



Chew Chuan Juen (CJ)

SAP SuccessFactors Senior Consultant at Tenthpin

(+60) 0123470722 | ccjuen@gmail.com | 40 years old | Petaling Jaya, Selangor

Total Experience 20 years

Previous Senior SAP SuccessFactor Consultant
Deloitte Consulting (Malaysia) Sdn Bhd

Education Olympia College
Bach Degree, Computer Science/ IT (2007)

Nationality Malaysia

PR Malaysia

About Me

Gender	Male
Telephone Number	(+60) 12-3470722
Address	No:60, Jalan 20/12, Taman Paramount, 46300 Petaling Jaya

Experience

Dec 2021 - Present

SuccessFactors Senior Consultant

Tenthpin Management Consultants Co. Ltd. | Kuala Lumpur, Malaysia

Last Drawn Salary

SGD 6000

SuccessFactors Senior Consultant in Tenthpin Management Consultant

Experience in module:

- SuccessFactors Learning Management System (LMS) [**Certificated**]
- SuccessFactors Recruitment and Recruitment Marketing [**Certificated**]
- SuccessFactors Employee Center [**Certificated**]
- SuccessFactors Onboarding 2.0 [**Certificated**]
- Qualtrics Employee Experience [**Certificated**]
- SuccessFactors Compensation
- SuccessFactors Time Tracking
- SuccessFactors Bizx Data model, XML, Business Rules, DocuSign integration, Integration Center.

During the kick-off meeting, I prepare proposals and demonstrate the system to the client. Additionally, I guide and collaborate closely with team members to ensure successful project delivery. My experience in the full project implementation cycle includes facilitating workshops to gather requirements, conducting system reviews and iterations, performing configuration testing, delivering train-the-trainer sessions, conducting user acceptance tests, and providing go-live project support.

Client Support

Project: Clover Biopharmaceuticals (EC, RCM, and ONB 2.0 Oversea UK and US implementation)

Project: Mindray (EC Integration and SF full suite system support)

Project: Clover Biopharmaceuticals (Compensation new worksheet implementation)

Oct 2018 – Nov 2021
(3 years)

SuccessFactors Consultant

Deloitte Consulting Malaysia | Kuala Lumpur, Malaysia

Last Drawn Salary

MYR 10,445.00 (Basic Salary)

MYR 142 (Communication Allowance)

MYR 1,001 (Discretionary Bonus)

SuccessFactors Consultant in Deloitte consulting

Experience in module:

- SAP HCM (Payroll and Personnel Administrator)
- SuccessFactors Learning Management System (LMS) [**Certificated**]
- SuccessFactors Recruitment and Recruitment Marketing [**Certificated**]
- SuccessFactors Employee Center [**Certificated**]
- SuccessFactors Onboarding 1.0 and Onboarding 2.0
- SuccessFactors Bizx Data model, XML, and Business Rules.
- Qualtrics Employee Experience [**Certificated**]

As a functional consultant, I participate in proposal preparation and deliver system demonstrations to clients during the kick-off meeting. My experience in the full project implementation cycle includes facilitating workshops to gather requirements, conducting system reviews and iterations, performing configuration testing, delivering train-the-trainer sessions, conducting user acceptance tests, and providing go-live project support.

Client Support

Project: Malaysia's largest glove production manufacturing. (LMS, Recruiting, On-boarding)

Project: Deloitte SEA (Recruiting)

Project: Japan collaboration Baby Care production Taiwan and Australia (EC, LMS, PMGM and SP)

Project: Petrochemical, Refinery and Cracker Company (LMS, Onboarding 2.0)

July 2017 – Sept 2018
(1 year 2 months)

Senior SAP and SuccessFactors Consultant

EPI-USE (Malaysia) Sdn Bhd | Kuala Lumpur, Malaysia

Last Drawn Salary

MYR 8,000

EPI-USE, the world's largest and most experienced independent SAP HCM specialist, has emerged as a leader in designing, building, integrating, and implementing Cloud-based, hybrid, and on-premises SAP-based solutions for large, complex multinational corporations.

My responsibilities as a consultant are to provide a solution, support service in any project been assigned by management. I was worked on a few projects during EPI-USE which is SuccessFactors LMS implementation in Sunway Berhad, SuccessFactors Employee Center testing release for Corning (US company). Last year just implemented SAP LSO for one of the Dubai customers.

Besides project implementation tasks. I also handled SF LMS customer support for MAB (Malaysia Airlines Berhad) and SAP HCM support for Nestle worldwide (excluding the US and Europe region).

