























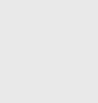































































Mapping Actors in Voice Interface Technology

Sectors where products are used	Type of service offered & technology used	Company name & typology	Language support	Disclosure
	 AI	AMAZON SMART SPEAKER	 2 Languages	 Specifies voice data processing
	 NLP	CEDEX TECHNOLOGIES CHATBOTS	 Languages not mentioned	 No Privacy Policy
	 NLP	COGNIZYR SPEECH RECOGNITION	 18 Languages	 Specifies voice data processing
	 AI/NLP	DHEE AI CONVERSATIONAL AI	 Languages not mentioned	 No Privacy Policy
	 Voice Technology	ESPRESSO LABS VOICE ASSISTANTS	 Languages not mentioned	 Specifies voice data processing
   	 AI	FLOATBOT VOICE BOT	 Languages not mentioned	 Does not specify voice data processing
	 AI	GOOGLE SMART SPEAKER	 2 Languages	 Specifies voice data processing
	 Speech Recognition	GNANI.AI AI-POWERED VIRTUAL ASSISTANT	 6 Languages	 Does not specify voice data processing
  	 NLP	HAPTIK INTELLIGENT VIRTUAL ASSISTANTS	 6 Languages	 Does not specify voice data processing
	 NLP	JINY ASSISTIVE UI	 5 Languages	 Does not specify voice data processing
	 NLP	KLOVECHEF VOICE MARKETING	 Languages not mentioned	 Does not specify voice data processing
	 AI	KWANTICS VOICE ASSISTANT	 Languages not mentioned	 No Privacy Policy
	 AI	MANTRA LABS MULTILINGUAL, AI & VIDEO ENABLED CUSTOMER SUPPORT BOT	 Languages not mentioned	 Does not specify voice data processing
	 Voice Technology	NAVANA TECH TEXT-FREE, IMAGE-BASED AND VOICE ASSISTED TECHNOLOGY	 9 Languages	 No Privacy Policy
	 NLP	NIKI AI MULTILINGUAL & VOICE BASED	 4 Languages	 Does not specify voice data processing
	 NLP	NUANCE TECHNOLOGY VOICE BOT	 Languages not mentioned	 No Privacy Policy
 Speech Recognition	 Speech Recognition	REVERIE VOICE SUITE	 22 Languages	 Does not specify voice data processing
	 NLP	SAARTHI AI VOICE BOT	 22 Languages	 Does not specify voice data processing
	 NLP	SENSEFORTH AI CONVERSATIONAL AI	 2 Languages	 Does not specify voice data processing
 	 Context Conversational Clustering	SKIT VERNACULAR INTELLIGENT VOICE ASSISTANT	 Languages not mentioned	 Does not specify voice data processing
	 Speech Recognition	SLANG LABS IN-APP VOICE ASSISTANTS	 4 Languages	 Specifies voice data processing
	 AI	VOKAL VOICE NOTE	 11 Languages	 Specifies voice data processing
	 Speech Analytics	VOXTA SPEECH TECHNOLOGY	 Languages not mentioned	 No Privacy Policy

SECTORS	TYPE OF SERVICE	LANGUAGE SUPPORT	DISCLOSURE
 FINANCE  HOSPITALS	 BUSINESS FACING	 MULTILINGUAL SUPPORT	 SPECIFIES VOICE DATA PROCESSING
 GOVERNMENT  OTHERS	 USER FACING	 NO MULTILINGUAL SUPPORT	 DOES NOT SPECIFY
'Others' includes companies under the telecom, hospitality, transportation, and e-Commerce sectors			 NO PRIVACY POLICY

DEFINITIONS OF TECHNOLOGIES

NLP: Natural Language Processing is the branch of AI, that is works to giving computers the ability to understand human text and language.

AI: Artificial intelligence is seeks to simulate human intelligence processes by machines

SPEECH RECOGNITION: Speech Recognition is the ability of a machine or program to identify words spoken to it and convert into text

SPEECH ANALYTICS: Speech analytics is the process of analysing recorded calls to gather customer information to improve communication and future interaction

CONTEXT CONVERSATIONAL CLUSTERING: Conversation Clusters attempts to bridge the verbal language barrier by using humans and machines

VOICE TECHNOLOGY: Refers to the ability of some devices to understand and respond to human speech