Use Case 1

Case Number: UC-001

Case Name: User Registration

Description: This use case describes the process by which a new user registers an account

with the SMB application.

Actor: New User

Priority: High

Type: Essential

Trigger: User selects the "Sign Up" option.

Major Input: User's email, password, preferred username.

Major Output: Confirmation of registration, user profile created.

Basic Flow:

| Step | Action | Actor |
|--------|--|--------|
| Step 1 | The system displays the registration form. | System |
| Step 2 | User enters their email, password, and preferred username. | User |
| Step 3 | System validates the information and creates a new user account. | System |
| Step 4 | User clicks on the verification link. | User |
| Step 5 | System logs the user into their new profile | System |

Use Case 2

Case Number: UC-002

Case Name: Post Scheduling

Description: Users can schedule posts to be published on multiple social media platforms

simultaneously.

Actor: Registered User

Priority: High

Type: Functional

Trigger: User decides to schedule a new post.

Major Input: Content of the post, scheduled time, selected platforms.

Major Output: Scheduled post details, confirmation of scheduling.

Basic Flow:

| Step | Action | Actor |
|--------|----------------------------|--------|
| Step 1 | The system presents the | System |
| | scheduling interface | |
| Step 2 | User inputs all necessary | User |
| | details | |
| Step 3 | System confirms the | System |
| | scheduling and displays it | |
| | to the user | |

Use Case 3

Case Number: UC-003

Case Name: Fetch and Display Analytics

Description: This use case involves fetching and displaying analytics for social media

performance across various platforms.

Actor: Marketing Analyst

Priority: Medium

Type: Reporting

Trigger: Analyst selects the "View Analytics" option.

Major Input: Date range, selected platforms.

Major Output: Analytics reports showing engagement metrics, reach, and other KPIs.

Basic Flow:

| Step | Action | Actor |
|--------|----------------------------|--------|
| Step 1 | System prompts the user to | System |
| | select platforms and date | |
| | range | |
| Step 2 | System processes the | System |
| | request and fetches the | |
| | data | |
| Step 3 | Analyst reviews the | System |
| | performance metrics | |