Aug 2012 – July 2017
(4 year 11 months)

Project Analyst

Visual Solutions (M) Sdn Bhd | Selangor, Malaysia

Last Drawn Salary **MYR 7,950**

Visual Solutions is a leading human resources software company that is dedicated and focused entirely on developing and implementing its Human Resources System software called *flexHR®* which meets the growing demands of human resources practitioners.

My responsibilities are Implementing the Human Resource Management System (HRMS), Employee Self Service (ESS) & Human Resource Strategy System (HRSS) Module implementation. To Ensure project delivery as per gap analysis, conduct module training & user acceptance test (UAT). Coordinates preparation internal and external reports through gathering, analyzing and summarizing data and information from the departments and plan manages and monitors minor projects from concepts through implementation

Under my client support list, I'm handling such clients as TESCO, Philip Morris, Watson's, Golden Archer Restaurant (McD), Bauer, Cycle & Carriage, etc.

Dec 2008 - Mar 2012
(3 years 3 months)

Business Executive

SiS Distribution (M) Sdn Bhd

Last Drawn Salary **MYR 3,200**

SiS Distribution company where provides distributor products such as HTC, Apple, Canon, Samsung, and other branding products. My role is to handle all cooperate companies provide all the necessary information to the dealers. Besides that, I also arrange product training proposing to the dealers so that there can fully understand the product when propose to clients.

Every quarter if have any new product launching I have to update every single dealer. I also have to monitor closely with the monthly sales target and outstanding payment that dealers had not yet been clear. For sure monthly market report also is an important role that I need to submit to my superior.

Dec 2005 - Dec 2008
(3 years)

Logistic / Store Executive

Computer Systems Advicers (M) Bhd

Last Drawn Salary **MYR 2,550**

Computer Systems Advisors is a listed company where provides computer support and services to our customers. My responsibility is to ship the product to customer place on time. Most of the products like HP workstation, CISCO switch and router, IBM workstation and server, and also include the SUN Microsystems product and NetApp product. Normally I arrange the delivery to our transporter, and also we co-operation with courier services to deliver the outstation shipment to the customer. Our end in mind is to make sure all the delivery is in good condition to customer place on time, besides that I also responsible to monitor the company delivery order note because the DO is one of the important document for our company to make sure customer receive the item in good condition.

In the year of July 2007 I had been transferring to the Store department. My responsibility is to release the computer spare part to the engineer who requested it. After that updating all the documents into the system to capture the inventory in an accurate way. Besides that, I handle dealing with suppliers to check the item pricing. In 2 times a month store department will have the stock take activities to check the physical item is tally in the system inventory, I also learn more in analytical, manage and control the inventory.

Jul 2003 - May 2005
(1 year 10 months)

Management Information System (MIS) Assistant

Bintang Supermarket

Monthly Salary MYR 1,620

At MIS department is responsible for the data entry order processing and general administration duties to support the business operations. In prescreening all the invoices to ensure accuracy and no redundancy happened. To ensure all the department's purchase orders and invoices are accurately billed before the process of downloading to the system. Also, change the item price effectively by referring to the merchandise advised by each department. MIS also supports the analysis in terms of technical solutions, software and hardware upgrades at the branch level. Assist in monitoring and maintaining a distributed reporting system - one that can be accessed by all users within the department.

Education

2007

Olympia College

Bachelor's Degree in Computer Science/Information Technology | Malaysia

Major Networking and Communication, Multimedia, and Internet
Grade Grade C/2nd Class Lower

2003

Informatics College

Advanced/Higher/Graduate Diploma in Computer Science/Information Technology | Malaysia

Major Network and Multimedia
Grade Grade D/3rd Class

Skills

Intermediate

Computer Literate, MS Office, Project Management, Build customer relationship and customer service.

Languages






Proficiency level: 0 - Poor, 10 - Excellent

Language	Spoken	Written	Relevant Certificates
Chinese	9	8	-
Bahasa Malaysia	8	7	-
English	8	7	-

Additional Info

Preferred Work Location Selangor, Kuala Lumpur
Notices Period 2 Months

SAP SuccessFactors Certification

Module	Certification
Employee Centre	 SAP_Certified_Application_Associate__SA
Learning Management	 SAP_Certified_Application_Associate__SA
Recruiting	 SAP_Certified_Application_Associate__SA
Recruiting Marketing	 SAP_Certified_Application_Associate__SA
Onboarding 2.0	 SAP_Certified_Application_Associate__SA