

Questions 176-180 refer to the following e-mail and letter.

E-mail	
To:	Sasikala Sharma
From:	Zachary Bauers
Subject:	This season
Date:	20 July
<p>Dear Sasikala:</p> <p>Thank you for giving me the great news. I'm glad to know we have so many subscribers returning for another season and that we also have an increase in new subscribers. Our advertising must be working!</p> <p>In answer to your question, we still haven't yet made a decision about the final show. I'm hoping plans to produce <i>After the Sun</i> will work out. It is an expensive production, and the budget is still an issue. If we can't afford to do it, we'll have to mail the tickets for the first four shows to subscribers in August as planned. Then we can send the tickets for the final show in September, after it has been chosen. I'll let you know by the end of next week whether we have decided to go ahead with <i>After the Sun</i>.</p> <p>Zachary</p>	

Belmont Community Theatre



12 August

Mr. Jake Harbaugh
14 Snyder Court, #4
Winnipeg R2C 0H9

Dear Mr. Harbaugh:

Thank you for subscribing to the upcoming Belmont Community Theatre season! On behalf of the theatre, I want to welcome you. We are always pleased to have new subscribers, and I am certain you will be delighted with the upcoming season. Please find enclosed the tickets for the five plays for this season.

Play descriptions, performer biographies, and a complete schedule can be found on our Web site. If you have any questions, please contact the box office at 204-555-0142.

Subscribers enjoy exclusive benefits, including ticket exchanges, which can be made by phone, mail, or in person at the box office. Please be aware that programs and schedules are subject to change.

Sincerely,

Sasikala Sharma

Patron Services Director
Belmont Community Theatre

176. What is Mr. Bauers pleased about?
- (A) There will be an increased number of plays produced this season.
 - (B) There are more season subscribers this year.
 - (C) A positive review appeared in the local news.
 - (D) The new advertising campaign is being launched.
177. Why is Mr. Bauers concerned?
- (A) Some tickets were lost in the mail.
 - (B) A budget meeting was rescheduled.
 - (C) A play might cost too much to produce.
 - (D) Play rehearsals are behind schedule.
178. Why did Ms. Sharma send the letter to Mr. Harbaugh?
- (A) To confirm a schedule
 - (B) To thank him for his subscription
 - (C) To let him know about some changes
 - (D) To give him news about a new play
179. What is suggested about the Belmont Community Theatre's upcoming season?
- (A) The fifth play will be *After the Sun*.
 - (B) It will last longer than previous seasons.
 - (C) There are new subscriber benefits.
 - (D) The ticket prices have increased.
180. According to the letter, what can subscribers do on the Web site?
- (A) Exchange their tickets
 - (B) Select their seats
 - (C) Read about actors
 - (D) Contact the box office

176	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
177	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
178	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
179	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
180	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D

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Questions 181-185 refer to the following invoice and e-mail.

Restaurflex Supply

Client Name: The Gramerty

Client Address: 793 Pemberton Ave., Millersburg, NY 12505

Date: May 18

Item Number	Description	Quantity	Unit Price	Total
RX1652	Blue paper napkins with white trim, 25 cm x 25 cm	3,000	\$0.10	\$300.00
RX1993	Blue paper place mats, 38 cm x 25 cm	3,000	\$0.50	\$1,500.00
RX2028	Plastic cups with lids, 1 liter, blue	500	\$0.30	\$150.00
RX1800	Food-grade plastic bags in blue with color logo, 10 cm x 20 cm x 45 cm	3,000	\$0.30	\$900.00
			Total	\$2,850.00

If you have any questions, please contact your sales representative, Amine Guettera, at aguettera@restaurflexsupply.com.

To:	aguettera@restaurflexsupply.com
From:	chitanmistry@thegramerty.com
Subject:	Invoice
Date:	May 22

Dear Mr. Guettera,

Congratulations on your new position and thank you for sending the invoice for the products I ordered. When I spoke with Emilia Katzenbach, my previous contact at Restaurflex, she offered a discount on item RX1800, bringing the unit cost from 30 cents to 20 cents each. I understand that your prices have increased, but The Gramerty is a longtime customer. Could you please speak to her to confirm this and then send us an updated invoice?

In addition, customers who ordered from our take-away menu have complained that the plastic lids on their containers did not close securely, and their soup leaked out. We never had this problem before our most recent order last December. I would like to return the remainder of this item, RX2028, and be reimbursed accordingly. Could you recommend a suitable replacement?

