate for all ages. We ask that the audience and all attendees kindly reflect these family values while attending any of our events.

Leifland Productions and The Kingdom of Wonders Production welcomes participation from all identity groups and does not discriminate on any basis as long as the code of conduct is respected and followed.

Leifland Productions and The Kingdom of Wonders production are committed to providing a safe, entertaining and welcoming environment for all event participants. All participants, including, but not limited to, audience members, staff, contractors, vendors or any others present at the event or on the venue grounds at any time are expected to abide by this Code of Conduct. By attending any Leifland Productions and The Kingdom of Wonders production all individuals, including those who purchased tickets and/or are otherwise guests of the company, agree to accept and abide by these expectations which include treating all fellow attendees, staff, and vendors and any individuals present with respect and consideration. No personal attacks, harassment, intimidation or discrimination in any form (physical or verbal) directed toward other attendees, staff and/or suppliers/vendors will be tolerated. Obscene, profane or threatening language is forbidden directed towards fellow audience members or staff. Be mindful of your surroundings and of your fellow participants. Alert staff if you notice a dangerous situation or someone in distress.

### **Video and Audio Recording, Social Media Posts, and Cellphones**

The content of the production is copyright protected and no recording of the show inside the tent enclosure by any means (audio or video), including screen capture, is permitted. Attendees are welcome to take family photos of their party only. Attendees are asked to silence their cell phones during the event to ensure an enjoyable experience for all attendees.

### **Consequences**

Leifland Productions and The Kingdom of Wonders reserves the right to escort any patron out of the venue for disruptive or disrespectful behavior towards other audience members or staff. Any attendee who is found to be in violation of the code of conduct, recording or any other reasonable expected behaviors will be escorted out of the venue immediately by staff and will not be permitted to return to the venue. No refunds will be granted for those that are expelled from the venue.

### **Food and Beverage**

No outside food or beverages are permitted to be brought into the event venue. Concessions are available for purchase for those that would like to enjoy a snack or non-alcoholic beverage before, during, or after the show. No alcohol is permitted at the event. Those with food allergies are encouraged

to follow their own dietary needs. Leifland Productions and The Kingdom of Wonders production indemnify themselves against any claims resulting from the consumption of any drinks or food items while at the event or any physical illness, distress or other trauma resulting in consumed goods provided at the venue before, during, or after the event.

### **Accessibility**

Leifland Productions and The Kingdom of Wonders production strive to provide an accessible and family-friendly environment. Most seating is on bleachers which require a short walk up a compliant ramp. Those in wheelchairs can be accommodated on the ground level of the venue with a paid ticket and up to 2 accompanying guests with paid tickets can be provided folding chairs so your party may sit together. Stroller parking is provided outside the show venue.

### **Use of Sound and Lights**

The show may use various audio and visual features including the use of loud noises, bright lights, strobe lights and other theatrical tools. Leifland Productions and The Kingdom of Wonders production is held harmless from any participant's reaction to these effects and those with sensitivities are encouraged to not attend.

### **Refunds**

The show is a rain or shine event. No refunds will be provided. In the rare instance where the show must be cancelled due to unforeseen circumstances at the discretion of Leifland Productions, tickets will be reissued for a future show date and time. In very rare circumstances, and at the discretion solely of Leifland Productions, cancelled shows may provide a refund of the ticket price to the ticket holder. Any and all credit card processing fees are non-refundable. All concession and merchandise purchases are non-refundable.

### **Indemnification**

All individuals who are classified as audience members, attendees, registrants, vendors, contractors or in any way a participant or present individual of any Leifland Productions event, at any hosted Leifland Productions venue, or those acting on their behalf, agree to indemnify, defend and hold harmless Leifland Productions, any owners and staff (collectively, the "Indemnified Parties"), from and against any and all third party claims, losses, injuries, illness, or damages or loss of any kind to persons or property, governmental charges or fines, penalties, and all costs (including reasonable attorney's fees) (collectively, "Claim(s)"), in any way arising out of, or relating to, travel to/from and/or participation in and attendance at any Leifland Productions events and any and all related events, social gatherings, and meetings of any kind.

Furthermore, users of this website, agree to indemnify, defend and hold harmless Leifland Productions, any owners and staff (collectively, the "Indemnified Parties"), from and against any and all third party claims, losses, injuries, illness, or damages or loss of any kind to persons or property, governmental charges or fines, penalties, and all costs (including reasonable attorney's fees) (collectively, "Claim(s)"), in any way arising out of, or relating to, use of this website or any affiliated websites.

### **Contact**

For all business matters, please contact:

Leifland Productions

Address

Phone

Email

### **Content**

This website and any and all live show content and in-person events presented by Leifland Productions contain information including, without limitation, reports, data, applications, special offers, press releases, photographs, graphics, text, images, logos, icons, designs, software, audio and video material, trademarks, copyrights, other intellectual property and proprietary rights and other material (collectively "Content") belonging solely to Leifland Productions, LLC.

You acknowledge that all Content belongs exclusively to Leifland Productions. It is therefore forbidden to copy, modify, amend, delete, augment, publish, transmit, create derivative works of, create or sell products derived from, display or post, or in any other way exploit or use such Content without the express authorization of Leifland Productions.

By using this website, you acknowledge and agree that all Content is protected by copyright, trademark and other intellectual property and proprietary rights in effect in the United States, and that these rights are valid and protected in all forms, mediums and technologies that exist now or are developed or created in the future. No right, title or interest in any Content on this website, including, but not limited to, logos, images, and other marks, is transferred to you as a result of your use of this website and Leifland Productions reserves complete title and full intellectual property rights in and to such Content.

