CSC 440 - DATABASE MANAGEMENT CONCEPTS & SYSTEMS

FALL 2018 PROJECT 1 - DATABASE APPLICATION DESIGN & IMPLEMENTATION

CARS - CAR Repair and Service management system Application Flow

This document is just to give you a general idea of the application flow. Please make sure you refer to the description and handle all the requirements/constraints mentioned therein. Since there is no overlap between customer, receptionist, manager, the application will provide a single login screen and redirect the user to the appropriate home page. There are three different types of home pages depending on the type of user:

1) Manager 2) Receptionist 3) Customer

Please make sure you verify the login credentials before logging in.

Role-based Access Control

Customer

The account for customers shall be created from the application. When logged in as a customer, the homepage displays the following options:

- View and Update Profile: This will have the following sub-menus
 View Profile: The logged in customer should be able to view his profile information.
- O Update Profile: The logged in customer should be able to update his profile information.
- Register Car: A customer should be able to register a car with a service center. He should be allowed to only register cars that belong to an approved maker list (Honda, Nissan, and Toyota)
- View and Schedule Service: This will have the following sub-menus:
- O View Service History: A customer should be able to see service history for his car using the car's license plate number.
- O Schedule Service: A customer should be able to schedule a new maintenance/repair service appointment for his car using the car's license plate number. This will have the following sub-menus:
- Schedule Maintenance
- Schedule Repair
- O Reschedule Service: A customer should be able to reschedule a service appointment for his car using the car's license plate number.
- View Invoices: A customer should be able to view invoices billed to him.

Receptionist

The account for receptionist can be created only by the manager. When logged in as a receptionist, the homepage displays the following options:

- View and Update Profile: This will have the following sub-menus
- O View Profile: After logging in a receptionist should be able to view his profile information.
- O Update Profile: After logging in a receptionist should be able to update his profile information.
- View Customer Profile: A receptionist should be able to view a customer's profile information.
- Register Car: A receptionist should be able to register a customer's car for service. He should be allowed to only register cars that belong to an approved maker list (Honda, Nissan, and Toyota).
- View Service History: A receptionist should be able to see service history for all cars a customer gets serviced at the current service center.
- Schedule Service: A receptionist should be able to schedule a new maintenance/repair service appointment for a customer car using the car's license plate number. This will have the following sub-menus:
- O Schedule Maintenance
- O Schedule Repair
- Reschedule Service: A receptionist should be able to reschedule a service appointment for a customer using the car's license plate number.
- View Invoices: A receptionist should be able to view invoices billed to a particular customer.
- Daily Task Update Inventory: A receptionist should be able to run a daily task to update the counts of parts to be used that day, basically adjusted (decrementing them) to reflect the fact the parts will be removed and actually used that day.
- Daily Task Record Delivered Orders: A receptionist should be able to run a daily task to update the status of any pending orders whose items have arrived to "complete" and update their counts. For any pending orders that have not arrived and are past the delivery window change their status to "delayed" and generate a notification for the manager.

Manager

The account for manager shall be created using SQL Scripts and not from the application. When logged in as an manager, the homepage displays the following options:

- View and Update Profile: This will have the following sub-menus
- O View Profile: After logging in a manager should be able to view his profile information.

- O Update Profile: After logging in a manager should be able to update his profile information.
- View Customer Profile: A manager should be able to view a customer's profile information.
- Add New Employee: A manager should be able to add new receptionists and mechanics at the service center he manages.
- View Payroll Information: A manager should be able to view the payroll information for all employees at the service center he manages.
- View Inventory: A manager should be able to view the inventory for the service center he manages.
- View and Place Orders: This will have the following sub-menus:
- O View Order History: A manager should be able to see order history for any orders involving his service center.
- O Place Orders: A manager should be able to place orders for any part in the inventory. He should also be able to add new parts to the inventory at his location via this menu option. Whenever an order is placed this using this option, it will be assumed that the part will be supplied by the authorized distributor only.
- View Notifications: A manager should be able to view all notifications generated at this service center.
- Register New Car: A manager should be able to register a new car model from the approved makers (Honda, Nissan, and Toyota) into the system and assign service details for the new model.
- View Service Details: A manager should be able to see service details (service schedule, parts required etc.) for all car models.
- View Service History: A manager should be able to see service history for any car serviced at his service center.
- View Invoices: A manager should be able to view all invoices billed to any customer at his service center.

