

CityTeam Checkins Application

Version 2.0

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youremail@domain.com

Logging In

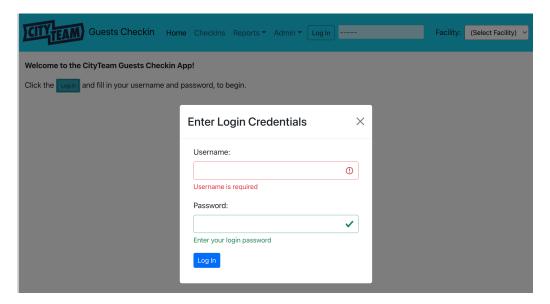
How do I find the application?

You will be using a standard web browser to operate the application. The URL to access it will depend on how and where the application is installed. For the typical case where it is installed on a laptop computer at the location where you will be performing the checkin operations, the URL will usually be http://localhost:8080.

For convenience, whoever is setting up your environment should create a bookmark for this in your web browser.

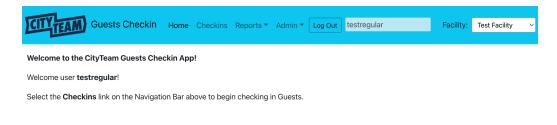
I'm here, what's next?

In order to use the application, you will need to log in with the username and password assigned to you by your local administrator. Click the Log In button at the top of the screen, and you will see a way to enter these credentials:



Log In Screen

Enter your assigned username and password, and click the Log In button at the bottom of the form. If your credentials are correct, you will be welcomed to the application on it's "Home" page:



Logged In Screen

See Starting the Day (page 0) for the next step.

Starting The Day

Select the Checkins Option

In the navigation bar at the top of the screen, click the Checkins link. You will be presented with the following page:

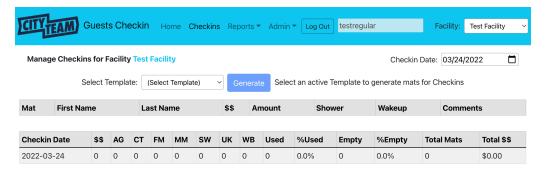


Starting The Day

At the *Checkin Date* prompt, enter the date for which you wish to enter checkins. This will already be set to today's date, because that is the most common need, but you can select a different day if (for example) you wish to update information entered for a previous day. To select the day you want, simply press Enter.

Generating Mats

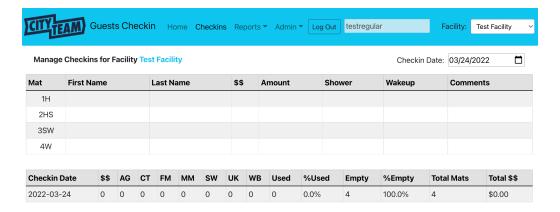
The very first time you are entering information for a particular date, you will need to generate the sleeping mats that will be assigned for this evening. How many mats to generate, and how they are numbered, depends on a **template** that has been set up by your administrator.



Generating Mats

The Select Template field is a dropdown, from which you can choose the template that will be used tonight. Your administrator will tell you which one should be selected. After you make your selection, click the **Generate** button.

Now, the screen will show the mats that will be assigned for tonight, along with totals (which will be updated automatically as you check in guests to the various mats).



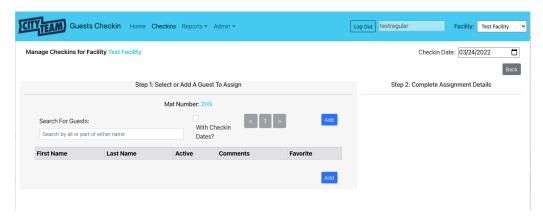
Generated Mats

See Checking In Guests (page 0) for the next steps.

Checking In Guests

Select a Mat to Assign

Now, we are ready to assign a mat for our first Guest. Click on any of the rows that do not currently have a Guest assigned (we will use mat 2 here), and see that happens next.



Checking In A New Guest

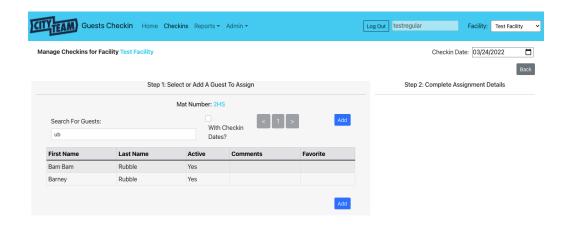
Request the Name of the New Guest

The next person comes up and says his name is *Barney Rubble* (no real names in our examples!). It is important to see if this Guest has stayed at this Facility before. Let's search all previous Guests to see if we can find a match.

You can search all previous Guests in one of two ways:

- Type one or more characters in order (upper or lower case does not matter). As you type each character, the list of matches will change – the system finds all names with the characters you have typed in either the first name or the last name.
- Type one or more characters, followed by a space, and then one or more
 additional characters. The system will return matching names where the
 first name contains the first set of characters, and the last name contains
 the second set of characters.

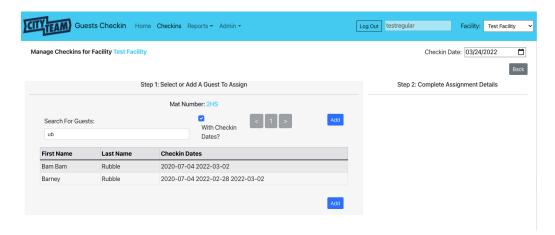
Let's try typing **ub** and see what happens.



