

Creating a new account

To gain access to the Cleura Cloud Management Panel, you first have to create a new account. For that, navigate to <https://cleura.cloud>. At the bottom right-hand side of the page, click on the *Create account* button.

cleura

Login

Be yourself. The world worships the original.
Ingrid Bergman

Username

Username

Password

Password

Log in

Forgot your password?

I don't have an account yet

Create account

Select the new account type (that would be *Company* or *Private*), carefully type in a valid email address, and choose your country. At your leisure, please read the [City Network General Terms And Conditions](#) and our [Data Processing Agreement](#). Agree to these documents (select *Yes*), check the *I'm not a robot* box, and then click on the *Create* button.



The image shows the login form for the Cleura Cloud Management Panel. At the top, there is an orange header with the Cleura logo and a 'Login' link. Below the header, the form is centered and features the quote 'Be yourself. The world worships the original.' by Ingrid Bergman. The form includes fields for 'Type' (with 'Company' selected), 'Email' (masked with dots), and 'Country' (set to 'GREECE'). A reCAPTCHA 'I'm not a robot' checkbox is present. Below these fields, there is a checkbox for agreeing to the 'City Network General Terms And Conditions' and 'Data Processing Agreement', with 'Yes' selected. A 'Create' button is at the bottom right of the form. At the bottom left of the page, there is a 'Log in' button with a back arrow.

This will redirect you to the Cleura Cloud Management Panel, and since you are logging in from a new account for the first time, you now have to take three simple steps.



- **Step 1 - Confirm your email.** Check your inbox or your SPAM/junk folder for an email from `no-reply@cleura.com` with the subject *Thank you for your registration - Cleura Cloud*. Open that email and click on the link in the message body.



- **Step 2 - Account information.** After clicking on the confirmation link you move on to step two, where you enter all relevant information that uniquely identifies the brand-new account. Type in, for example, a username for the account user, and make sure you define a strong password for them. (A password manager may come in handy.) Please note that all fields are mandatory, so take a little time and fill them in accordingly. Should you have a rebate code, do not forget to click on *I have a rebate code* and type it in below. When you are done, click on the *Save* button.

A screenshot of the Cleura Cloud web interface showing the '2.Account information' step of the account creation process. The form has three tabs: '1. Confirm your email', '2. Account information', and '3. Account verification'. The '2. Account information' tab is active. The form contains the following fields: 'Account type' (dropdown menu with 'company' selected), 'Country' (dropdown menu with 'GREECE' selected), 'Username' (text input), 'Password' (password input), 'First name' (text input with 'Kris'), 'Last name' (text input), 'Company name' (text input with 'Creations'), 'Org. nr.' (text input with '129'), 'Address' (text input), 'Zip code' (text input), 'City' (text input), 'Phone' (text input), and 'Rebate Code' (radio button with 'I have a rebate code' selected). A note at the bottom says '* All fields are mandatory!'. A 'Save' button is at the bottom right. The background shows a dashboard with a sidebar and a main area with 'Alerts (last 24H)' and 'Measures (last 24H)' sections.

- **Step 3 - Account verification.** While the new account is being created, and before it becomes fully operational, you have to take one last step toward verification. You do that either by entering valid credit card information or by

placing a simple phone call. Should you choose to verify by credit card, rest assured that no charge will take place — no money will be drawn from the card, in other words. On the other hand, if you prefer to verify by phone, you may certainly do so during business hours (08:00 - 17:00 CET/CEST UTC+1/UTC+2). If you choose to call, please remember that you will be asked for the username of the new account, so have that piece of info handy.



After the account verification is complete, you are greeted by the Cleura Cloud Management Panel. Feel free to follow through the introductory guide to the environment — that will not take long — or skip it and start taking advantage of the Cleura Cloud without delay.

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