

CHRISTIAN HEARING

561.427.8778 • Jupiter, Florida • cjhearing@gmail.com • [cjhearing.github.io](https://github.com/cjhearing)

TECHNICAL SKILLS

MySQL | SQL Server | Excel | Azure DevOps | Tableau | Python | CSS | HTML | Bootstrap | WordPress | Java | Unix | Balsamiq | Cypress.io

EDUCATION

Florida State University | Master of Science in Information Technology August 2019

- GPA: 3.9

Florida State University | Bachelor of Science in Information Technology December 2018

- GPA: 3.7
- Graduated Magna Cum Laude

EXPERIENCE

Quality Assurance Associate May 2019 – Present

MCCI | mccinnovations.com | Tallahassee, Florida

- Assure that the application is configured to client specification to guarantee data transparency and security for our government clients as required by the Freedom of Information Act.
- Review requirements, specifications, and technical design documents, identifying development and implementation bugs in software.
- Perform thorough regression testing when bugs are resolved.
- Program and execute automated test cases using Cypress.io framework.
- Develop and apply testing processes for new and existing products to meet client needs.
- Work with internal teams (e.g. developers, product manager, support) to identify system requirements.
- Work with the product manager to understand the scope of the software and plan future development.

Graduate Assistant – Division of Student Affairs Marketing August 2018 – May 2019

Web Development Intern – Division of Student Affairs Marketing August 2017 – July 2018

Florida State University | Tallahassee, Florida

- Provided data insights for social media engagement via Tableau.
- Improved communication by designing a new service request system.
- Updated and maintained existing Drupal and WebDAV web pages.
- Provided design recommendations for UI/UX improvement through research of current trends and user feedback.
- Utilized FSU branding and web development standards to create new, responsive web pages.
- Organized and generated social media post schedules and content for three FSU accounts.
- Managed student progress on their assigned work and explained development concepts and workflow.

Front Office Clerical Assistant January 2010 – March 2014

Dr. Lisa Hearing | Jupiter, Florida

- Verified patient insurance and determined benefits prior to visit.
- Maintained employee user accounts, policies, and hardware in Microsoft Active Directory.
- Provided technical support for employees and assisted in setting up new computers and networking equipment.