

Connor Flanagan

920.284.7511 | connorjf@gatech.edu | [linkedin.com/in/cflanagan98](https://www.linkedin.com/in/cflanagan98)

OBJECTIVE

I am seeking a software engineering role as a DevOps Engineer or Site Reliability Engineer. I have extensive experience building continuous integration pipelines using Jenkins and GitHub Actions. I have a passion for automation and building systems that create positive impacts on others.

EXPERIENCE

MacStadium

Atlanta, GA (Remote)

Senior Sales Engineer

September 2022 - Present

- Partnered with Teradici to expand the Cloud Access product offering from single device to device connections to single pane of glass management and centralized user connections
- Developed benchmarking and QA suite to ensure quality of new Orka versions
- Created Jenkins based continuous integration pipeline to test Google Tensorflow MacOS wheels and push nightly builds to PyPi

Sales Engineer

August 2021 - September 2022

- Expanded the scope of the sales engineering team by identifying underserved areas in the customer journey, in turn growing the team from two to five members
- Found professional services opportunities with existing customers to worth \$75k ARR
- Developed Orka Python SDK and implemented work flow to automate configuration and testing of PoC environments saving 20 minutes per environment
- Created Docker work flow allowing customers to trial the Orka Jenkins plugin in under 5 minutes

Technical Account Manager

October 2020 - August 2021

- Grew list of personally supported clients from \$5M ARR to \$20M ARR
- Created on-boarding documentation and worked with new hires, decreasing ramp up time from 8 months to 4 months

Georgia Institute of Technology

Atlanta, GA

Wireless Audit Intern

February 2020 - May 2020

- Expanded and maintained fleet of 7000+ Cisco access points servicing 26,000+ students
- Created documentation of network architecture of Georgia Tech's LAWN network
- Wrote process and on-boarding documentation for deployment and troubleshooting of access points

Residential Technical Adviser

August 2018 - February 2020

- Maintained Georgia Tech's wired and wireless network infrastructure for 15,000+ connected clients
- Supported networking equipment servicing 48 residence halls
- Provided tier 1 support for personal devices of 8,000+ on-campus housing residents

TECHNICAL SKILLS

Languages: Python, Golang, MATLAB

Build Tools: Jenkins, GitHub Actions, Tekton, Terraform

Platforms: MacOS, Ubuntu, Docker, Kubernetes, Orka

EDUCATION

Georgia Institute of Technology

Atlanta, GA

Bachelor of Science, Aerospace Engineering

RESEARCH

Scaling Analysis of TLSLES Code

June - December 2019

- Explored and documented scaling of TLSLES code on a Taylor-Green Vortex and worked to parallelize the code
- Analyzed metrics to determine areas of code with the highest probability of meaningful optimization