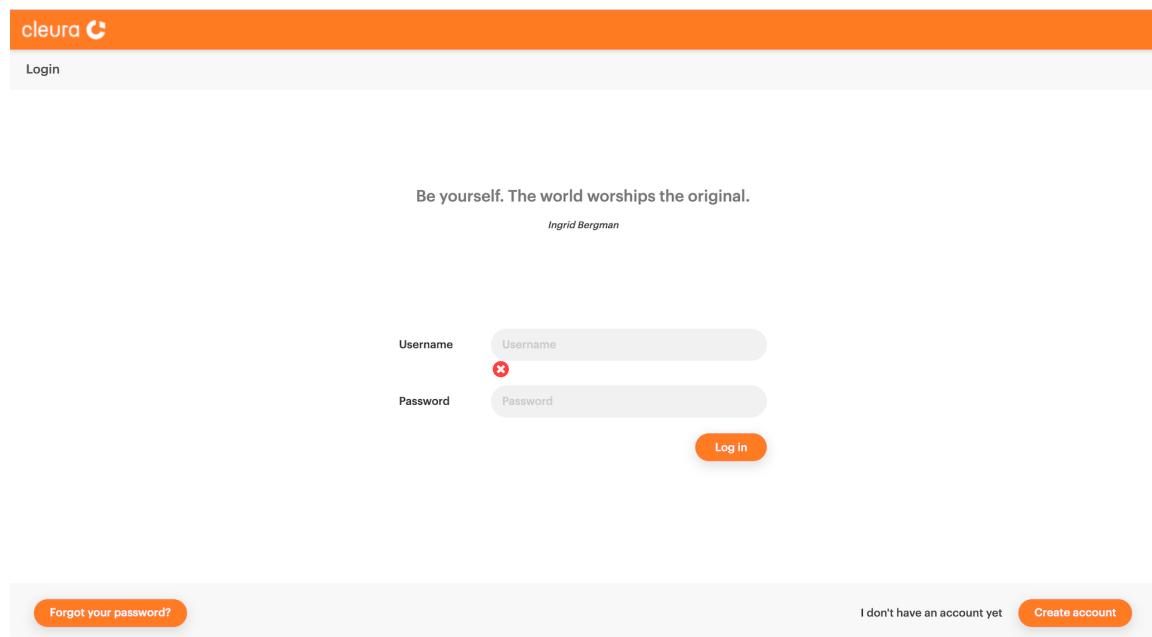


Creating a new account

To gain access to the Cleura Cloud Management Panel, you first have to create a new account. For that, navigate to <https://cleura.cloud>. At the bottom right-hand side of the page, click on the *Create account* button.



The screenshot shows the login page of the Cleura Cloud Management Panel. At the top, there is an orange header with the 'cleura' logo and a circular icon. Below the header, a light gray bar contains the word 'Login'. The main content area features a quote: 'Be yourself. The world worships the original.' by Ingrid Bergman. Below the quote, there are two input fields: 'Username' and 'Password'. The 'Username' field has a red 'x' icon next to it, indicating an error. To the right of the 'Password' field is an orange 'Log in' button. At the bottom of the page, there is a light gray bar with three buttons: 'Forgot your password?' (orange), 'I don't have an account yet' (light gray), and 'Create account' (orange).

Select the new account type (that would be *Company* or *Private*), carefully type in a valid email address, and choose your country. At your leisure, please read the [City Network General Terms And Conditions](#) and our [Data Processing Agreement](#). Agree to these documents (select *Yes*), check the *I'm not a robot* box, and then click on the *Create* button.



The image shows the login form for the Cleura Cloud Management Panel. At the top, there is an orange header with the Cleura logo and a 'Login' link. Below the header, the form is centered and features the quote 'Be yourself. The world worships the original.' by Ingrid Bergman. The form includes fields for 'Type' (with 'Company' selected), 'Email' (masked with dots), and 'Country' (set to 'GREECE'). A reCAPTCHA 'I'm not a robot' checkbox is present. Below these fields, there is a checkbox for agreeing to the 'City Network General Terms And Conditions' and 'Data Processing Agreement', with 'Yes' selected. A 'Create' button is at the bottom right of the form. At the bottom left of the page, there is a 'Log in' button with a back arrow.

This will redirect you to the Cleura Cloud Management Panel, and since you are logging in from a new account for the first time, you now have to take three simple steps.



- **Step 1 - Confirm your email.** Check your inbox or your SPAM/junk folder for an email from `no-reply@cleura.com` with the subject *Thank you for your registration - Cleura Cloud*. Open that email and click on the link in the message body.



- **Step 2 - Account information.** After clicking on the confirmation link you move on to step two, where you enter all relevant information that uniquely identifies the brand-new account. Type in, for example, a username for the account user, and make sure you define a strong password for them. (A password manager may come in handy.) Please note that all fields are mandatory, so take a little time and fill them in accordingly. Should you have a rebate code, do not forget to click on *I have a rebate code* and type it in below. When you are done, click on the **Save** button.

The screenshot shows the "2.Account information" step of the account creation process. The form is titled "1. Confirm your email" and "2. Account information". It contains the following fields:

- Account type:
- Country:
- Username:
- Password:
- First name:
- Last name:
- Company name:
- Org. nr.:
- Address:
- Zip code:
- City:
- Phone:
- Rebate Code: ☐ I have a rebate code

At the bottom, there is a note: "* All fields are mandatory!". A "Save" button is located at the bottom right of the form.

- **Step 3 - Account verification.** While the new account is being created, and before it becomes fully operational, you have to take one last step toward verification. You do that either by entering valid credit card information or by

placing a simple phone call. Should you choose to verify by credit card, rest assured that no charge will take place — no money will be drawn from the card, in other words. On the other hand, if you prefer to verify by phone, you may certainly do so during business hours (08:00 - 17:00 CET/CEST UTC+1/UTC+2). If you choose to call, please remember that you will be asked for the username of the new account, so have that piece of info handy.



After the account verification is complete, you are greeted by the Cleura Cloud Management Panel. Feel free to follow through the introductory guide to the environment — that will not take long — or skip it and start taking advantage of the Cleura Cloud without delay.

Last update: 2022-11-17

Created: 2022-10-13

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