



| Assigned to Totals     | Count Totals | Percent |
|------------------------|--------------|---------|
| Ronald Anselmo Total   | 5,666        | 11.82%  |
| Robert Alexander Total | 3,696        | 7.71%   |
| Bassel Khouri Total    | 3,691        | 7.7%    |
| Robert Mott Total      | 3,502        | 7.31%   |
| David Katzenberg Total | 3,463        | 7.23%   |
| Charles Marano Total   | 3,424        | 7.14%   |
| Thomas Marcy Total     | 3,003        | 6.27%   |
| Moises Villela Total   | 2,937        | 6.13%   |

| Assigned to Totals    | Count Totals | Percent |
|-----------------------|--------------|---------|
| Michael Soriano Total | 2,314        | 4.83%   |
| Mark Boga Total       | 2,231        | 4.66%   |
| Jose Carrion Total    | 2,008        | 4.19%   |
| Jonathan Adams Total  | 1,884        | 3.93%   |
| Other Total           | 10,105       | 21.09%  |

| Assigned to      | Task type      | Count | Percent |
|------------------|----------------|-------|---------|
| Ronald Anselmo   | Incident       | 4,341 | 76.61%  |
|                  | Requested Item | 1     | 0.02%   |
|                  | Catalog Task   | 1,324 | 23.37%  |
| Robert Alexander | Incident       | 1,965 | 53.17%  |
|                  | Requested Item | 2     | 0.05%   |
|                  | Catalog Task   | 1,729 | 46.78%  |
| Bassel Khouri    | Incident       | 1,756 | 47.58%  |
|                  | Requested Item | 2     | 0.05%   |
|                  | Catalog Task   | 1,933 | 52.37%  |
| Robert Mott      | Incident       | 1,469 | 41.95%  |
|                  | Requested Item | 21    | 0.6%    |
|                  | Catalog Task   | 2,012 | 57.45%  |
| David Katzenberg | Incident       | 2,782 | 80.33%  |
|                  | Requested Item | 11    | 0.32%   |
|                  | Catalog Task   | 670   | 19.35%  |

| Assigned to     | Task type      | Count | Percent |
|-----------------|----------------|-------|---------|
| Charles Marano  | Incident       | 1,711 | 49.97%  |
|                 | Requested Item | 5     | 0.15%   |
|                 | Catalog Task   | 1,708 | 49.88%  |
| Thomas Marcy    | Incident       | 1,526 | 50.82%  |
|                 | Requested Item | 9     | 0.3%    |
|                 | Catalog Task   | 1,468 | 48.88%  |
| Moises Villela  | Incident       | 1,144 | 38.95%  |
|                 | Requested Item | 1     | 0.03%   |
|                 | Catalog Task   | 1,792 | 61.01%  |
| Michael Soriano | Incident       | 1,207 | 52.16%  |
|                 | Requested Item | 1     | 0.04%   |
|                 | Catalog Task   | 1,106 | 47.8%   |
| Mark Boga       | Incident       | 1,177 | 52.76%  |
|                 | Problem        | 1     | 0.04%   |
|                 | Problem Task   | 1     | 0.04%   |
|                 | Requested Item | 2     | 0.09%   |
|                 | Catalog Task   | 1,050 | 47.06%  |
| Jose Carrion    | Incident       | 1,024 | 51%     |
|                 | Requested Item | 7     | 0.35%   |
|                 | Catalog Task   | 977   | 48.66%  |

| Assigned to    | Task type      | Count  | Percent |
|----------------|----------------|--------|---------|
| Jonathan Adams | Incident       | 1      | 0.05%   |
|                | Catalog Task   | 1,883  | 99.95%  |
| Other          | Incident       | 4,305  | 42.6%   |
|                | Problem        | 2      | 0.02%   |
|                | Requested Item | 17     | 0.17%   |
|                | Catalog Task   | 5,770  | 57.1%   |
|                | Ticket         | 11     | 0.11%   |
| Total          |                | 47,924 |         |