

CLAIRE L. C. GIBEAU

Technical PM • Seattle, WA • 253.820.1207 • [Email](#) • [LinkedIn](#) • [GitHub](#) • [Website](#)

Target-driven Technical PM with a passion for taking amazing ideas and making them tangible. Skilled in streamlining operations to ensure maximum customer satisfaction and business revenue. Demonstrated ability coordinating diverse teams to complete objectives. Organized and detail-oriented with a proactive growth mindset. Computer Development and PM certified.

SKILLS

Project & Program Management	Team Building & Leadership	Strategic & Visionary Planning
MERN Full-Stack Development	Proposal Development, Project	Change Management
Cross-Functional Teams	Planning, Execution & Tracking	System Migrations

Software Proficiencies: HTML, CSS, JavaScript, Node.js, MySQL, Firebase, Express, Mongo, React, GitHub, Concur, Taleo, Oracle, Workday, Visio, SharePoint, MS Office Suite, MS Project, Windows, Mac OS X, SmartSheet, OneDrive

EXPERIENCE

PROJECT MANAGER, NORDSTROM CORPORATE SEATTLE, WA MAY 2014 - PRESENT

- Full lifecycle Project Manager delivering Assessment Pilot impacting 6K+ applicants; integrated tech in 2 applicant tracking systems, and partnered with cross-functional teams and the C-suite
- Authored and managed testing environments & partnered with engineering to launch Assessment Pilot
- Program Manager for Contingent Workforce (\$10M) and Canadian Immigration (100 employees)
- Reformed programs including: Request Contribution reorg reducing resources by 65%, Quality Assurance Program gaining 75% efficiency, and Cross-Team Alignment reducing overlap by 35%
- Launched hiring work stream for special project teams including New Store Opening, Internship Program, and Nordstrom's first international Flagship launch resulting in 1,000+ hires within 2 weeks
- Standardized best business practices through systems migration and authored new business requirements; created job aids adopted companywide utilized by >70K employees

ORGANIZATION LEAD, NORDSTROM RETAIL SEATTLE, WA JUL 2011 - MAY 2014

- Implemented Mobile Point of Sale system achieving adoption rates of 80% within first 9 months
- Adapted digital client tracking system, increasing personal trade by >45%; regionally adopted
- Managed 125+ Cosmetics Team employees achieving 20M+ in sales; coordinated Trend Shows, Women's Half Yearly and Anniversary Events with YoY growth of up to >160%
- Coordinated 50+ Customer Shopping Nights, Wardrobing Events, and Fashion Presentations increasing revenue, personal trade, and wallet share
- Selected and graduated from exclusive Future Nordstrom Leaders program

VICE PRESIDENT STUDENT GOVERNMENT, PIERCE COLLEGE WA JUN 2005-AUG 2007

- Successfully executed complex building projects for three new buildings on campus.
- Managed event team including headliner events such as Arianna Huffington of the Huffington Post.

EDUCATION

Certified Full Stack Web Developer – University of Washington – May 2019

Certified Project Manager – University of Washington – 2018

Certified in Computer Science Fundamentals – Stanford Online – 2017

Bachelor of Business Administration & Management, and Interdisciplinary Arts & Sciences

University of Washington, Milgard School of Business – Dean's List – 3.9 GPA – 2010

Projects

Study Buddy – Technical PM and Developer – [Link](#) – [GitHub](#)

RecipEasy – Technical PM and Developer – [Link](#) – [GitHub](#)