Smarter RAG Starts with Cleaner Graphs: The Case for Entity Resolution

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github.com/cj2001/odsc_east_2025

Outline

- Terminology: graphs and knowledge and entities, oh my!
- Why is entity resolution (ER) hard
- How to NOT do ER
- Why does ER matter for RAG?
- A worked example
- Conclusion

Some definitions

- Graph
- Knowledge graph (KG)
- Entity resolution (ER)
- Entity-resolved knowledge graph (ERKG)

What is an entity?

- Distinct thing
 - Person
 - Place
 - Organization
 - Object
- Think of them like rows in a table
- Defined by a combination of distinguishing characteristics
 - Some characteristics are more distinguishing than others!

Considering the following scenarios...

Five different people, each with a single transaction

A single person with five different transactions

Why does it matter?

- Counting records is the most basic task of a data scientist
- If you can't count, you can't predict
- If you can't count, you can't quantify
- Enables things like:
 - Good news / bad news
 - Red light / green light
 - o To market to them or not
 - Benign / threat

Hot take: Regex is not the answer

Names are complicated

Smith

John E. Smith

Jon Smith

Ned Smith

Smyth

Jonathan E.

J.E. Smyth

Ted Smythe

Jon Eddie Smith

Jon E. Smith

Teddy Smith

Johnathan E.

J. E. Smyth

J. E. Smythe

J. Smith

Smyth

Smith

J.E. Smith

Ted Smith

Jonathon E. Smith

Johnny E. Smithe

J. Edward Smyth

Johnny Smythe

Johnathan Edward	Jonathan Edward	Jonathon Edward	Jonothan Edward	Jonatan Edward	John Edward		Johnny Edward
Smith	Smith	Smith	Smith	Smith	Smith	Jon Edward Smith	Smith
Jonny Edward	Jack Edward	Jono Edward		Johnathan Ed			Johnathan Eddie
Smith	Smith	Smith	Nate Edward Smith	Smith	Jonathan Ed Smith	Jonathon Ed Smith	Smith
Jonathan Eddie		Johnathan Ted		Johnathan Teddy	Johnathan Ned	Johnathan E.	Jonathan E.

Smith

Smithe

Smythe

Jono E. Smith

Johnny Smith

Johnathan Edward

Johnny Smyth

Nate Smythe

Jonathan Edward

Smith

Smithe

Johnny E. Smith

Jonathan Edward

Jack Smith

John Smyth

Jonathon E.

