Chante Johnson

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Professional Summary

I'm an Instructional Designer and Web Developer with a Master's in Learning, Design, and Technology. I specialize in creating accessible, responsive training using HTML, CSS, Bootstrap, and LMS platforms. Skilled in UI troubleshooting, content refinement, and professional development, I bring clarity, strategy, and technical precision to every project.

Education

- **MA, Learning, Design, and Technology** – Point Park University, Apr 2025
- **BS, Computer Science** – Point Park University, May 2020
- **AS, Computer Information** – Penn Highland Community College, May 2017

Professional Experience

Instructional Web Developer & Training Specialist
Pennsylvania Department of Health – Harrisburg, PA
July 2024 – Present

- Design and deploy responsive, accessible instructional modules using HTML, CSS, Bootstrap, and GitHub Pages—empowering public health teams with clear, culturally aware digital learning tools.
- Lead the end-to-end development of web-based training experiences, integrating tab navigation, embedded video, and interactive elements to support diverse learners across technical and non-technical roles.
- Apply UX principles to optimize layout, flow, and accessibility—prioritizing readability, mobile responsiveness, and inclusive design standards.

Instructional Designer
Pennsylvania Department of Transportation, Harrisburg, PA
August 2019 – June 2024

- Design and deliver scalable training programs grounded in adult learning theory, instructional design models, and tools such as Articulate 360 and Rise.

- Facilitated Microsoft 365 workshops (SharePoint, Teams, OneNote) and maintained internal SharePoint sites to support digital literacy and professional development.
- Lead cross-functional initiatives to modernize training delivery, integrating multimedia, asynchronous formats, and learner feedback into continuous improvement cycles.

Compliance Training Analyst & Instructional Technologist
PA Health and Wellness, Camp Hill, PA
June 2018 – August 2019

- Developed and delivered compliance training programs focused on IT systems, data security, and regulatory standards, ensuring alignment with HIPAA and internal protocols.

- Created technical documentation, process guides, and audit-ready reports to support regulatory reviews and internal quality assurance.

- Facilitated in-person and virtual workshops on HIPAA compliance, secure data handling, and digital best practices for cross-functional teams.

Technical Training Coordinator
The Vitamin Shoppe, North Bergen, NJ
June 2017 – June 2018

- Developed and maintained instructional materials for point-of-sale (POS) systems, inventory management tools, and hardware/software installations across retail locations.
- Delivered IT training and technical support to merchants and resellers, resolving system issues through phone consultations and hands-on troubleshooting.
- Provided Tier 3 support for escalated software, hardware, and network concerns, ensuring timely resolution and maintaining operational reliability.

Skills

Instructional Design · HTML/CSS/Bootstrap · Accessibility (WCAG) GitHub Pages · LMS (Canvas, Moodle) UI Troubleshooting · Articulate 360 & Rise · jQuery · SharePoint · Microsoft 365 · Technical Writing ·Creative Writing · Professional Development Facilitation