

Brett Burley-Inners
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EDUCATION

Pennsylvania College of Technology
Technical Support Technologies (A.A.S.)

Williamsport, Pennsylvania
June 2013

Mansfield University of Pennsylvania
Computer Science (B.S.)

Mansfield, Pennsylvania
May 2017

PROFICIENCIES

- | | |
|----------------------------------------|----------------------------------|
| ▫ Java | ▫ Python |
| ▫ HTML | ▫ CSS |
| ▫ Linux (Ubuntu, Fedora, Debian) | ▫ Scripting (Bash) |
| ▫ Windows XP, Vista, 7 | ▫ Microsoft Excel, Outlook, Word |
| ▫ Hardware troubleshooting/diagnostics | ▫ Virtual networking |

WORK EXPERIENCE

Pennsylvania College of Technology
Student Assistant (Library Tech Desk)

South Williamsport, Pennsylvania
May 2012 – May 2013

Duties:

- Troubleshoot network connectivity for student-owned devices
- Troubleshoot common network problems
- Printer maintenance
- Provide technical assistance for common software issues (brief software listing below)
 - Microsoft Office (Word, PowerPoint, and Excel)
 - Web-based email (Gmail, Yahoo, and Outlook)

Mansfield University of Pennsylvania
Student Assistant

Mansfield, Pennsylvania
November 2014 – May 2015

Duties:

- Record, edit, and post video lectures
- Manage YouTube accounts
- Aid in setup of video production environment

REFERENCES

Available upon request.