Smythe

Smith

Smithe

J. Edward Smith

Jonathon Edward

Jono Smith

Jack Smyth

Jon Smythe

Smith

J. E. Smith

Eddie Smith

Jon E. Smithe

Jono Smyth

John Smythe

Johnny Ted Smith

Jack E. Smith

John Smith

Nate Smith

Jon Smyth

Eddie Smythe

Smythe

Johnathan Edward

Addresses are complicated

123 Main St, Apt. 1A,

Las Vegas, Nevada,

123 Main St. #1A. Las

123 Main St. #1A. Las

Vegas, Nevada, 89111

123 Main St, Apartment

123 Main St, Apartment

1A, Las Vegas, NV,

1A, Las Vegas,

Nevada, 89111

Vegas, NV, 89111

89111

89111

Nevada, 89111

123 Main. Unit 1A. Las

123 Main. Unit 1A. Las

Vegas, Nevada, 89111

123 Main St. Apt 1A.

Las Vegas, NV, 89111

123 Main St, Apt 1A,

Las Vegas, Nevada,

123 Main St, Apt. 1A,

Las Vegas, NV, 89111

89111

Vegas, NV, 89111

123 Main, Apt. 1A, Las

Vegas, Nevada, 89111

123 Main. #1A. Las

123 Main. #1A. Las

Vegas, Nevada, 89111

123 Main, Apartment

123 Main, Apartment

1A, Las Vegas,

Nevada, 89111

1A, Las Vegas, NV,

89111

Vegas, NV, 89111

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123 Main, Apt 1A, Las Vegas, NV, 89111	123 Main, #1A, Las Vegas, Nevada, 89111	123 Main St, Apt 1A, Las Vegas, NV, 89111	123 Main St, #1A, Las Vegas, Nevada, 89111	123 Main St., Apt 1A, Las Vegas, NV, 89111	123 Main St., #1A, Las Vegas, Nevada, 89111	123 Main Street, Apt 1A, Las Vegas, NV, 89111
123 Main, Apt 1A, Las Vegas, Nevada, 89111	123 Main, Apartment 1A, Las Vegas, NV, 89111	123 Main St, Apt 1A, Las Vegas, Nevada, 89111	123 Main St, Apartment 1A, Las Vegas, NV, 89111	123 Main St., Apt 1A, Las Vegas, Nevada, 89111	123 Main St., Apartment 1A, Las Vegas, NV, 89111	123 Main Street, Apt 1A, Las Vegas, Nevada, 89111
123 Main, Apt. 1A, Las Vegas, NV, 89111	123 Main, Apartment 1A, Las Vegas,	123 Main St, Apt. 1A, Las Vegas, NV, 89111	123 Main St, Apartment 1A, Las Vegas,	123 Main St., Apt. 1A, Las Vegas, NV, 89111	123 Main St., Apartment 1A, Las	123 Main Street, Apt 1A, Las Vegas, NV,

Nevada, 89111

123 Main St. Unit 1A.

Las Vegas, NV, 89111

123 Main St. Unit 1A.

Las Vegas, Nevada,

123 Main St., Apt 1A.

Las Vegas, NV, 89111

123 Main St., Apt 1A,

Las Vegas, Nevada,

123 Main St., Apt. 1A,

Las Vegas, NV, 89111

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123 Main St., Apt. 1A,

Las Vegas, Nevada,

123 Main St., #1A, Las

123 Main St., #1A, Las

Vegas, Nevada, 89111

Vegas, NV, 89111

123 Main St..

123 Main St..

Apartment 1A, Las

Vegas, NV, 89111

Apartment 1A, Las

Vegas, Nevada, 89111

89111

123 Main Street. #1A.

Las Vegas, Nevada,

123 Main Street.

123 Main Street.

Apartment 1A, Las

Vegas, Nevada, 89111

123 Main Street. Unit

123 Main Street. Unit

1A, Las Vegas,

Nevada, 89111

123 Main Street.

Apartment 1A, Las

Vegas, Nevada, 89111

1A, Las Vegas, NV,

Apartment 1A, Las Vegas, NV, 89111

89111

89111

Vegas, Nevada, 89111

123 Main St., Unit 1A.

Las Vegas, NV, 89111

123 Main St., Unit 1A.

Las Vegas, Nevada,

123 Main Street, Apt

123 Main Street, Apt

123 Main Street, Apt.

1A. Las Vegas, NV.

1A, Las Vegas,

Nevada, 89111

1A, Las Vegas, NV,

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123 Main Street, Apt.

123 Main Street, #1A.

Las Vegas, NV, 89111

123 Main Street, #1A.

Las Vegas, Nevada,

123 Main Street.

Apartment 1A, Las

Vegas, NV, 89111

1A, Las Vegas,

Nevada, 89111

Different character sets

جوناتان إدوار د سميث

 Δ شارع مین، شقة 123

لاس فيغاس، نيفادا [[[88

Cultural variations

Argentina: Piedras 623, Piso 2, depto 4, C1070AAM, Capital Federal

Belgium: Rue du Vivier 7C bte 5, 1000 Bruxelles, BELGIQUE

India: e-506 street number 78, uttam viharblock d, uttam nagar, bindapur, 110059, new delhi

New Zealand: 43 Vogel Street, Roslyn, Palmerston North 4414

Ukraine: vul. Shevchenka, bud. 17, m. Bila Tserkva, Kyivs'ka obl., 09117, UKRAINE

Your RAG is only as good as your ER!