Application Menu

Below is the application menu for the CARS system. We expect you to follow this program flow strictly. You must validate all user input and display appropriate error messages whenever necessary prompting the user to re-enter his input, even if it may not be explicitly stated.

Start Pages

Home

Display Menu Input Output

Display the menu 1. Login

2. Sign Up 3. Exit

Enter Choice (1-3) Go to the appropriate

page.

If exit is chosen, terminate the program.

Login

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. User ID B. Password

1. Sign-In 2. Go Back

Enter Choice (1-2) If the user chooses 1,

validate credentials and recognize if user is a Manager, Receptionist, or Customer to go to the correct Landing page. Print "Login Incorrect" for invalid credentials and ask to enter again.

If the user chooses 2, go back to the Home page

Sign Up

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. Email Address B. Password C. Name D. Address E. Phone Number

1. Sign Up 2. Go Back

Take input from user about the new customer.

After entering details A-E, choose option 1-2 from the menu

If the user chooses 1, save his entered information into database creating an account for this customer and go to Login page after displaying an appropriate message.

If the user chooses 2, go back to the Home page

Customer pages

Customer: Landing

Display Menu Input Output

Display the menu 1. Profile

2. Register Car 3. Service 4. Invoices 5. Logout

Enter choice (1-5) Display the correct

page depending on choice 1-4. For 5, logout and return to the Home page

Customer: Profile

Display Menu Input Output

Display the menu 1. View Profile

2. Update Profile 3. Go Back

Enter choice (1-3) Display the correct page or go back to Customer: Landing page

Customer: View Profile

Display Menu Input Output

Display the following details followed by the menu.

A. Customer ID B. Name C. Address D. Email Address E. Phone Number F. List of All Cars (and their details)

1. Go Back Enter Choice (1) Go back to

Customer: Profile page

Customer: Update Profile

Display Menu Input Output

Display the menu 1. Name Choose 1-4 to enter a

new value. Once a

Update the customer profile information

value is entered, 3. Phone Number

save it and show this 4. Password 5. Go Back

menu again. Do this until the user chooses 5 to go back.

into the database, or go back to Customer: Profile page

Customer: Register Car

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. Licence plate B. Purchase date C. Make D. Model E. Year F. Current mileage G. Last Service Date

1. Register 2. Cancel

Take input from user about his car details. All details except the last service date are mandatory. The user may choose to not provide the last service date (save NULL)

After entering details A-G, choose option 1-2 from the Menu

If the user chooses 1 record all the information of car in the database and go back to Customer: Landing page

If the user chooses 2, discard all input and directly go to Customer: Landing page

Customer: Service

Display Menu Input Output

Display the menu 1. View Service

History 2. Schedule Service 3. Reschedule Service 4. Go Back

Enter choice (1-3) Display the correct page or go back to Customer: Landing page

Customer: View Service History

Display Menu Input Output

Display the following details for each service obtained by

1. Go Back Enter Choice (1) Go back to

Customer: Service page

this customer followed by the menu.

A. Service ID B. License Plate C. Service Type D. Mechanic Name E. Service Start

Date/Time F. Service End

Date/Time (expected or actual) G. Service Status

(Pending, Ongoing, or Complete)

Customer: Schedule Service

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. License Plate B. Current Mileage C. Mechanic Name

1. Schedule

Maintenance 2. Schedule Repair 3. Go Back

Take input from user about his car. All details except mechanic name are mandatory. The user may choose to not provide the mechanic name.

After entering details A-C, choose option 1-3 from the Menu

Display the correct page or go back to Customer: Service page

Customer: Schedule Maintenance (Page 1)

Display Menu Input Output

Display the menu 1. Find Service Date

2. Go Back

Enter Choice (1-2) If the user chooses 1

find two earliest available service dates after validating

the car details input previously, and go to Customer: Schedule Maintenance (Page 2) page

If a service date can not be found due to insufficient parts, place an order (if required) and show a message to the user asking him to try again after a specific date (calculated based on when the order will be fulfilled). Do not place an order if an existing order can fulfill the requirement, but show a message to the user asking him to try again after a specific date. After showing the message, go back to Customer: Schedule Service page

If the user chooses 2, go to Customer: Schedule Service page

Customer: Schedule Maintenance (Page 2)

Display Menu Input Output

Display the two identified service dates and mechanic name found based on the inputs in the

1. Schedule on Date 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to pick one of the two dates shown.

If the user chooses 1, create a new service record for maintenance service on the chosen date,

previous page to the user, followed by the menu.

and go back to Customer: Schedule Service page

If the user chooses 2, go to Customer: Schedule Maintenance (Page 1) page

Customer: Schedule Repair (Page 1)

Display Menu Input Output

Display the menu to allow the user to pick on of the possible problems.

