

Chante Johnson

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Summary

I am an Instructional Designer and Web Developer with a Master's in Learning, Design, and Technology, specializing in curriculum development, instructional strategy, and accessible digital learning experiences. My work blends instructional design, software proficiency, and strategic thinking to build impactful training programs that drive performance and engagement. I'm seeking a role where I can leverage my diverse background to lead innovation in learning, technology, and organizational development.

Experience

Subject Matter Expert / Instructional Designer

LearningMate – Remote Nov 2025 – Present

- Provide subject matter expertise in cybersecurity concepts, tools, and practices to ensure accuracy and relevance of course content.
- Develop and review instructional materials such as e-learning modules, assessments, and interactive activities aligned with adult learning principles.
- Apply instructional design strategies including backward design, scaffolded learning, and Universal Design for Learning to support diverse learners.

Instructional Web Developer & Training Specialist

Pennsylvania Department of Health – Harrisburg, PA July 2024 – Nov 2025

- Lead virtual support sessions for medical facilities, funeral homes, registrar offices, and other vital records stakeholders across Pennsylvania, providing real-time assistance and training on the new eVitals system.
- Developed and maintained an interactive support site (HTML, CSS, JavaScript) for eVitals navigation, featuring registration guides, login setup, training tools, troubleshooting resources, and accessible UI enhancements.
- Developed and delivered customized training materials—including manuals, PowerPoint presentations, Articulate content, and Canva modules.

Instructional Designer

Pennsylvania Department of Transportation, Harrisburg, PA

August 2019 – June 2024

- Designed and delivered comprehensive training materials; including manuals, reference cards, presentations, and interactive modules, using tools such as Canva, Camtasia, Articulate, and PowerPoint to support statewide learning initiatives.
 - Led both virtual and in-person training sessions for diverse audience, with class sizes reaching up to 150 participants; facilitated help group sessions and provided ongoing support via email, phone, and video.
 - Maintained and updated SharePoint training portals, collaborated with IT and cross functional stakeholders to align training with system updates, and continuously improved learning content based on user feedback and evolving departmental needs.

Compliance Analyst

PA Health and Wellness, Camp Hill, PA

June 2018 – August 2019

- Led internal audits and risk assessments across clinical and billing operations, identified compliance gaps, and implemented corrective actions aligned with HIPAA, CMS, and state regulations.
 - Developed and maintained organization-wide compliance programs, including policies, training materials, and documentation to support ethical standards and regulatory adherence.

Technical Support Trainer

The Vitamin Shoppe, North Bergen, NJ

June 2017 – June 2018

- Maintained strong working relationships with retail stores across the U.S., providing technical support and troubleshooting for issues related to cash registers, internet connectivity, iPads, computer systems, and debit card machines.
 - Coordinated and delivered training sessions for new retailers, guiding them on how to use POS systems, iPads, and in-store computer systems, and resolving any technical challenges during onboarding.

Education

- **MA, Learning, Design, and Technology** – Point Park University, April 2025
 - **BS, Computer Science** – Point Park University, May 2020
 - **AS, Computer Information** – Penn Highland Community College, May 2017