Thank you,

Chitan Mistry
General Manager, The Gramerty

181. What most likely is The Gramerty?
(A) A party-supply company
(B) A bank
(C) A restaurant
(D) A retail shop
182. What is the same for each product on the invoice?
(A) The size
(B) The color
(C) The logo
(D) The quantity
183. What product does Mr. Mistry expect to be discounted?
(A) Napkins
(B) Place mats
(C) Disposable cups
(D) Plastic bags
184. Who is Ms. Katzenbach?
(A) Mr. Mistry's supervisor
(B) The manager of The Gramerty
(C) A longtime customer of The Gramerty
(D) A salesperson at Restaurflex Supply
185. What is NOT suggested by the e-mail?
(A) Mr. Mistry has ordered from Restaurflex Supply previously.
(B) Mr. Mistry has worked with Mr. Guettera many times.
(C) Restaurflex Supply has recently raised its prices.
(D) The Gramerty has received complaints from customers.

181	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
182	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
183	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
184	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
185	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D

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Questions 186-190 refer to the following instructions, letter, and text message.

Instructions for San Aldo University Press Authors

San Aldo University Press is pleased to be publishing your forthcoming book. Carefully follow these instructions for preparing and submitting your manuscript. Failure to do so may result in book production delays or increased production fees.



- The text file of your manuscript should include all content from the title page to the list of references.
- If applicable, save and supply digital artwork, tables, and charts as individual files.
- If applicable, obtain signed permissions for digital artwork; permission forms can be obtained from www.saupress.sau.edu/author.
- Review the author checklist, downloadable from www.saupress.sau.edu/author.

Please e-mail all these documents directly to your San Aldo University Press editor.

**San Aldo University Press
130 Oceanside Way
San Aldo, California 95523
saupress.sau.edu**

January 12

Kwon Tae-Hwan
16 Yeonsan 4-dong
Yeonje-gu, Busan
South Korea

Dear Dr. Kwon,

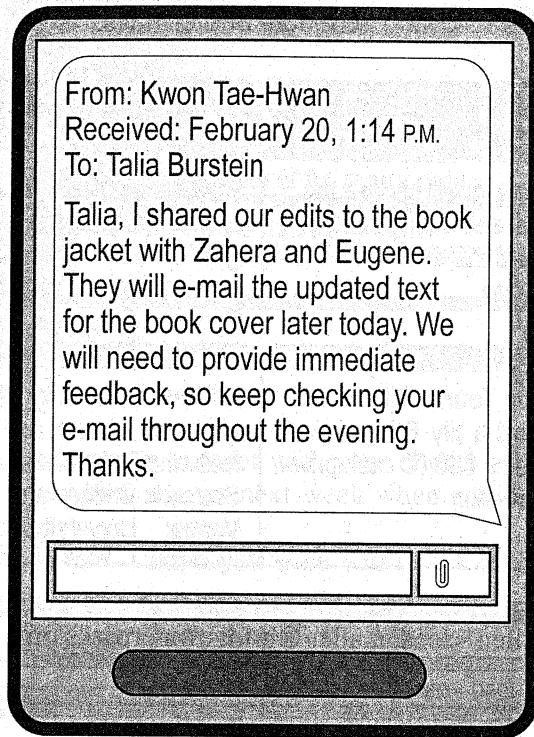
Your coauthor just e-mailed the remainder of your permission forms to me, and I now have all materials needed to begin the production phase for *The Economics of Simple Living*. A production schedule is enclosed; we are still on track for a July release. Please review and make note of important dates that require action from you and your coauthor. In the meantime, should you have any editorial questions, please contact me, as usual.

I look forward to your visit at the end of August, when we will have the kickoff of your promotional tour at San Aldo University's bookstore.

Best regards,

Zahera Sadik

Zahera Sadik
Editor, Economics & Political Science
650-555-0179 ext. 11
zahera@saupress.sau.edu



- 186.** According to the instructions, what must authors do?
- Approve an editorial schedule
 - Complete a checklist review
 - Submit their final manuscript over the Internet
 - Include all tables and charts in one file
- 187.** What is true about *The Economics of Simple Living*?
- It includes artwork.
 - It is available in an electronic version.
 - Its cost of production was high.
 - Its publication was delayed.
- 188.** According to the letter, what will happen in August?
- A bookstore will offer a discount.
 - A book will be published.
 - Ms. Sadik will contact Dr. Kwon.
 - Dr. Kwon will travel to California.
- 189.** Who most likely is Ms. Burstein?
- Dr. Kwon's coauthor
 - Dr. Kwon's editor
 - Ms. Sadik's manager
 - Ms. Sadik's assistant
- 190.** In the text message, the word "keep" in paragraph 1, line 6, is closest in meaning to
- consider
 - withhold
 - continue
 - reserve

186	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
187	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
188	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
189	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
190	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Questions 191-195 refer to the following schedule and e-mails.