1. Engine knock 2. Car drifts in a particular direction 3. Battery does not

hold charge 4. Black/unclean

exhaust 5. A/C-Heater not

working 6. Headlamps/Tail

lamps not working 7. Check engine

light 8. Go back

Enter Choice (1-8) If the user chooses

1-7, create a diagnostic report showing the list of causes and parts needed to resolve them based on the problem selected. This report is to be displayed next. Also find two earliest available repair dates after validating the car details input previously, and go to Customer: Schedule Repair (Page 2) page

If a repair date can not be found due to insufficient parts, place an order (if required) and show a message to the user asking him to try again after a specific date (calculated based on when the order will be fulfilled). Do not place an order

if an existing order can fulfill the requirement, but show a message to the user asking him to try again after a specific date. After showing the message, go back to Customer: Schedule Service page

If the user chooses 2, go to Customer: Schedule Service page

Customer: Schedule Repair (Page 2)

Display Menu Input Output

Display the diagnostic report and the two identified service dates and mechanic name found based on the inputs in the previous page to the user, followed by the menu.

1. Repair on Date 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to pick one of the two dates shown.

If the user chooses 1, create a new service record for repair service on the chosen date, and go back to Customer: Schedule Service page

If the user chooses 2, go to Customer: Schedule Repair (Page 1) page

Customer: Reschedule Service (Page 1)

Display Menu Input Output

Display the following details for all upcoming services for this customer, followed by the menu

1. Pick a service 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to enter one of the service IDs to select the service to

If the user chooses 1, find two earliest available maintenance/repair dates that are at least one day after the

be rescheduled. current service date, A. License Plate

and go to Customer: B.

Service ID C. Service Date

Reschedule Service (Page 2) page

D. Service Type

(Maintenance/Re pair) E. Service Details

If the user chooses 2, go to Customer: Service page

(Service A/B/C or Problem)

Customer: Reschedule Service (Page 2)

Display Menu Input Output

Display the two identified service dates and mechanic name, followed by the menu.

1. Reschedule Date 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to pick one of the two dates shown.

If the user chooses 1, reschedule his existing service to the chosen date making necessary adjustments to the parts commitment in the inventory, and go back to Customer: Service page

If the user chooses 2, go to Customer: Reschedule Service (Page 1) page

Customer: Invoice

Display Menu Input Output

Display the following details for all the services that are complete followed by the menu.

A. Service ID B. Service Start

Date/Time

1. Go Back Enter Choice (1 - 2) If the user chooses 1

Customer: View Invoice Details page

If the user chooses 2, go to Customer: Landing page

C. Service End

Date/Time D. Licence Plate E. Service Type F. Mechanic Name G. Total Service

Cost

Employee (Receptionist and Manager) pages

In the following description, pages named Receptionist:xxx and Manager:xxx refer to pages only for receptionist and manager roles respectively. Pages named Employee:xxx refer to pages that are common to both receptionist and manager roles.

Receptionist: Landing Page

Display Menu Input Output

Display the menu 1. Profile

2. View Customer

Profile 3. Register Car 4. Service History 5. Schedule Service 6. Reschedule Service 7. Invoices 8. Daily

Task-Update Inventory 9. Daily Task-Record Deliveries 10. Logout

Enter choice (1-10) Display the correct

page depending on choice 1-9. For 8, logout and return to the Home page

Manager: Landing Page

Display Menu Input Output

2. View Customer

Profile 3. Add New

Employees 4. Payroll 5. Inventory 6. Orders 7. Notifications 8. New Car Model 9. Car Service Details 10. Service History 11. Invoices 12. Logout

Enter choice (1-12) Display the correct

page depending on choice 1-11. For 12, logout and return to the Home page

Employee: Profile

Display Menu Input Output

Display the menu 1. View Profile

2. Update Profile 3. Go Back

Enter choice (1-3) Display the correct page or go back to the appropriate Landing page

Employee: View Profile

Display Menu Input Output

Display the following details followed by the menu.