Date of Birth: 9-22-61

Address: 123 Main St, Las Vegas, NV 89111

Phone: 555-654-1234

Email: j.smith@domain.com

Johnathan Smith

Date of Birth: 16-Mar-1985

Address: 123 Main St #2B, Las Vegas, NV 89111

Phone: 555-654-1234

Email: j.smith@domain.com

John Smith

Date of Birth: 16.3.85

Address: 456 1st St, Las Vegas, NV 89111

Phone: 555-123-4567

Email: john.smith123@outlook.com

Jack Smith

Date of Birth: Sept. 22, 1961

Address: Phone:

Email: smith.john@gmail.com

ID#: 987654321

Dr. J. Smith

Date of Birth: 9-22-61

Address: 123 Main St, Las Vegas, NV 89111

Phone: 555-654-1234

Email: j.smith@domain.com

Johnathan Smith

Date of Birth: 16.3.85

Address: 456 1st St, Las Vegas, NV 89111

Phone: 555-123-4567

Email: john.smith123@outlook.com

Jack Smith

"Tell me about Johnathan Smith"

Date of Birth: 16-Mar-1985

Address: 123 Main St #2B, Las Vegas, NV 89111

Phone: 555-654-1234

Email: j.smith@domain.com

John Smith

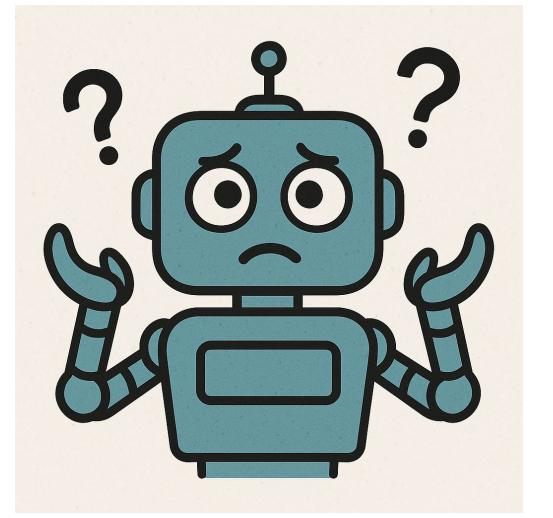
Address:

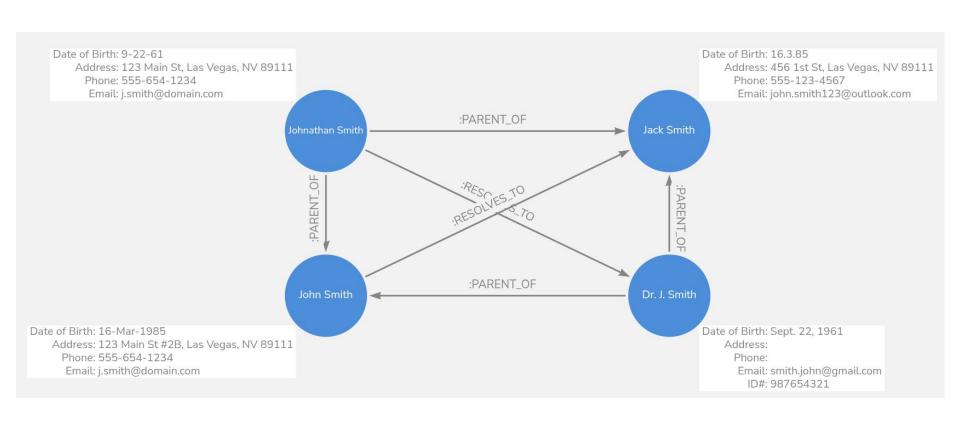
Phone:

Email: smith.john@gmail.com

ID#: 987654321

Dr. J. Smith













Smiths

Getting started

- Graph database
 - Neo4j
- Entity resolution
 - Senzing: real-time, purpose-built SDK for entity resolution
 - Works on your own infrastructure
 - No data shared
 - No training required!

Example

- Three publicly-available data sets
 - SafeGraph (SG)
 - US Department of Labor Wage and Hour Compliance Action Data (DOL)
 - US Small Business Administration PPP Loans over \$150K (PPP)
- Senzing (https://github.com/senzing) ER Python package
 - Commercial-grade ER on multiple languages without the need for training/tuning
- LangChain
- Approach: RAG one of two ways
 - SQL tables
 - Run data through Senzing, ingest as an ERKG in Neo4j