Bridgewater Spring Festival Weekend Activities	
<p>Saturday 18 May</p> <p>12:00 P.M. Pizza Cook-Off—competitors will choose the ingredients to create the best pizza, and attendees will act as judges! Win one free cheese pizza each month for the remainder of the year. \$5 entry fee. Sponsor: Bridgewater Pizzeria Venue: Bridgewater Pizzeria</p> <p>2:00 P.M. to 5:00 P.M. Spring Garden Tour—visit some of the most beautiful home gardens in the city. Bridgewater's best home gardener will be awarded a \$50.00 cash prize. Sponsor: Bridgewater Parks Commission Venue: See Garden Tour map</p>	<p>Sunday 19 May</p> <p>9:30 A.M. Walk for Health—complete the 5-mile walk around Swan Creek Park to receive a free two-week gym membership worth \$30. All participants will receive a free "Get Fit!" T-shirt. Sponsor: Treager's Gym Venue: Swan Creek Park north entrance</p> <p>4:00 P.M. University String Quartet—enjoy the music of Haydn, Mozart, and Schubert in this performance featuring first violinist Jemiah Weisz. \$10 entrance fee. Sponsor: Bridgewater University Venue: University Concert Hall</p>

From:	Leeann Allen <leeann.allen@bridgewaterparks.org>
To:	Angela Russo <arusso@tqmail.net>
Date:	May 15
Subject:	Weekend festival

Hello Angela,

Since rain is likely on Sunday, I would like to move Matt Treager's event, which will take place outdoors, to Saturday and move yours to Sunday at noon.

We will update the festival Web site and send out an e-mail to notify festivalgoers of this schedule change. We will also post notices on the message boards in the park. Let me know if this works for you.

Yours,

Leeann Allen, festival organizing committee

E-mail

From: Martin Sanchez <m.sanchez@flx.realty.com>
 To: Takeshi Ogawa <togawa@flx.realty.com>
 Date: May 17
 Subject: Planning meeting

Takeshi,

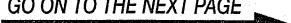
Yes, I can fill in for you tomorrow to meet with your clients and show them the properties. I'll let you know how it goes next week when you're back in the office.

Good luck with the tour judges. I hope you'll be \$50 richer by Monday.

Martin

191. What is stated about the University String Quartet performance?
- It requires an admission fee to attend.
 - It will be delayed because of the weather.
 - It was moved to a different venue.
 - It will end at 5:00 P.M.
192. What is the purpose of the first e-mail?
- To advise festivalgoers that it will rain
 - To provide feedback on a Web site
 - To request a change to a schedule
 - To announce an upcoming festival
193. In the first e-mail, the word “notices” in paragraph 2, line 2, is closest in meaning to
- ideas
 - reviews
 - evaluations
 - announcements
194. Who most likely will participate in a festival activity on Sunday afternoon?
- Ms. Allen
 - Ms. Russo
 - Mr. Treager
 - Mr. Sanchez
195. Why is Mr. Ogawa most likely unable to meet with his clients?
- He is one of the festival organizers.
 - He is performing in a music concert.
 - He is a judge for a cooking competition.
 - He is competing in a festival event.

191	<input type="radio"/> A	<input checked="" type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
192	<input type="radio"/> A	<input checked="" type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
193	<input type="radio"/> A	<input checked="" type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
194	<input type="radio"/> A	<input checked="" type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
195	<input type="radio"/> A	<input checked="" type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D

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Questions 196-200 refer to the following article, e-mail, and floor plan.

Metro Area Business Watch - October

The grand opening of the Ocean Crest Mall in Marlow Bay is scheduled for next spring, and available spaces are filling rapidly. Once the mall opens, business is expected to take off just as quickly. While the Ocean Crest Mall is not the only such establishment in Marlow Bay, it will be the first to open directly onto the boardwalk. The mall will include boutiques, specialty stores, and a variety of food vendors.

The mall management is hoping to attract business owners from outside Marlow Bay. According to rental manager Barbara Lancer, a number of the businesses that have rented space are new to the area.

"This was by design," she explained. "The Marlow Bay City Council offered the mall owners a tax incentive if we are able to bring new businesses to Marlow Bay. We're still a little short of our goal to have 75% of our spaces rented to nonlocal businesses. We are offering reduced rental prices on new leases for out-of-town businesses."

