

JPMorgan Chase Bank, N.A. P O Box 182051 Columbus, OH 43218 - 2051 April 07, 2022 through May 05, 2022 Primary Account: **000000714245263** 

#### **CUSTOMER SERVICE INFORMATION**

 Web site:
 Chase.com

 Service Center:
 1-800-935-9935

 Deaf and Hard of Hearing:
 1-800-242-7383

 Para Espanol:
 1-877-312-4273

 International Calls:
 1-713-262-1679

00223163 DRE 201 219 12622 NNNNNNNNNN 1 000000000 04 0000 LIZ ERICKSON CHRIS ERICKSON 2425 DELMAR DR PLANO TX 75075-7489



#### **CONSOLIDATED BALANCE SUMMARY**

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Checking & Savings	ACCOUNT	BEGINNING BALANCE THIS PERIOD	ENDING BALANCE THIS PERIOD
Chase Better Banking Checking	000000714245263	\$9,692.40	\$538.08
Chase Savings	000001197017229	3,915.57	3,104.91
Total		\$13,607.97	\$3,642.99
TOTAL ASSETS		<u></u> \$13,607.97	\$3,642.99

#### CHASE BETTER BANKING CHECKING

LIZ ERICKSON Account Number: 000000714245263

CHRIS ERICKSON

### **CHECKING SUMMARY**

	AMOUNT
Beginning Balance	\$9,692.40
Deposits and Additions	7,664.70
Checks Paid	-737.27
ATM & Debit Card Withdrawals	-1,790.73
Electronic Withdrawals	-14,291.02
Ending Balance	\$538.08

Your account ending in 7229 is linked to this account for overdraft protection.

Good news! Your Monthly Service Fee was waived because you had a balance of \$1,500 or more in your Chase Better Banking Checking account at the end of the business day before the last day of your statement period or an average beginning day balance of \$5,000 or more in qualifying linked deposits, investments, credit cards, mortgage and other loans during your statement period.



Primary Account: 000000714245263

# **DEPOSITS AND ADDITIONS**

DATE	DESCRIPTION		AMOUNT
04/13	Purchase Return 04/13 Mars	shalls 721 Central Plano TX Card 3978	\$18.39
04/13	SSA Treas 310 Xxsoc Sec	PPD ID: 9031736042	3,158.00
04/13	SSA Treas 310 Xxsoc Sec	PPD ID: 9031736042	1,420.10
04/19	Pershing Brokerage	PPD ID: 1132741729	1,000.00
04/19	Pershing Brokerage	PPD ID: 1132741729	500.00
04/19	Pershing Brokerage	PPD ID: 1132741729	500.00
04/29	Northwestern Mu Income Pmt	PPD ID: 9000596898	858.63
04/29	Northwestern Mu Income Pmt	PPD ID: 9000596898	135.48
05/02	New York Life IN Pn Pmts/Cp	PPD ID: 1043581074	74.10

**Total Deposits and Additions** 

\$7,664.70

### **CHECKS PAID**

CHECK NO.	DESCRIPTION	DATE PAID	AMOUNT
2717 ^		04/18	\$100.46
2718 ^		04/18	120.00
2719 ^		04/21	351.81
2720 ^		04/28	45.00
2721 ^		05/02	120.00

Total Checks Paid \$737.27

If you see a description in the Checks Paid section, it means that we received only electronic information about the check, not the original or an image of the check. As a result, we're not able to return the check to you or show you an image.