This website may include hyperlinks to other websites including but not limited to payment processing sites. We are not responsible for the content or any actions resulting from visiting or conducting business on these other websites.

### **Obligations as a User**

To use this site you must have reached the legal majority as prescribed by local laws where you are visiting the website. In using this website you agree to provide true, correct, up-to-date and complete information about yourself. By visiting this website, you agree not to post, publish, transmit or communicate messages that might involve a criminal offence or that could be detrimental to Leifland Productions.

Any illegal or unauthorized use of our website shall constitute a violation of our Terms and Conditions. You do not have permission to access our website in any way that violates these Terms and Conditions, the laws or regulations of United States or the country from which you are visiting the website. Illegal or unauthorized use of our website includes, but is not limited to: (i) using the website in a way that would facilitate illegal ticket sales, copying, modifying, deleting, augmenting, publishing, transmitting, creating derivative works of, creating or selling merchandise derived from our Content or in any other way exploit

our Content, in whole or in part; or (ii) using any automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to illegally gain access, acquire, copy or monitor any portion of this website or any network connected to the website or reproduce or circumvent the navigational structure or presentation of the website or any Content.

### **Reviews, Comments, Submissions and Feedback**

When submitting feedback, comments, questions, and/or reviews to Leifland Productions and/or The Kingdom of Wonders Production, you agree to post only appropriate, concise, polite messages and agree not to use obscene, profane or threatening language in any message posted on this website or any social media platforms.

You agree not to submit any content that violates any copyright, intellectual property or privacy rights of any third party, nor any content that is profane, libelous, defamatory, obscene, pornographic, indecent, lewd, harassing, threatening, illegal (under U.S. or foreign law) or otherwise objectionable. It is also prohibited to submit any executable files or any computer codes or programs to or through the website.

Any content you submit is for non-commercial use only. Any content you submit will be routed through the Internet and you understand and acknowledge that you have no expectation of privacy with regard to any content you submit including but not limited to written text, photos, or videos.

Any comments, feedback, notes, messages, ideas, suggestions or other communications (collectively, "Comments") sent to Leifland Productions shall be and remain the exclusive property of Leifland Productions. Your submission of any such Comments shall constitute an assignment to Leifland Productions of all worldwide right, title and interest in all copyrights and other intellectual property rights in and to the Comments. Leifland Productions will be entitled to use, reproduce, disclose, publish and distribute any material you submit for any purpose whatsoever, without restriction and without compensating you in any way. For this reason, we ask that you not send us any Comments, images, or videos that you do not wish to assign to us, including any confidential information or any original creative materials such as stories, product ideas, computer codes or original artwork.

You are solely responsible for the content of any message you post and/or send in anyway and Leifland Productions assumes no liability for any content you submit. Leifland Productions may, but is not legally obligated to, restrict or remove any and all content from a message that we determine in our sole discretion violates these guidelines or is otherwise harmful to us, other guests to this website, attendees at any of our events or to any third party. Leifland Productions reserves the right to purge the content you provide at any time.

### **Governing Law**

Leifland Productions LLC is registered in the state of Florida in the United States. Any legal conflict between a user and Leifland Productions is therefore subject to the laws of the United States and the applicable laws of United States.

### **Privacy**

Leifland Productions is committed to protecting your privacy and providing a safe online experience. This Privacy Policy applies to this website and governs data collection and usage. We take this matter very seriously and have instituted policies and procedures to ensure your privacy rights are protected. The

following outlines our Privacy Policy and details the measures we have taken to safeguard and protect your privacy.

### **What Information do we Collect?**

The data we collect is used to help us serve our event attendees in ensuring proper ordering of online tickets and pre-paid items. The information you provide to us will be used to record your online order to provide you with “will-call” ticket pick-up. We will maintain the confidentiality of your personal information and no attendee information is sold or otherwise provided to other organizations. Using our online payment system either through this website or for in-person credit card purchases does constitute your agreement to utilize these services. Leifland Productions does not provide the payment system which occurs on a different website and system. No credit card data is collected by or held by Leifland Productions. Any issues with credit card processing, security or other online payment, either through this website or in-person for credit card payments, are the full responsibility of the contracted payment processing services.

### **Use of Information**

Leifland Productions uses information voluntarily submitted by customers solely for the purpose of providing online ticket ordering services.

No personal information is collected from general users browsing this Website. When you visit our website, we may automatically collect statistics about your visit. This information does not identify you personally, but rather about your visit to our website. We may monitor statistics such as how many people visit our site, which pages people visit, from which domains our visitors come and which browsers people use. We use these statistics about your visit for aggregation purposes only. Aggregate data are only used for internal and marketing purposes and do not provide any personally identifying information.

Personal information and information specific to the requested activity may be collected along with a request for service, product, marketing, or event resources. For example, this information may include your contact name, address, telephone number, email address and services requested.

Credit Card Account Information is collected by a contract payment system. Leifland Productions does not collect credit card account information provided by its customers. When customers choose to pay using their credit cards either through this website or in-person at a live event, users are directed to an outside website/system to submit the information needed to obtain payment via a secure internet protocol. Please refer to the [SQUARE](#) system policies and procedures as the contracted payment gateway utilized for Leifland Productions. Leifland Productions is not responsible for any credit card processing errors or data collection that occurs on the SQUARE website or system.

### **Other Websites and Links**

This website may contain links to other websites. Please note that this Privacy Policy does not cover the privacy practices of external websites and we are not responsible for the privacy practices, content or functions of such websites, partners, or affiliates. You should review any privacy policies of such websites.