

Managing invoices

You may quickly review your invoices regarding the monthly usage of Cleura Cloud resources, selectively pay outstanding invoices, save any number in PDF format, and change the email address for receiving such invoices.

First, fire up your favorite web browser, navigate to the **Cleura Cloud Management Panel** start page, and log into your Cleura Cloud account.

Listing invoices

Make sure the vertical pane on the left-hand side of the dashboard is expanded. Please look at the options and click on *Invoices* (right below *Users*). Then, in the main pane of the dashboard, you will see a list of paid and outstanding invoices.

cleura

Project

Create ...

Dashboard

Compute

Networking

Storage

Images

Security Groups

Orchestration

Kubernetes

Logs

Users

Invoices

Support

API

Monitoring

Settings

Invoice No	Outstanding Amount	Invoice Date	Due Date	
123456789	\$1,234.56	2023-10-01	2023-10-15	...
987654321	\$5,678.90	2023-09-15	2023-09-30	...
234567890	\$9,012.34	2023-08-20	2023-09-05	...
345678901	\$3,456.78	2023-07-10	2023-07-25	...
456789012	\$7,890.12	2023-06-05	2023-06-20	...
567890123	\$2,345.67	2023-05-01	2023-05-15	...
678901234	\$6,789.01	2023-04-15	2023-04-30	...
789012345	\$0.00	2023-03-10	2023-03-25	...
890123456	\$0.00	2023-02-05	2023-02-20	...
901234567	\$0.00	2023-01-01	2023-01-15	...
012345678	\$0.00	2022-12-15	2022-12-30	...

Any paid invoice has a green circle-with-tick icon at the left of its row. Also, look at the *Outstanding Amount* column, where there is a value of 0.00 for each paid invoice.

Type	Invoice No	Outstanding Amount	Invoice Date	Due Date
Invoice	12345	1,234.56	2023-10-01	2023-10-15
Invoice	12346	1,234.56	2023-10-01	2023-10-15
Invoice	12347	1,234.56	2023-10-01	2023-10-15
Invoice	12348	1,234.56	2023-10-01	2023-10-15
Invoice	12349	0.00	2023-10-01	2023-10-15
Invoice	12350	0.00	2023-10-01	2023-10-15
Invoice	12351	0.00	2023-10-01	2023-10-15
Invoice	12352	0.00	2023-10-01	2023-10-15

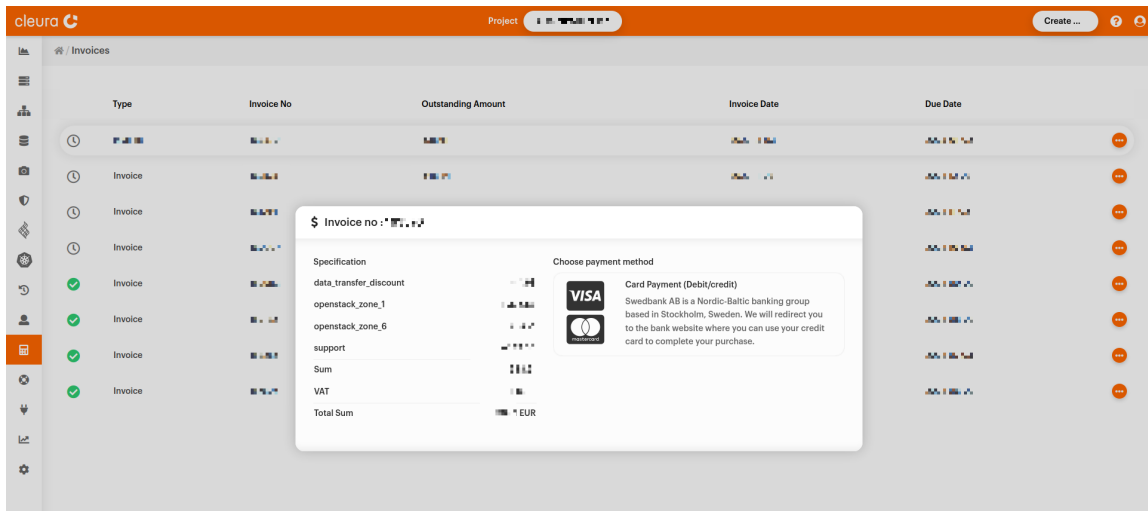
Displaying invoice details

Notice the three-dot orange icon at the right of any invoice row. By clicking on it, you get a pop-up with specific options regarding the corresponding invoice. For example, you can view the invoice's PDF or download it onto your computer.