Searching for a Previous Guest

Note the pagination controls < 1 > at the top of the screen. Normally, these will be disabled, but it is possible that there are too many matches to fit on one page – then you can use the pagination controls to page through all the matches, or add a few more characters to your search to reduce the number. The important thing is to make sure that the name you are looking for **does** appear (in which case you will select it as described below), or you will add this person as a new guest (as described further down).

If you are curious (or need to know) what dates the matched persons have checked in before, you can click the *With Checkin Dates* checkbox, and the system will show all previously recorded checkin dates for each name, in ascending order.



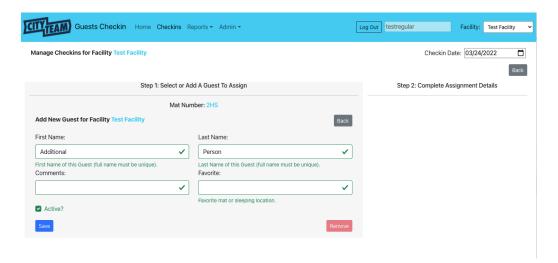
With Checkin Dates

Choosing a Repeat Guest

If you find the name of this person on the list of previously checked in Guests, simply click on their name. Then, proceed to the Complete Assignment Details (page 8) section below.

Entering a Brand New Guest

If you do not find this person's name on the list of previously checked in Guests, click one of the Add buttons, and fill out the information for this new person.



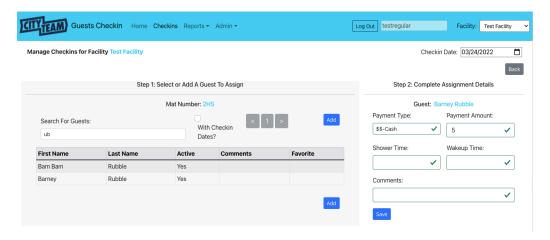
Adding a New Guest

The first and last names are required, and **must** be unique within this Facility. This will be checked as soon as you type the last name. If you get a message that the name is not unique, that means you missed seeing it in the previous step – simply click the Back button, search until you find this name, and select it as described in Choosing A Repeat Guest (page 8) above.

When you click Save to store this person's information, you will automatically be advanced to the Complete Assignment Details (page 8) section below.

Complete Assignment Details

Let's assume that you clicked previous Guest *Barney Rubble*. What you will see next is a form to record the details related to this particular assignment.



Complete Assignment Details

The following fields are required:

- Payment Type This is a dropdown list of the available payment types
 for this mat. Since paying cash is the most common choice, it is the
 default. The particular rules for your CityTeam facility will dictate which
 other choice to make, under which circumstances (such as picking "AG"
 if an Agency Voucher is being used to house this person tonight, or "SW"
 if a severe weather event means that nothing will be charged for this
 night's stay).
- Payment Amount if cash is received for this night's stay, the amount should be recorded here. If no cash is received, this amount should be erased.

The following fields are optional:

- **Shower Time** If this Guest wishes to take a shower in the morning, they can indicate the time they wish to do so. Enter as HH:MM or HH:MM:SS.
- Wakeup Time If this Guest wishes to be awoken at a particular time in the morning, they can indicate the time they wish to do so. Enter as HH:MM or HH:MM:SS
- Comment Enter any info that might be useful to other staff related to this person. In our example, we will indicate that Barney is coming in after work, later than Guests would normally be accepted.

When you have completed this form, click *Save* to store this assignment, and return to the updated list of available mats.



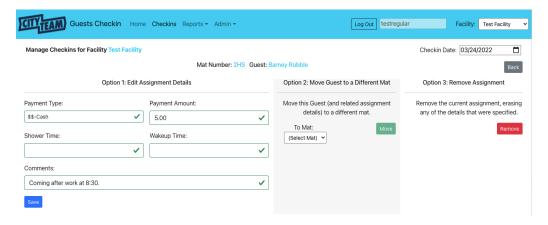
Assignment Is Complete

However, there will be times you need to change what has been recorded on a previous assignment. See Adjusting Existing Checkins (page 0) for information on how to do that.

Adjusting Existing Checkins

What If Something Changes?

Sometimes, you will learn new information later on (after the initial checkin for a particular Guest) that requires updating the information previously recorded. When that happens, simply click on one of the mats that has been previously assigned to the Guest in question.



Adjusting Existing Checkins

If you did this by accident and do not want to change anything, just click the Back button – no harm, no foul.

If you really want to change something, you have three different options, described in the sections below.

Edit Assignment Details

This form will show the previously entered information on this Guest. Make whatever changes are needed and click Save. You will be returned to the summary page when this is completed, with the new information recorded.

Move Guest to a Different Mat

Sometimes a Guest will request a different mat, and you wish to accommodate their desire. Select the mat they wish to switch to (this is a dropdown list, and will only offer mat numbers that are currently available), and click Move. You will be returned to the summary page, with the updated mat assignment recorded.

Remove Assignment

Sometimes a Guest has decided they do not really want to stay tonight, and you want to remove the prevous assignment to free that mat for someone else. Click the *Remove* button to do this.

Because this erases previous information, you will be asked to confirm that you really want to do so – click Confirm if you do.

Once you click Confirm (or Cancel if you change your mind), you will be returned to the summary page, with any change you made recorded.

After Editing

Now, you will generally want to return to Checking In Guests (page 0) to continue the checkin process.

Logging In

checkins_admin_overview