### **ATM & DEBIT CARD WITHDRAWALS**

DATE	DESCRIPTION	AMOUNT
04/08	Card Purchase 04/07 Half Price Books #008 Richardson TX Card 3978	\$17.83
04/11	Card Purchase With Pin 04/10 Kroger #0 2925 Custer Plano TX Card 3978	139.89
04/11	Card Purchase With Pin 04/11 H Mart - Plano Plano TX Card 3978	5.40
04/12	Card Purchase 04/11 The UPS Store 6691 214-5633283 TX Card 3978	16.64
04/12	Card Purchase With Pin 04/12 Marshalls 1603 Preston W. Plano TX Card 3978	60.26
04/12	Card Purchase With Pin 04/12 Market Street 5 Plano TX Card 3978	53.42
04/12	Card Purchase With Pin 04/12 Racetrac135 Plano TX Card 3978	46.45
04/13	Card Purchase 04/12 Sample House N Resale S Plano TX Card 3978	32.42
04/14	Card Purchase 04/13 Sonic Drive IN #1543 Allen TX Card 3978	2.59
04/14	Card Purchase 04/13 Panera Bread #601328 K Plano TX Card 4396	23.45
04/15	Card Purchase 04/14 Chiloso_2 Wylie TX Card 3978	23.54
04/15	Card Purchase 04/14 Hiatus Spa Plus Rtrtpl Plano TX Card 3978	14.00
04/15	Card Purchase With Pin 04/15 Central Market #546 Plano TX Card 3978	13.98
04/15	Card Purchase With Pin 04/15 Tom Thumb #3641 Richardson TX Card 3978	15.98
04/15	Card Purchase With Pin 04/15 Shell Service Station Centerville TX Card 3978	6.90
04/18	Card Purchase With Pin 04/16 Randalls #1066 Houston TX Card 3978	9.72
04/19	Card Purchase With Pin 04/19 Ulta 3 #87 Plano TX Card 3978	19.99
04/20	Card Purchase 04/18 Dennis Family Chiropra Plano TX Card 3978	240.00
04/20	Card Purchase 04/19 TX Dps DI Office Austin TX Card 3978	33.00
04/20	Card Purchase 04/19 Kroger #0581 Plano TX Card 3978	42.00

<sup>^</sup> An image of this check may be available for you to view on Chase.com.



# ATM & DEBIT CARD WITHDRAWALS

(continued)

DATE	DESCRIPTION	AMOUNT
04/20	Card Purchase With Pin 04/20 Tom Thumb #3641 Richardson TX Card 3978	28.05
04/20	ATM Withdrawal 04/20 2000 W 15th St Plano TX Card 4396	200.00
04/22	Card Purchase With Pin 04/22 Eatzi's - 5967 W Parke Plano TX Card 3978	19.47
04/25	Card Purchase With Pin 04/25 Kroger #0 2925 Custer Plano TX Card 3978	43.39
04/25	Card Purchase With Pin 04/25 Kroger Fuel Ctr 2925 C Plano TX Card 3978	44.46
04/27	Card Purchase With Pin 04/27 Market Street 5 Plano TX Card 3978	67.57
04/27	ATM Withdrawal 04/27 161 W Spring Creek Pkw Plano TX Card 4396	260.00
04/29	Card Purchase With Pin 04/29 Kroger #0 2925 Custer Plano TX Card 3978	45.45
05/02	Card Purchase With Pin 05/02 Joann Stores #1291 Plano TX Card 3978	3.57
05/02	Card Purchase With Pin 05/02 The Home Depot 6833 Plano TX Card 3978	29.48
05/03	Card Purchase 05/02 Russell Stover 111 Corsicana TX Card 4396	23.96
05/04	Recurring Card Purchase 05/04 Netflix.Com Netflix.Com CA Card 3978	16.77
05/04	Card Purchase With Pin 05/04 Kroger #0 2925 Custer Plano TX Card 3978	131.81
05/04	Card Purchase With Pin 05/04 Kroger #0581 2925 Cust Plano TX Card 3978	2.43
05/05	Card Purchase With Pin 05/05 Kroger Fuel Ctr 2925 C Plano TX Card 3978	53.57
05/05	Card Purchase With Pin 05/05 Kroger #0448 950 E San Coppell TX Card 4396	3.29

