

### Incident Report

Subject: Ransomware Attack on Synology File Server

Date: Feb 25, 2025

Reported By: Jerwin Suarez

Affected System: Synology File Server

#### Incident Summary:

On Feb 12, 2025, our Synology file server was targeted by a ransomware attack. On February 13, Sir Dan immediately messaged the team, instructing us to isolate the affected server from the network to prevent further spread.

#### Immediate Actions Taken:

1. The Synology file server was isolated from the network as per instructions.
2. A preliminary assessment was conducted to determine the extent of the attack.
3. A review of server files was initiated to check for missing or encrypted data.
4. A notification was sent to IT security personnel for further investigation and mitigation.

#### Findings:

Initial scans indicate that multiple files have been encrypted and are inaccessible.

No signs of further infection were found on other connected systems after isolation.

Investigation is ongoing to determine if any files are missing or permanently compromised.



Prepared By: Jerwin Suarez

Reviewed By: Senior IT Staff / Programmer