A. Employee ID B. Name C. Address D. Email Address E. Phone Number F. Service Center G. Role H. Start Date I. Compensation (\$)

1. Go Back Enter Choice (1) Go back to

Employee: Profile page

J. Compensation Frequency (monthly/hourly)

Employee: Update Profile

Display Menu Input Output

Display the menu 1. Name

2. Address 3. Email Address 4. Phone Number 5. Password 6. Go Back

Choose 1-5 to enter a new value. Once a new value is entered, save it and show this menu again. Do this until the user chooses 6 to go back.

Update the employee profile information into the database, or go back to Employee: Profile page

Employee: View Customer Profile

Display Menu Input Output

Ask user to input the following detail in order to show the described output followed by an option to go back as shown under "Menu".

A. Customer email

address

1. Go back Enter customer email

address.

After entering customer detail and showing the output, choose option 1 from the Menu Display the following details followed by the menu.

A. Customer ID B. Name C. Address D. Email Address E. Phone Number F. List of All Cars (and their details)

At the end, show menu to provide an option to go back to the appropriate Landing page

Receptionist: Register Car

Display Menu Input Output

Take Ask user to input the

1. Register

input from user following details in

2. Cancel

about his car details. the order shown below,

followed by the menu.

All details except the last service date are mandatory. The user may choose to not

A. Customer email

address

provide the last service date (save NULL) B. Licence plate C. Purchase date

After entering details D. Make

A-H, choose option E. Model

1-2 from the Menu F. Year G. Current mileage H.

Last Service Date

If the user chooses 1 record all the information of car in the database and register the car with the user associated with the supplied email address. Then, go back to Receptionist: Landing page

If the user chooses 2, discard all input and directly go to Receptionist: Landing page

Receptionist: Service History

Display Menu Input Output

Ask user to input the following detail in order to show the described output followed by an option to go back as shown under "Menu".

A. Customer email

address

1. Go Back Enter customer email

address.

After entering customer detail and showing the output, choose option 1 from the Menu

Display the following details for each service provided to the given customer followed by the menu.

A. Service ID B. License Plate C. Service Type D. Mechanic Name E. Service Start

Date/Time F. Service End

Date/Time (expected or actual) G. Service Status

(Pending, Ongoing, or Complete)

At the end, show menu to provide an option to go back to the Receptionist: Landing page.

Receptionist: Schedule Service

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. Customer email

address B. License Plate C. Current Mileage D. Mechanic Name

1. Schedule

Maintenance 2. Schedule Repair 3. Go Back

Take input regarding user and his car. All details except mechanic name are mandatory. The user may choose to not provide the mechanic name.

After entering details A-D, choose option 1-3 from the Menu

Display the correct page or go back to the Receptionist: Landing page

Receptionist: Schedule Maintenance (Page 1)

Display Menu Input Output

Display the menu 1. Find Service Date

2. Go Back

Enter Choice (1-2) If the user chooses 1

find two earliest available service dates after validating the car details input previously, and go to Receptionist: Schedule Maintenance (Page 2) page

If a service date can not be found due to insufficient parts, place an order (if required) and show a message to the user asking him to try again after a specific

date (calculated based on when the order will be fulfilled). Do not place an order if an existing order can fulfill the requirement, but show a message to the user asking him to try again after a specific date. After showing the message, go back to Receptionist: Schedule Service page

If the user chooses 2, go to Receptionist: Schedule Service page

Receptionist: Schedule Maintenance (Page 2)

Display Menu Input Output

Display the two identified service dates and mechanic name found based on the inputs in the previous page to the user, followed by the menu.

1. Schedule on Date 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to pick one of the two dates shown.

If the user chooses 1 create a new service record for maintenance service on the chosen date, and go back to Receptionist: Schedule Service page

If the user chooses 2, go to Receptionist: Schedule Maintenance (Page 1) page

Receptionist: Schedule Repair (Page 1)

Display Menu Input Output

Display the menu to allow the user to pick on of the possible problems.

1. Engine knock 2. Car drifts in a particular direction 3. Battery does not

hold charge 4. Black/unclean

exhaust 5. A/C-Heater not

working 6. Headlamps/Tail

lamps not working 7. Check engine

light 8. Go back

Enter Choice (1-8) If the user chooses

1-7, create a diagnostic report showing the list of causes and parts needed to resolve them based on the problem selected. This report is to be displayed next. Also find two earliest available repair dates after validating the car details input previously, and go to Receptionist: Schedule Repair (Page 2) page

If a repair date can not be found due to insufficient parts, place an order (if required) and show a message to the user asking him to try again after a specific date (calculated based on when the order will be fulfilled). Do not place an order if an existing order can fulfill the requirement, but show a message to the user asking him to try again after a specific date. After showing the message, go back to Receptionist: Schedule Service

If the user chooses 2, go to Receptionist: Schedule Service

Receptionist: Schedule Repair (Page 2)

Display Menu Input Output

Display the diagnostic report and the two identified service dates and mechanic name found based on the inputs in the previous page to the user, followed by the menu.