Applications from business owners looking to lease retail and restaurant space will be accepted until the December 15 deadline. Interested business owners are encouraged to contact Lancer by e-mail at blancer@oceancrestmall.com.

From:	Tracy Fernandez <tfernandez@kmail.com>
To:	Barbara Lancer <blancer@oceancrestmall.com>
Date:	October 9
Subject:	Available space

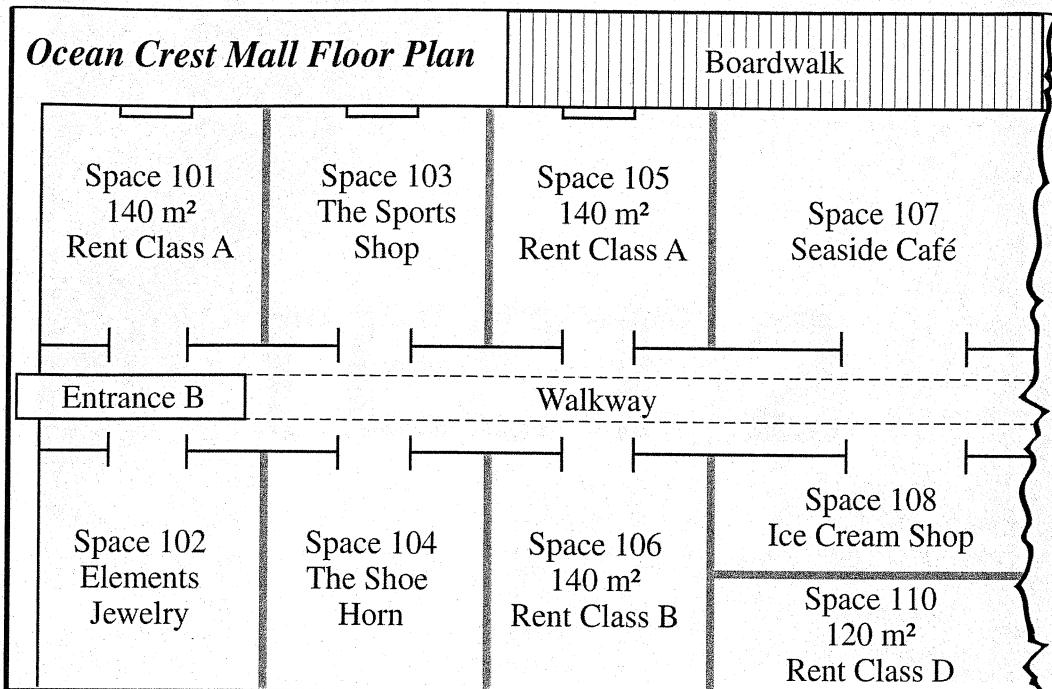
Dear Ms. Lancer,

I am a friend of Eric Raye, owner of The Shoe Horn, and he suggested that I contact you about a rental space in the Ocean Crest Mall. He told me about a great benefit that he received that is available to business owners like me. I own Edge Fashion and sell contemporary women's apparel. I have two retail locations in the nearby city of Hazelton, and I am considering expanding to Marlow Bay. If possible, I would like to be near my friend's store, but I do not want a space that is beside a restaurant or food service. A space on the boardwalk side that overlooks the beach would be ideal.

Could you please send me a map of the mall showing any available spaces that might meet my needs? Also, could you provide information about the size of each space and rental fees?

Thank you in advance,

Tracy Fernandez



196. What is the purpose of the article?
- To explain why the opening of a new mall has been postponed
 - To announce plans to build a new mall
 - To review the stores and restaurants in a new mall
 - To encourage business owners to rent space in a new mall
197. In the article, the phrase “take off” in paragraph 1, line 5, is closest in meaning to
- remove
 - discount
 - increase quickly
 - leave suddenly
198. What is stated about the Ocean Crest Mall?
- It will be the only mall in Marlow Bay.
 - It will have direct access to the boardwalk.
 - It will include 75 retail spaces to rent.
 - It will open for business on December 15.

199. What is indicated about Mr. Raye?
- He is a friend of Ms. Lancer.
 - His business was the first to open.
 - He is paying a reduced rental rate.
 - His store opens onto the beach.
200. What space will Ms. Fernandez most likely be interested in renting?
- Space 101
 - Space 105
 - Space 106
 - Space 110

196	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
197	<input checked="" type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
198	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
199	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D
200	<input type="radio"/> A	<input type="radio"/> B	<input type="radio"/> C	<input type="radio"/> D

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.