Total ATM & Debit Card Withdrawals

\$1,790.73

# **ELECTRONIC WITHDRAWALS**

	DATE	DESCRIPTION	AMOUNT
04/08         04/08 Online Payment 14059514119 To American Express         578.60           04/08         04/08 Online Payment 14022448810 To Allstate         312.00           04/12         04/12 Online Payment 14059535360 To Frontier Communications         222.06           04/13         Zelle Payment To Dais 14102155806         50.00           04/13         Ohline Payment 14102171526 To City of Plano         78.24           04/13         Mp2 Energy Texas Elec Rep 1125588         Web ID: 0000332638         51.05           04/14         Ohline Payment 14102167870 To Chase Cardmember Service         2,000.00           04/18         Gefcu PPD PD ID: 1314977214         417.58           04/18         Wellcare ACH Debits PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera Donation PPD ID: 1752084961         50.00           04/22         Od/22 Online Payment 14149531419 To Atmos Energy         62.34           05/02         Applecard Gsbank Payment 12732649         Web ID: 999999999         223.07           05/02         Opine Payment 14249367715 To The Dallas Morning News         80.00           05/03         Aetna Health Ins Ins Pymt PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay </td <td>04/07</td> <td>Irs Usataxpymt PPD ID: 3387702000</td> <td>\$7,237.00</td>	04/07	Irs Usataxpymt PPD ID: 3387702000	\$7,237.00
04/08         04/08 Online Payment 14022448810 To Allstate         312.00           04/12         04/12 Online Payment 14059535360 To Frontier Communications         222.06           04/13         Zelle Payment To Dais 14102155806         50.00           04/13         04/13 Online Payment 14102171526 To City of Plano         78.24           04/13         Mp2 Energy Texas Elec Rep 1125588         Web ID: 0000332638         51.05           04/14         04/14 Online Payment 14102167870 To Chase Cardmember Service         2,000.00           04/18         Gefcu PPD PD ID: 1314977214         417.58           04/18         Wellcare ACH Debits PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera Donation PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors Tesla Moto PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment 12732649         Web ID: 999999999         223.07           05/02         O5/02 Online Payment 14249375428 To The Dallas Morning News         80.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Spa	04/07	Zelle Payment To Pitts & Pitts Cpa Jpm999Akzg8J	450.00
04/12         04/12 Online Payment 14059535360 To Frontier Communications         222.06           04/13         Zelle Payment To Dais 14102155806         50.00           04/13         04/13 Online Payment 14102171526 To City of Plano         78.24           04/13         Mp2 Energy Texas Elec Rep 1125588 Web ID: 0000332638         51.05           04/14         04/14 Online Payment 14102167870 To Chase Cardmember Service         2,000.00           04/18         Gefcu PPD PPD ID: 1314977214         417.58           04/18         Wellcare ACH Debits PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera Donation PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors Tesla Moto PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment 12732649 Web ID: 9999999999         223.07           05/02         05/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/03         Aetna Health Ins Ins Pymt PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay PPD ID: F472574800         42.76	04/08	04/08 Online Payment 14059514119 To American Express	578.60
04/13         Zelle Payment To Dais 14102155806         50.00           04/13         04/13 Online Payment 14102171526 To City of Plano         78.24           04/13         Mp2 Energy Texas Elec Rep 1125588         Web ID: 0000332638         51.05           04/14         04/14 Online Payment 14102167870 To Chase Cardmember Service         2,000.00           04/18         Gefcu         PPD         PPD ID: 1314977214         417.58           04/18         Wellcare         ACH Debits         PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera         Donation         PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors         PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         O5/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Aetna Health Ins Ins Pymt         PPD ID: 60666033492         112.25           05/03         S	04/08	04/08 Online Payment 14022448810 To Allstate	312.00
04/13         04/13 Online Payment 14102171526 To City of Plano         78.24           04/13         Mp2 Energy Texas Elec Rep         1125588         Web ID: 0000332638         51.05           04/14         04/14 Online Payment 14102167870 To Chase Cardmember Service         2,000.00           04/18         Gefcu         PPD         PPD ID: 1314977214         417.58           04/18         Wellcare         ACH Debits         PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera         Donation         PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors         Tesla Moto         PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         05/02 Online Payment         14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay         PPD ID: 642574800         42.76	04/12	04/12 Online Payment 14059535360 To Frontier Communications	222.06
04/13         Mp2 Energy Texas Elec Rep         1125588         Web ID: 0000332638         51.05           04/14         04/14 Online Payment 14102167870 To Chase Cardmember Service         2,000.00           04/18         Gefcu         PPD         PPD ID: 1314977214         417.58           04/18         Wellcare         ACH Debits         PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera         Donation         PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors         Tesla Motors         Tesla Motors         Tesla Motors         10.81           05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         O5/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/02         05/02 Online Payment 14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	04/13	· · · · · · · · · · · · · · · · · · ·	50.00