1. Repair on Date 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to pick one of the two dates shown.

If the user chooses 1 create a new service record for repair service on the chosen date, and go back to Receptionist: Schedule Service page

If the user chooses 2, go to Receptionist: Schedule Repair (Page 1) page

Receptionist: Reschedule Service (Page 1)

Display Menu Input Output

Ask user to input the following detail in order to show the described output followed by an option to go back as shown under "Menu".

A. Customer email

address

1. Pick a service 2. Go Back

Enter customer email address.

After entering customer detail and showing the output, choose option 1-2 from the Menu

If the user chooses 1, ask him to enter one of the service IDs to select the service to be rescheduled and then find two earliest available maintenance/repair dates that are at least one day after the current service date, and go to Receptionist: Reschedule Service (Page 2) page

Display the following details for all upcoming services for this customer, followed by the menu

A. License Plate B. Service ID C. Service Date D. Service Type

(Maintenance/Re pair) E. Service Details

(Service A/B/C or Problem)

At the end, show menu to provide an option to go back to the Receptionist: Landing page.

Receptionist: Reschedule Service (Page 2)

Display Menu Input Output

Display the two identified service dates and mechanic name, followed by the menu.

1. Reschedule Date 2. Go Back

Enter Choice (1-2)

If the user chooses 1, ask him to pick one of the two dates shown.

If the user chooses 1, reschedule his existing service to the chosen date making necessary adjustments to the parts commitment in the inventory, and go back to Receptionist: Landing page

If the user chooses 2, go to Receptionist: Reschedule Service (Page 1) page

Receptionist: Invoices

Display Menu Input Output

Ask user to input the following detail in order to show the described output followed by an option to go back as shown under "Menu".

A. Customer email

address

1. Go Back Enter customer email

address.

After entering customer detail and showing the output, choose option 1 from the Menu

Display the following details for all the services for this customer that are complete followed by the menu.

A. Service ID B. Service Start

Date/Time C. Service End

Date/Time D. Licence Plate E. Service Type F. Mechanic Name G. Total Service

Cost

At the end, show

menu to provide an option to go back to the Receptionist: Landing page

Receptionist: Daily Task-Update Inventory

Display Menu Input Output

Display the menu after performing the actions described under "output"

1. Go Back Enter Choice (1) Run a task to update the counts of parts to be used that day, basically adjusted (decrementing them) to reflect the fact the parts will be removed and actually used that day.

At the end, show a message displaying whether the task finished running successfully or not. Then show the menu to provide an option to go back to the Receptionist: Landing page

Receptionist: Daily Task-Record Deliveries

Display Menu Input Output

Display the menu 1. Enter Order ID

(CSV) 2. Go Back

Choose 1 to enter a comma separated list of order ids to be marked as delivered.

Choose 2 to go back.

Run a task to update the status of any pending orders whose items have arrived to "complete" and update their counts, and then show a message displaying whether the task ran successfully or not.

If the user chooses 2, go back to Receptionist:

Landing page

Just before going back, change the status of any pending orders which did not arrive and are past the delivery window to "delayed" and generate a notification to the manager.

Manager: Add New Employees

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. Name B. Address C. Email Address D. Phone Number E. Role F. Start Date G. Compensation (\$)

1. Add 2. Go Back

Take input from user about the new employee.

After entering details A-F, choose option 1-2 from the menu

If the user chooses 1, create a new employee record for this service center and display the new employee ID number. Set the default password of 12345678 for this employee.

He should be allowed to create accounts for only receptionists and mechanics. Also a service center can not have more than one receptionist.

If the user chooses 2, discard all input and go back to the Manager: Landing page

Manager: Payroll

Display Menu Input Output

Ask user to input the following detail in order to show the described output followed by an option to go back as shown under "Menu".

A. Employee ID

1. Go back Enter the employee

ID.

After entering employee ID and showing the output, choose option 1 from the Menu

Display the following details for each paycheck paid to this employee followed by the menu.