SafeGraph

```
{'BRANDS': '[ { "safegraph brand id": '
           '"SG BRAND f372f9969f6e1ae119a13ff4fc78fd2d", '
           "safegraph brand name": "Pieology Pizzeria" } ]',
'BUSINESS ADDR COUNTRY': 'US',
 'BUSINESS ADDR FULL': '10965 Lavender Hill Dr Ste 130 Las Vegas NV
89135-2951'.
 'BUSINESS GEO LATITUDE': '36.144906',
 'BUSINESS GEO LONGITUDE': '-115.332644',
 'CATEGORY TAGS': '[ "Counter Service", "Dinner", "Fast Food", "Lunch",
"Pizza" l',
 'CLOSED ON': 'Not Provided',
 'DATA SOURCE': 'SAFEGRAPH',
 'IS INTERSECTION': 'Not Provided',
 'LOCATION NAME ORG': 'Pieology Pizzeria',
 'MAILING VERIFIED STATUS': 'VERIFIED DELIVERY POINT',
 'NAICS CODE': '722513',
 'OPENED ON': 'Not Provided',
 'PHONE NUMBER': '+17023314454',
 'PLACEKEY': '226-222@5yv-hmm-whq',
 'RECORD ID': '226-222@5yv-hmm-whq',
 'RECORD TYPE': 'ORGANIZATION',
 'REL ANCHOR DOMAIN': 'PLACEKEY',
 'REL ANCHOR KEY': '226-222@5yv-hmm-whq',
 'REL POINTER DOMAIN': 'PLACEKEY',
 'REL POINTER KEY': 'zzw-223@5yv-hkm-rc5',
 'REL POINTER ROLE': 'PARENT',
 'SUB CATEGORY': 'Limited-Service Restaurants',
 'TOP CATEGORY': 'Restaurants and Other Eating Places',
 'TRACKING CLOSED SINCE': '2019-07-01',
 'name': 'Pieology Pizzeria',
 'uid': 'SAFEGRAPH.226-222@5yv-hmm-whq'}
```

DoL

```
{ 'BUSINESS ADDR CITY': 'Las Vegas',
 'BUSINESS ADDR LINE1': '9611 Trail Wood Drive',
 'BUSINESS ADDR POSTAL CODE': 89134,
 'BUSINESS ADDR STATE': 'NV',
 'BUSINESS NAME ORG': "Fabulous Freddy's (Trailwood)",
 'DATA SOURCE': 'DoL WHISARD',
 'LEGAL NAME ORG': 'Fabulous LLC',
 'RECORD ID': 53,
 'RECORD TYPE': 'ORGANIZATION',
 'address': '9611 Trail Wood Drive Las Vegas NV 89134',
 'case id': 1658108,
 'case violtn cnt': 0,
 'naic cd': 811192,
 'naics code description': 'Car Washes',
 'name': "Fabulous Freddy's (Trailwood)",
 'uid': 'DOL WHISARD.53'}
```

PPP

```
{ 'BUSINESS ADDR CITY': 'PHOENIX',
 'BUSINESS ADDR LINE1': '5110 N 40TH ST STE 107',
 'BUSINESS ADDR POSTAL CODE': 85018,
 'BUSINESS ADDR STATE': 'AZ',
 'BUSINESS NAME ORG': 'INFINITY HOSPICE CARE OF LAS
VEGAS, LLC',
 'Business Type': 'Limited Liability Company (LLC)',
 'CD': 'AZ-09',
 'DATA SOURCE': 'PPP LOANS',
 'DateApproved': '05/01/2020',
 'JobsReported': 137,
 'Lender': 'JPMorgan Chase Bank, National Association',
 'Loan Range': 'c $1-2 million',
 'NAICS Code': 623110,
 'NonProfit': '',
 'OwnedBy': 'Male Owned',
 'OwnedByRaceEthnicity': 'Unanswered',
 'OwnedByVeteran': 'Unanswered',
 'RECORD ID': 7017,
 'RECORD TYPE': 'ORGANIZATION',
 'address': '5110 N 40TH ST STE 107 PHOENIX AZ 85018',
 'name': 'INFINITY HOSPICE CARE OF LAS VEGAS, LLC',
 'uid': 'PPP LOANS.7017'}
```

