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## **OBJECTIVE**

A motivated IT analyst with a strong foundation in technology and a passion for problem-solving. Recently graduated from the BIT program, I am eager to deepen my expertise, transition as a professional, and advance my career in the tech industry.

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## **EDUCATION**

Daniel McIntyre Collegiate Institute High School (September. 2017 – June. 2020)

Red River College Polytechnic (January. 2021 – May 2024)

- Intro To Business Information Technology (January. 2021 – April. 2021)
  - Business Information Technology (August. 2021 – May 2024)
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## **PROGRAM-RELATED SKILLS**

- Experience with Web Development Tools (Sublime Text, HTML/CSS creating webpages)
  - Knowledge in Java language (Object-Oriented Programming)
  - Knowledge in C# language (Object-Oriented Programming)
  - Knowledge in configuring networking components (Routing, Configuring, Switches, Ipv4, ipv6, VLANs)
  - Experience with Network Tools (Cisco Packet Tracer, Wireshark)
  - Knowledge in Database Management SQL Queries (Creating Tables, SQL queries ERD diagrams)
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## **ADDITIONAL ASSETS**

- Fluent in both English and Tagalog
- Oriented in Microsoft Office Suite such as
  - Microsoft Word
  - Microsoft Excel
  - Microsoft PowerPoint
- Open minded and approachable when working as a team with other employees.
- Organized and responsible with work tasks as well as completing in proper order.

- Recognizes and prioritizes important projects with an optimistic, loyal, and hard-working personality.

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## ACADEMIC PROJECTS

### Programming:

- Working with .NET Framework Object Oriented Programming projects in Visual Studios
- Testing code with .NET Applications
- Coding Java using TextPad
- Learning and Coding with Python

### Database Management Systems:

- Creating ERD tables suitable to put in a database
- Creating tables and running queries on pgAdmin

### Networking:

- Configuring routers and switches to devices within Cisco Packet Tracer
- Networking using Wireshark with home devices

### Web Development:

- Creating an identical webpage based on a photo provided to us by our instructor, using HTML and CSS techniques we have learned through half the semester.
- Testing HTML code to see if it is suitable for a functioning website
- Creating project in Ruby

### Web Security

- Learning and executing simple hacks like SQL Injections and faults within web application code
- Using and learning how to use Kali as a Server to execute attacks
- Learning and executing Penetration tests and mock style reports for clients

### Python:

- Creating a weather processing app using ISS
  - Updating and monitoring a ITSM website in addition with Django
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## WORK EXPERIENCE

McDonalds Crew Trainer, Winnipeg MB October. 2018 – September. 2024

- Experienced and developed communication skills with co-workers and focus during fast-paced environments.
- Developed leadership skills through guiding and training new employees.
- Handling cash and debit transactions and creating excel sheets to organize new hires scheduling.

Ace Project Space Full-Stack Developer, Work Term May. 2023 – August. 2023

- Working as a developer on an IT web application tool provided for students in Red River College Polytech with 3 other developers
- Developing my soft skills, leadership, communication, team building
- Developed a feature that exported all data on the website

Manitoba Public Insurance IT Service Desk Analyst, October 2024 – Present

- Working with Active Directory
- Working with Azure
- Working with PowerShell
- Learning and working RSA
- Learning and working on ServiceNow
- Troubleshooting technical issues with internal users, external, vendors, brokers
- Creating and monitoring Incident tickets, requests, tasks

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References available upon request