

**Hassan Sadisu**  
Tabora Alajj Accra North

Phone: 024 373 2087  
Email: hassansadisu@gmail.com

## Personal Informations:

Age	-	36
Sex	-	Male
Marital status	-	Single

Nationality	-	Ghanaian
Languages Spoken	-	English, Akan, Gonja and a bit of Hausa/Ga
Languages written	-	English and Akan

## Educational Objective:

Aiming to study **Information Technology** to the Highest Level to strengthen my capabilities and to enable me take huge responsibilities and be able to meet global challenges in the world of **Information Technology**.

## Employment History

### Hexagram Limited

2020 – 2023

**Position:** Project/Product Owner & Business strategy

### Responsible for:

- Supervision of Tech project builds as a team lead
- Testing of software developments releases
- Definition of project scope and feature sets
- Played a role in the business strategy department

### Tech-Centrum Consultancy

2015 – 2020

**Position:** Network Engineer

### Responsible for:

- Supervision of projects
- Involvement in Fibre optic builds
- Management of online hosted domains
- Providing support for clients on cPanel platform

### **iBurst Africa Ghana Limited (ISP)**

2012 - 2015

**Position:** Technical Support Consultant

### **Responsible For:**

- Acting as a level 2/3 technical support
- Onsite technical support to resolve network issues

- Onsite Installation of CPE
- All other IT related jobs assigned

**Key Achievements:**

- Was able to forge an excellent working relationship with managers and co-workers
- Established a good relationship with clients
- Reduction of customer complains
- Quick response to customer complains
- Attained the status as a key member in the Customer service/ technical support department

**1Village Group Limited (Winneba CR)**

**2011**

**Position:** Information Technology Officer

**Responsible For:**

- Management of Company LAN and WAN
- Management of Company Network Infrastructure
- Management of Company's community ISP
- Onsite installation of Wireless Nanostations (CPE)
- Company and Client Computer repairs

**Key Achievements:**

- Stability of company LAN and WAN
- Reduction of customer complains
- Quick response to customer complains

**Brandon Internet Communications [SWISSNET]**

**2005 – 2008**

Position: Project/ Staff Management  
Computer Systems and Network Administrator.

**Responsible for:**

- Fault diagnostics and preliminary cost assessment of the repairs
- Managing the replacement parts in computer systems
- Interacting with Staff members involved in repairs
- Supervision of Company Staff members
- Allocation of work among the staff
- Undertaking Company expansion
- Managing the Establishment of New Branches
- Installation of Operating systems and Application Software on Computers

**Key achievements:**

- Attainment of a fault – tolerant Network Environment
- Built a live production Network of up to 50 computers in Kumasi
- Established very good relationship with key customers
- Able to maintain a good relationship with the directors and the junior staff as a middleman

## **PIZZA INTERNET CAFÉ AND COMPUTER SALES 2005**

2004 -

Position: Network and Computer Systems Technician

### **Responsible for:**

- Managing and Securing Local LAN
- Securing time code Server
- Installation of Operating systems and Application Software on Computers
- Testing and repairing Computer systems prior to sale
- Acted as sales person from time to time

### **Key achievements:**

- Very low rate of customer complaints
- Setting up the company's Local LAN
- Very good results as a temporary sales person

## **POWERPOINT INTERNET CAFÉ**

2004

Systems/Network Technician, Internet Assistant

### **Responsible for:**

- Managing and Securing Local LAN
- Securing time code Server
- Assisted customers in getting acquainted with the Internet
- Installation of Operating systems and Application Software on Computers

### **Key achievements:**

- Very low rate of customer complaints
- Setting up the company's Local LAN

## **SKILLS IN NETWORKING**

- Building LANs using network devices
- Building networking cables
- Manipulation of IP Addresses
- Creation of a subnetted IP Addressing scheme
- Implementing security on router interfaces
- Configuration of VLANs
- Understands the workings of STP and Trunking
- Configuration of Routing information Protocol (RIP)
- Configuration of OSPF and EIGRP routing protocols
- Configuration of standard and extended Access Control Lists on routers
- Configuration of routers to work with PPP and Frame Relay
- Configuration of Frame Relay
- Configure authentication on a router using PPP
- Configuration of PAP and CHAP protocols on routers
- Configure NAT, PAT and DHCP on routers
- Network Design Concepts
- Network Implementation and Management

## **GENERAL INFORMATION TECHNOLOGY SKILLS**

- Hardware and Software Installation
- Hardware and software troubleshooting and repairs
- Micro Computer System Assembling
- Microsoft windows from Windows 98 to windows 7
- Comfortable with Linux systems
- Microsoft word
- Microsoft Excel
- Internet Technologies and Protocols
- Corel Draw Basics

## **EDUCATION HISTORY**

**Codecademy [www.codecademy.com](http://www.codecademy.com)**

**2023**

**Frontend Engineer**

**Advanced Information Technology Institute**

**2009 - 2010**

**(The Ghana India Kofi Annan Centre of Excellence in ICT)**

**Course: Cisco Certified Network Associate (CCNA)**

### **Certifications:**

1. Networking for Home and Small Business
2. Working from Small - Medium Business to the ISP
3. Introducing Switching and Routing in the Enterprise
4. Designing and Supporting Computer Networks

**Vision One Systems I.C.T Centre**

**2004 Course:**

**Computer Hardware and Local Area Networking**

### **Certifications:**

1. Diploma in Hardware/Computer Architecture and Local Area Networking
2. Diploma in Microsoft Office Suite

**Akim Asuom Secondary School**

**1999 – 2001**

### **Certification:**

Senior Secondary School Certificate

## **REFERENCE:**

- |   |   |
|---|---|
| 1. Mr. Sylvester Osei Agyekum<br>Administrative Staff<br>DED(German High Commission Accra)<br>PMB 107 Accra<br>Tel: 021772064<br>Phone: 024 8648106 | 2. Miss Eleanor Afful<br>CCNA Instructor<br>Advanced Information Technology Institute<br>Ridge - Accra<br>Tel: 027 782 0576 |
|---|---|