04/14       04/14 Online Payment 14102167870 To Chase Cardmember Service       2,000.00         04/18       Gefcu       PPD       PPD ID: 1314977214       417.58         04/18       Wellcare       ACH Debits       PPD ID: 9000147856       12.90         04/19       04/19 Online Payment 14149516830 To Usaa Credit Card       1,500.00         04/20       Kera       Donation       PPD ID: 1752084961       50.00         04/22       04/22 Online Payment 14149531419 To Atmos Energy       62.34         04/28       Tesla Motors       Tesla Moto       PPD ID: 5912197729       10.81         05/02       Applecard Gsbank Payment       12732649       Web ID: 9999999999       223.07         05/02       05/02 Online Payment       14249367715 To The Dallas Morning News       80.00         05/02       05/02 Online Payment       14249375428 To Allstate       300.00         05/03       Aetna Health Ins Ins Pymt       PPD ID: 6066033492       126.11         05/03       Sparrowhawk Sola Echeckpay       PPD ID: 6066033492       112.25         05/03       Sparrowhawk Sola Echeckpay       PPD ID: F472574800       42.76	04/13	04/13 Online Payment 14102171526 To City of Plano	78.24
04/18         Gefcu         PPD         PPD ID: 1314977214         417.58           04/18         Wellcare         ACH Debits         PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera         Donation         PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors         Tesla Motor         PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         05/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/02         05/02 Online Payment 14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay         PPD ID: 6066033492         112.25           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	04/13	· · · · · · · · · · · · · · · · · · ·	51.05
04/18         Wellcare         ACH Debits         PPD ID: 9000147856         12.90           04/19         04/19 Online Payment 14149516830 To Usaa Credit Card         1,500.00           04/20         Kera         Donation         PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors         Tesla Moto         PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         05/02 Online Payment         14249367715 To The Dallas Morning News         80.00           05/02         05/02 Online Payment         14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	04/14	04/14 Online Payment 14102167870 To Chase Cardmember Service	2,000.00
04/19       04/19 Online Payment 14149516830 To Usaa Credit Card       1,500.00         04/20       Kera       Donation       PPD ID: 1752084961       50.00         04/22       04/22 Online Payment 14149531419 To Atmos Energy       62.34         04/28       Tesla Motors       Tesla Moto       PPD ID: 5912197729       10.81         05/02       Applecard Gsbank Payment       12732649       Web ID: 9999999999       223.07         05/02       05/02 Online Payment       14249367715 To The Dallas Morning News       80.00         05/02       05/02 Online Payment       14249375428 To Allstate       300.00         05/03       Aetna Health Ins Ins Pymt       PPD ID: 6066033492       126.11         05/03       Sparrowhawk Sola Echeckpay       PPD ID: F472574800       42.76	04/18	Gefcu PPD PPD   D: 1314977214	417.58
04/20         Kera         Donation         PPD ID: 1752084961         50.00           04/22         04/22 Online Payment 14149531419 To Atmos Energy         62.34           04/28         Tesla Motors         Tesla Moto         PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment 12732649         Web ID: 9999999999         223.07           05/02         05/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/02         05/02 Online Payment 14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	04/18		12.90
04/22       04/22 Online Payment 14149531419 To Atmos Energy       62.34         04/28       Tesla Motors       Tesla Moto       PPD ID: 5912197729       10.81         05/02       Applecard Gsbank Payment 12732649       Web ID: 9999999999       223.07         05/02       05/02 Online Payment 14249367715 To The Dallas Morning News       80.00         05/02       05/02 Online Payment 14249375428 To Allstate       300.00         05/03       Aetna Health Ins Ins Pymt       PPD ID: 6066033492       126.11         05/03       Sparrowhawk Sola Echeckpay       PPD ID: F472574800       42.76	04/19	04/19 Online Payment 14149516830 To Usaa Credit Card	1,500.00
04/28         Tesla Motors         Tesla Moto         PPD ID: 5912197729         10.81           05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         05/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/02         05/02 Online Payment 14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         112.25           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	04/20	Kera Donation PPD   D: 1752084961	50.00
05/02         Applecard Gsbank Payment         12732649         Web ID: 9999999999         223.07           05/02         05/02 Online Payment 14249367715 To The Dallas Morning News         80.00           05/02         05/02 Online Payment 14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         112.25           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	04/22	04/22 Online Payment 14149531419 To Atmos Energy	62.34
05/02       05/02 Online Payment 14249367715 To The Dallas Morning News       80.00         05/02       05/02 Online Payment 14249375428 To Allstate       300.00         05/03       Aetna Health Ins Ins Pymt       PPD ID: 6066033492       126.11         05/03       Aetna Health Ins Ins Pymt       PPD ID: 6066033492       112.25         05/03       Sparrowhawk Sola Echeckpay       PPD ID: F472574800       42.76	04/28	Tesla Motors Tesla Moto PPD ID: 5912197729	10.81
05/02         05/02 Online Payment 14249375428 To Allstate         300.00           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         112.25           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	05/02	Applecard Gsbank Payment 12732649 Web   D: 9999999999	223.07
05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         126.11           05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         112.25           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	05/02	05/02 Online Payment 14249367715 To The Dallas Morning News	80.00
05/03         Aetna Health Ins Ins Pymt         PPD ID: 6066033492         112.25           05/03         Sparrowhawk Sola Echeckpay         PPD ID: F472574800         42.76	05/02	05/02 Online Payment 14249375428 To Allstate	300.00
05/03 Sparrowhawk Sola Echeckpay PPD ID: F472574800 42.76	05/03	•	126.11
	05/03	Aetna Health Ins Ins Pymt PPD ID: 6066033492	112.25
05/04         Northwestern Mullsa Paymnt         PPD ID: 9000596067         374.25	05/03	Sparrowhawk Sola Echeckpay PPD ID: F472574800	42.76
	05/04	Northwestern Mu Isa Paymnt PPD ID: 9000596067	374.25