A. Paycheck date B. Pay period C. Employee ID D. Employee Name E. Compensation (\$) F. Compensation Frequency (monthly/hourly) G. Units (# of

hours/days) H. Earnings (Current) I. Earnings

(Year-to-date)

At the end, show menu to provide an option to go back to the Manager: Landing page

Manager: Inventory

Display Menu Input Output

Display the following details for each part in the inventory followed by the menu.

A. Part ID B. Part Name C. Quantity

1. Go Back Enter Choice (1) Go back to Manager:

Landing page

D. Unit Price E. Minimum

Quantity Threshold F. Minimum Order

Threshold

Manager: Orders

Display Menu Input Output

Display the menu 1. Order History

2. New Order 3. Go Back

Enter choice (1-3) Display the correct page or go back to Manager: Landing page

Manager: Order History

Display Menu Input Output

Display the following details for each order followed by the menu.

A. Order ID B. Date C. Part Name D. Supplier Name E. Purchaser Name F. Quantity G. Unit Price H. Total Cost I. Order Status

1. Go Back Enter Choice (1) Go back to Manager:

Orders page

Manager: New Order

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. Part ID B. Quantity

1. Place Order 2. Go Back

Take input regarding the parts to be ordered.

After entering details A-B, choose option 1-2 from the Menu

If the user chooses 1, a new order record will be created to obtain the part from its authorized distributor. Details such as cost, order date, etc. should be automatically calculated and the order status must be set as "pending". This order status should

automatically change to "completed" and inventory updated after two business days.

After placing the order, show a confirmation message with the order ID and estimated date of fulfillment before going back to Manager: Orders Page

If the user chooses 2, discard all input and go to Manager: Orders Page

Manager: Notifications

Display Menu Input Output

Display the following details followed by the menu.

A. Notification ID B. Notification

Date/Time C. Order ID D. Supplier Name E. Expected

Delivery Date F. Delayed by (# of

days)

1. Order ID 2. Go back

Choose 1 to enter an order ID to view more details.

Choose 2 to go back.

If the user Chooses 1, go to Manager: Notifications Detail page.

Choose 2 to go back to Manager: Landing page

Manager: Notifications Detail

Display Menu Input Output

Display the following details for the selected order followed by the menu.

A. Order ID B. Date C. Part Name D. Supplier Name E. Purchaser Name F. Quantity G. Unit Price H. Total Cost I. Order Status

1. Go Back Enter Choice (1) Go back to Manager:

Notifications page

Manager: New Car Model

Display Menu Input Output

Ask user to input the following details in the order shown below, followed by the menu.

A. Make B. Model C. Year D. Service A:

a. Miles b. Months c. Parts List E. Service B

a. Miles b. Months c. Additional Parts F. Service C

1. Add car 2. Go Back

Take input from user about the new car model.

After entering details A-F, choose option 1-2 from the menu

When entering part list for Service A, all parts that are required must be input using their part IDs (a sample list will be given separately). When entering part list for Service B, only those parts that are different from Service A must be input. For Service C, input only those parts that are different from Service B.

From the menu, if the user chooses 1, save the entered information into

a. Miles b. Months c. Additional Parts

database to add a new car model for service. Then go to Manager: Landing page.

If the user chooses 2, discard all input and go back to the Manager: Landing page.

Manager: Car Service Details

Display Menu Input Output

Display the following details for all car models registered in the system followed by the menu.

A. Make B. Model C. Year D. Service A:

a. Miles b. Months c. Parts List E. Service B

a. Miles b. Months c. Additional Parts F. Service C

a. Miles b. Months c. Additional Parts

1. Go Back Enter Choice (1) Go back to the

Manager: Landing page.

Manager: Service History

Display Menu Input Output

Display the following details for all cars that were serviced at this service center followed by the menu.

A. Service ID B. Customer Name C. License Plate D. Service Type E. Mechanic Name F. Service Start

Date/Time G. Service End

Date/Time (expected or actual) H. Service Status

(Pending, Ongoing, or Complete)

1. Go Back Enter Choice (1) Go back to the

Manager: Landing page.

Manager: Invoices

Display Menu Input Output

Display the following details for all the services that are complete at this service center followed by the menu.

A. Service ID B. Customer Name C. Service Start

Date/Time

1. Go Back Enter Choice (1) Go back to the

Manager: Landing page.

D. Service End

Date/Time E. Licence Plate F. Service Type G. Mechanic Name H. Total Service

Cost