



Incident handler's journal

Date: 12/20/2023	Entry: 3
Description	The HR department received an alert ticket regarding a possible phishing attempt via a malicious link attached to an e-mail claiming to be a job application.
Tool(s) used	E-mail
The 5 W's	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none">• Who caused the incident?<ul style="list-style-type: none">◦ The e-mail's sender• What happened?<ul style="list-style-type: none">◦ A possible e-mail phishing attempt• When did the incident occur?<ul style="list-style-type: none">◦ July 20 @9:30am• Where<ul style="list-style-type: none">◦ E-mails• Why did the incident happen?<ul style="list-style-type: none">◦ A malicious actor wanted the recipient to open the attached file, so they can create an attack to the organization's internal network
Additional notes	Include any additional thoughts, questions, or findings.