**Total Electronic Withdrawals** 

\$14,291.02



Primary Account: 000000714245263

#### CHASE SAVINGS

CHRIS ERICKSON

Account Number: 000001197017229

OR LIZ ERICKSON

#### SAVINGS SUMMARY

	AMOUNT
Beginning Balance	\$3,915.57
Deposits and Additions	0.03
Electronic Withdrawals	-810.69
Ending Balance	\$3,104.91
Annual Percentage Yield Earned This Period	0.01%
Interest Paid This Period	\$0.03
Interest Paid Year-to-Date	\$0.16

The monthly service fee for this account was waived as an added feature of Chase Better Banking Checking account.

#### TRANSACTION DETAIL

DATE	DESCRIPTION		AMOUNT	BALANCE
	Beginning Balance			\$3,915.57
04/29	Northwestern Mu Isa Paymnt	PPD ID: 9000596067	-810.69	3,104.88
05/05	Interest Payment		0.03	3,104.91
	Ending Balance			\$3,104.91

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS: Call us at 1-866-564-2262 or write us at the address on the front of this statement (non-personal accounts contact Customer Service) immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number
- The dollar amount of the suspected error

A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS: Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete details, see the Account Rules and Regulations or other applicable account agreement that governs your account. Deposit products and services are offered by JPMorgan Chase Bank, N.A. Member FDIC



JPMorgan Chase Bank, N.A. Member FDIC