Type	Invoice No	Outstanding Amount	Invoice Date	Due Date
Invoice	12345	1,234.56	2023-10-01	2023-10-15
Invoice	12346	1,234.56	2023-10-01	2023-10-15
Invoice	12347	1,234.56	2023-10-01	2023-10-15
Invoice	12348	1,234.56	2023-10-01	2023-10-15
Invoice	12349	0.00	2023-10-01	2023-10-15
Invoice	12350	0.00	2023-10-01	2023-10-15
Invoice	12351	0.00	2023-10-01	2023-10-15
Invoice	12352	0.00	2023-10-01	2023-10-15

Paying outstanding invoices

There is also the *Pay this invoice* option. Choose it for an outstanding invoice and you will get a pop-up with a detailed rundown of the dues, together with supported payment methods.



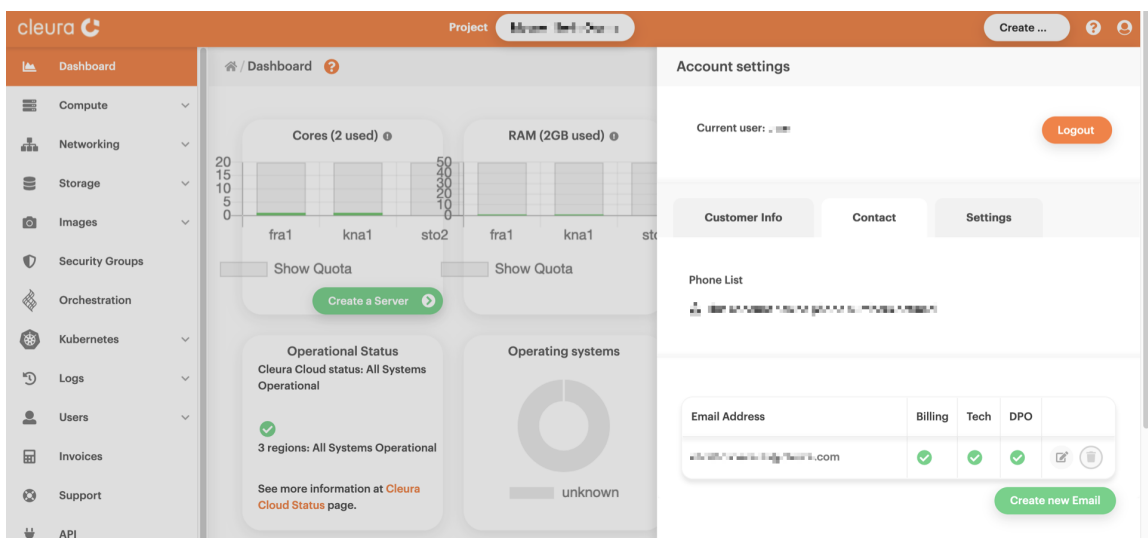
Changing your invoice email address

Finally, you may change the email address for receiving invoices. At the right-hand side of the dashboard, click the user icon at the top of the page. A pane titled *Account settings* will slide over.

There are three tabs in that pane:

- *Customer Info*,
- *Contact*,
- *Settings*.

Click the middle one, *Contact*. If there is only one email address, it will have all available roles activated — including the *Billing* role.



Add a new email address to receive future invoices in a different email. Then, make sure the *Billing* role is deactivated for the old email address and activated for the new one.

The screenshot displays the Cleura dashboard interface. On the left is a navigation sidebar with categories like Compute, Networking, Storage, Images, Security Groups, Orchestration, Kubernetes, Logs, Users, Invoices, Support, and API. The main content area is divided into two sections. The left section, titled 'Dashboard', contains resource usage charts for 'Cores (2 used)' and 'RAM (2GB used)', each with a 'Show Quota' button and a 'Create a Server' button. Below these are 'Operational Status' (showing 'All Systems Operational') and 'Operating systems' (showing 'unknown'). The right section, titled 'Account settings', includes a 'Current user' field with a 'Logout' button, tabs for 'Customer Info', 'Contact', and 'Settings', a 'Phone List', and a table for managing email addresses.

Email Address	Billing	Tech	DPO	
example@cleura.com	✗	✓	✓	✎ ✖
example@cleura.gr	✓	✗	✗	✎ ✖

A 'Create new Email' button is located at the bottom right of the email table.

Last update: 2022-12-21

Created: 2022-12-20

Authors: Christos Varelas, Florian Haas