

THIS SETTLEMENT AGREEMENT is made on 4 August 2025 BETWEEN:

NEW YORK SKIN SOLUTIONS (S) PTE LTD (hereinafter called as "the Company"); AND

JAVIER *(Contact No.: 9147 3081) (Customer ID: CNX15311) (hereinafter2 called as "the Customer").
Please state bank account name to be issue on Cheque (if any)

WHEREAS the Customer has purchased product(s) and/or treatment package(s) (hereinafter called as "the Package") from the Company pursuant to any payment receipt(s) and/or the Company's internal Sales Refund Request Refund Form(s) signed with the Company prior and as of the date of this Settlement Agreement. Disputes have arisen between the Customer and the Company with respect to the Package(s) and parties desire to enter into this Settlement Agreement in order to settle the disputes, upon the Terms and Conditions set forth herein.

NOW THEREFOR the parties hereto agree as follows:-

- (a) In consideration of the Company's agreement to provide the Consideration as stated in clauses (e) hereto, the Customer shall completely release and forever discharge the Company, of and from any and all past, present and/or future claim, demands, obligations, liabilities, actions, causes of action, rights, damages, costs, loss of services, expenses and compensation, arising in connection with the Package. The Settlement is effected on a without admission of any liability whatsoever on the part of the Company.
- (b) Both parties agree and undertake that all the terms of settlement are **strictly confidential** and shall neither discuss any term of this Agreement with nor disclose this Agreement to any third party except as required by law or lawful court order. The Customer shall refrain from any and all communication that would portray the Company business and/or product in an adverse light or disparage the Company.
- (c) The Customer understands and irrevocably agrees to accept the below clauses (e) with no further refund for whatsoever reasons upon the signing date of this Agreement.
- (d) This Settlement Agreement shall be construed, interpreted, enforced, and governed under the laws of Republic of Singapore.

CANCEL INSTALLMENT PAYMENT PLAN YES ☒ NO ☐ NA ☐

Note: Strictly subject to Bank's approval & penalty charges levied by the Bank.

e) (i) **Refund**

The Company to refund or instruct the credit card issuing bank to refund the Customer the sum of **S\$ 452.00**
[inclusive of prevailing rate of GST with deduction of card(s) and administrative charges (if any)] within thirty (30) days from the date of this Agreement as full and final Settlement; and/or

(ii) **Upgrade / Exchange/ Complimentary of Products and/or Treatment Sessions**

The Customer agrees to complete the *remaining / available* Treatment Session(s) and/or Product(s) (if any) as follows:

[Please (✓) on the applicable part or strike off the part that is not applicable]

IN WITNESS WHEREOF the parties hereto have executed this Agreement on the abovementioned date written herein.

Signed by the Customer:

*

Witnessed by:

*

Full Name: JAVIER

NRIC No.: T**** _ _ _ _

Signed by **Authorized Representative** of the Company:
[for outlet: BM/SMT & above only]



Name: Selby Teo
Designation: Customer Relations Manager

Name*:

NRIC/FIN No.*: S**** _ _ _ _

Witnessed by:



Name: SARAH CHEONG
Designation: S****656E

* **Compulsory fields**, otherwise your refund will be rejected or delayed