The SQL approach without ER

```
sql agent executor.invoke('find all references
to Union Cabs in all of the tables')
>>
> Finished chain.
{'input': 'find all references to Union Cabs
in all of the tables',
 'output': 'The only reference to "Union Cabs"
found in the database is in the `sq` table
under the `LOCATION NAME ORG` column.\n\nHere
is the result:\n- `sg` table: `Union
Cabs \n\nNo references were found in the \dol\
or `ppp` tables.'}
```

```
sql_agent_executor.invoke('does Union Cabs have
any violations?')

>>
> Finished chain.
{'input': 'does Union Cabs have any
violations?',
```

'output': 'It appears that Union Cabs does not have any violations recorded in the database.'}

The ERKG approach

(g2) search Desert Springs Landscaping

Sear	cn	Kes	uι

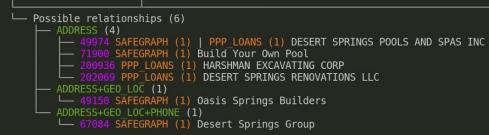
Searching ...

V						
Index	Entity ID	Entity Name	Data Sources	Match Key	Match Score	Relationships
1	12093	DESERT SPRINGS LANDSCAPING LLC	SAFEGRAPH: 224-226@5yv-jbb-jvz PPP_LOANS: 8321	NAME Principle 206: CNAME	99	6 (derived)

(g2) get 12093

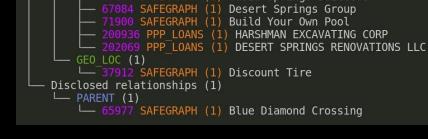
Entity summary for entity 12093: DESERT SPRINGS LANDSCAPING LLC

Record ID	Entity Data	Additional Data
PPP_LOANS 8321	BUSINESS: DESERT SPRINGS LANDSCAPING LLC RECORD_TYPE: ORGANIZATION BUSINESS: 8130 S VALLEY VIEW BLVD LAS VEGAS NV 89139	BUSINESS TYPE: Limited Liability Company(LLC) CD: NV-03 DATEAPPROVED: 04/08/2020 JOBSREPORTED: 40 LENDER: Meadows Bank LOAN_RANGE: d \$350,000-1 million NAICS_CODE: 561730 OWNEDBY: Unanswered OWNEDBYRACEETHNICITY: Unanswered OWNEDBYVETERAN: Unanswered
SAFEGRAPH 224-226@5yv-jbb-jvz	LOCATION: Desert Springs Landscaping RECORD_TYPE: ORGANIZATION PLACEKEY: 224-226@5yv-jbb-jvz BUSINESS: 36.042112 -115.189595 BUSINESS: 8130 S Valley View Blvd Las Vegas NV 89139-7892 US PHONE: +17024368080	BRANDS: [] CATEGORY TAGS: ["Landscaping", "Pool Cleaner", "Pool Service"] MAILING VERIFIED STATUS: VERIFIED DELIVERY POINT NAICS CODE: 5617 TOP CATEGORY: Services to Buildings and Dwellings TRACKING_CLOSED_SINCE: 2019-07-01

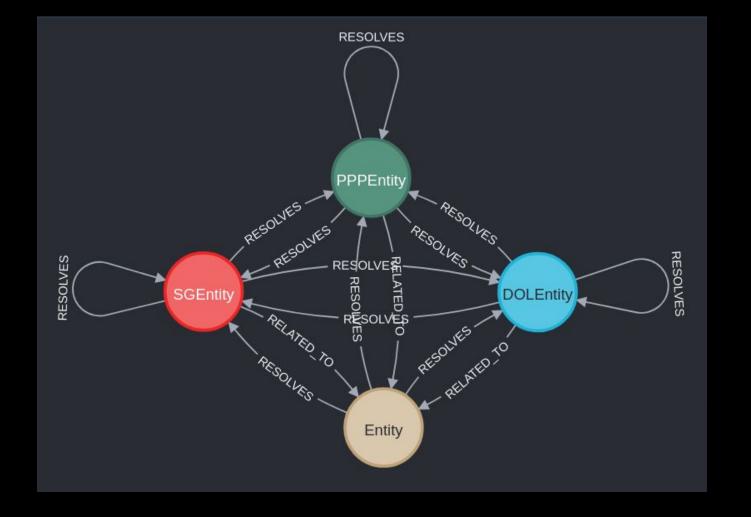


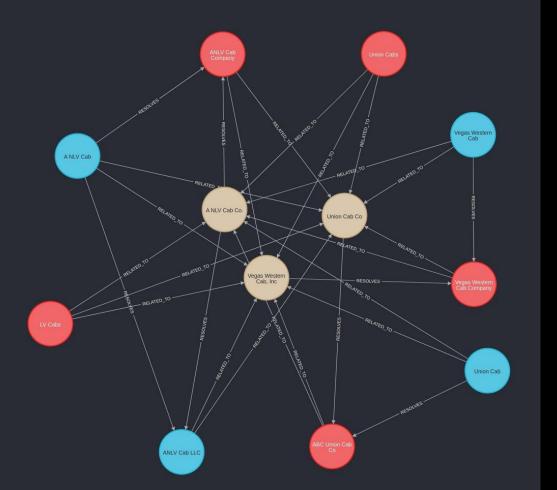
Entity summary for entity 49974: DESERT SPRINGS POOLS AND SPAS INC

Record ID	Entity Data	Additional Data		
PPP_LOANS 8323	BUSINESS: DESERT SPRINGS POOLS AND SPAS, INC RECORD TYPE: ORGANIZATION BUSINESS: 8130 S. Valley View Blvd. LAS VEGAS NV 89139	BUSINESS TYPE: Subchapter S Corporation CD: NV-03 DATEAPPROVED: 04/15/2020 JOBSREPORTED: 36 LENDER: Zions Bank, A Division of LOAN RANGE: d \$350,000-1 million NAICS CODE: 238990 OWNEDBY: Unanswered OWNEDBYRACEETHNICITY: Unanswered OWNEDBYVETERAN: Unanswered		
SAFEGRAPH 224-224@5yv-jbb-jvz	LOCATION: Desert Springs Pools & Spas RECORD TYPE: ORGANIZATION PLACEKEY: 224-224@5yv-jbb-jvz BUSINESS: 8130 S Valley View Blvd Las Vegas NV 89139-7892 US BUSINESS: 36.041785 -115.190721 PHONE: +17024525900	BRANDS: [] CATEGORY TAGS: ["Patio Coverings", "Pool Service"] MAILING VERIFIED STATUS: VERIFIED DELIVERY POINT NAICS CODE: 2389 TOP CATEGORY: Other Specialty Trade Contractors TRACKING CLOSED SINCE: 2019-07-01		
— Possible relationships (7) ├— ADDRESS (6) ├— 12093 SAFFGRAPH (1) PPP LOANS (1) DESERT SPRINGS LANDSCAPING C				



- 49150 SAFEGRAPH (1) Oasis Springs Builders





```
response = chain.invoke({"query": "Tell me about Union Cab
Co"})
>>
> Finished chain.
{'query': 'Tell me about Union Cab Co',
 'result': 'Union Cab Co, also known as ABC Union Cab Co, was
located at 5010 S Valley View Blvd, Las Vegas, NV 89118-1705.
It operated in the Taxi Service industry, specifically under
the NAICS code 485310. The company was categorized under "Taxi
and Limousine Service"
and had tags such as "Airport Shuttles" and "Taxis." Union Cab
Co had a verified mailing status and was tracked as closed
since July 1, 2019, with its official closure on March 1,
2022. The company had one recorded case violation and was
related to other entities like Vegas Western Cab, Inc and A
NLV Cab Co.'}
```

response = chain.invoke({"query": "How many
violations have entities Union Cab Co is
related to been involved in?"})

> Finished chain.
{'query': 'How many violations have entities
Union Cab Co is related to been involved in?',
 'result': 'Entities related to Union Cab Co
have been involved in a total of 6
violations.'}

• RAG is important

- RAG is important
- GraphRAG is important

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- Doing ER properly is much more difficult than can be solved with regex, edit distance algorithms, clustering, etc.

- RAG is important
- GraphRAG is important
- Doing ER properly is much more difficult than can be solved with regex, edit distance algorithms, clustering, etc.
- GraphRAG with ERKG is important-est!!!

Thank you!

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https://github.com/cj2001/odsc_east_2025

